IT Council Meeting Minutes September 19, 2007

Participants

Guy Cole – Graduate Student Government John Farley – Administrative Affairs Nariman Farvardin – Provost Andrew Friedson – President, SGA Jeff Huskamp – Vice President, OIT Edward Montgomery - Dean, College of BSOS Kevin Ngugi – University Relations Jennifer Preece – Dean, CLIS Steven Salzberg – Professor, Computer Science Martha Nell Smith – Professor, English Brooke Supple – Chief of Staff, Student Affairs William Walters – Professor of Chem & BioChem Chris Arkell Dave Arsenault Ellen Borkowski Willie Brown Pam Burton Dorothy Chrismer Anthony Conto Tony Derry Steve Edwards Phyllis Johnson Lynn Mullineaux Max Pilar Tripti Sinha Gerry Sneeringer

I. Minutes from the May 16, 2007 meeting

- Minutes were approved

II. CIO Report – Huskamp

- NRAC-network refresh funds-\$2.4M in refresh funds for FY08. Includes wireless, underground Duct banks

-IT Security Project-85% of the deliverables to finish all USM guideline mandated items are complete.

-Semester start-up problems:

-The new Portal contributed to the authentication overload problem -Megamail caused a slow down in email response across campus

-Terrapin Tech Store

-Sold 2,573 computers to date

-Will be requesting a waiver of the 3.5% tax on sales from the Finance Committee

-Dell market share dropping to the low 40%s. Apple market share is increasing.

-A proposal for establishing a NSA National Center for Academic Excellence In Information Assurance Education at UM will be coordinated for submission in August, 2008.

-A possible HPC proposal to NSF will be submitted in conjunction with Johns Hopkins in November 2008

-VOIP project awarded to Avaya

-Residence Life wireless deployment ahead of schedule

-Playfair Campaign that educates about illegal downloading has begun with posters and information on shuttle buses, posted in the Student Union, posted in Residence Life buildings

III. IT Council Subcommittee Reports

-EAAC-Steve Edwards

-Course evaluation is on track for fall implementation

-Kuali Student formally began on July 1 and both the technical and functional committees are moving forward aggressively.

-The Comprehensive Enterprise Environment that includes software developers from across the campus will be an emphasis over this academic year.

-Best Practices-Ellen Borkowski

-This committee will be looking to identify opportunities for achieving economies of scale on campus

-Finances-Dorothy Chrismer

-The committee previewed the backup and storage charges being presented today.

-Portal-Steve Edwards

-Meets weekly and is responsible for implementation and priority decisions.

-Security-Gerry Sneeringer

-Working with Data Policy advising committee to determine guidelines to protect user data through encryption.

IV. Software Licensing-Arsenault

-Dave Arsenault gave a presentation on the educational software available to faculty, staff and students and on the outreach program his group is beginning to determine campus software licensing needs.

-SLIC sells over 140 titles at greatly reduced prices available through the MEEC agreement. Vista and Office 2007for PCs are available now at the Help Desk and the Terrapin Technology Store in the Union.

-Suggestions for connecting to Faculty/Staff to sell software include utilizing the UTCC and staff-oriented publications.

-Suggestions for reaching the students included advertising on the UM Portal, staffing a table at the Union or on the sidewalk, participating in parent's orientation, and creating flyers for campus.

V. Plagiarism -Borkowski

-This is a broader policy issue that needs discussion on campus and a decision by the Provost. OIT can help facilitate the discussion and provide technical assistance. Laura Moore will be talking to the Senate about this issue

-Blackboard offers a plagiarism detection service through its SafeAssign module. UM could utilize this module at no extra cost.

-Some members expressed reservations about using such a tool since it may unjustly identify students as violators. Possible mitigations of this may result

from proper use and a policy framework on how to use information provided by this tool.

-The next action is to talk with the Council of Deans about their view of a plagiarism tool.

VI. Backup and Storage

-Information provided on new storage and backup charging that will reduce costs to the campus

VII. File Sharing - Sneeringer

-Gerry Sneeringer explained how the Recording Industry (RIAA) has been addressing illegal downloading with lawsuits.

-The University of Maryland jumped from 28th to 15th on the list of most illegal downloading offenders list. Traditional methods for addressing illegal downloading include intervention and student referral center. Closing down illegal file sharing services is the first step.

-Several members expressed reservations about forwarding RIAA letters to students in order to not advance RIAA's program for suing students. Others argued that not forwarding the letters would deny students information that they may want to have about possible liability.

-A future option would include a research project that investigates why students illegally download that could then potentially protect the identities of those involved in the study.

-We should invite legal counsel next time for this discussion.