



## *ForeSee Results, Inc. (US)*

“ForeSee Results is the market leader in online satisfaction measurement and management. We utilize the methodology of the ... University of Michigan’s American Customer Satisfaction Index (ACSI).

“ForeSee Results employs a rigorous, scientific approach to helping clients understand how satisfaction with their websites has a direct impact on the behavior of customers and prospects. ForeSee Results scientifically quantifies the elements driving online customer satisfaction and predicts future customer behaviors such as online or offline purchase, return site visits and referrals.”

From [www.foreseeresults.com/CompOver.html](http://www.foreseeresults.com/CompOver.html), 19 December 2006