

UNITED STATES SECURITIES AND EXCHANGE
COMMISSION
Washington, D.C.
20549

Form 10-K

ANNUAL REPORT PURSUANT TO SECTION 13
OR 15(d) OF
THE SECURITIES EXCHANGE ACT OF 1934

For the fiscal year ended December 31, 2009

Commission file number: 000-50784

Blackboard Inc.

(Exact Name of Registrant as Specified in Its Charter)

Delaware
(State or Other Jurisdiction of Incorporation or Organization)
650 Massachusetts Ave,
N.W.
Washington D.C.
(Address of Principal Executive Offices)

52-2081178
(I.R.S. Employer Identification No.)
20001
(Zip Code)

Registrant's telephone number, including area code:
(202) 463-4860

Securities registered pursuant to Section 12(g) of the Act:
None

Securities registered pursuant to Section 12(b) of the Act:
Common Stock, \$0.01 par value per share

Indicate by check mark if the registrant is a well-known seasoned issuer, as defined in Rule 405 of the Securities Act. Yes No

Indicate by check mark if the registrant is not required to file reports pursuant to Section 13 or Section 15(d) of the Act. Yes No

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§ 232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes No

Indicate by check mark if disclosure of delinquent filers pursuant to Item 405 of Regulation S-K is not contained herein, and will not be contained, to the best of registrant's knowledge, in definitive proxy or information statements incorporated by reference in Part III of this Form 10-K or any amendment to this Form 10-K.

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act. (Check one):

Large accelerated filer Accelerated filer Non-accelerated filer Smaller reporting company
(Do not check if a smaller reporting company)

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Act). Yes No

The aggregate market value of outstanding voting stock held by non-affiliates of the registrant as of June 30, 2009 was approximately \$914.2 million based on the last reported sale price of the registrant's common stock on The NASDAQ Global Select Market as of the close of business on that day.

There were 33,314,227 shares of the registrant's common stock outstanding as of January 31, 2010.

DOCUMENTS INCORPORATED BY REFERENCE

Portions of the registrant's definitive proxy statement for its 2010 annual meeting of stockholders to be filed pursuant to Regulation 14A with the Securities and Exchange Commission not later than 120 days after the registrant's fiscal year end of December 31, 2009, are incorporated by reference into Part III of this Form 10-K.

**BLACKBOARD
INC.**
Form 10-K
TABLE OF CONTENTS

	<u>Page Number</u>
<u>PART I</u>	
<u>Item 1.</u> <u>Business</u>	1
<u>Item 1A.</u> <u>Risk Factors</u>	11
<u>Item 1B.</u> <u>Unresolved Staff Comments</u>	21
<u>Item 2.</u> <u>Properties</u>	21
<u>Item 3.</u> <u>Legal Proceedings</u>	22
<u>Item 4.</u> <u>Submission of Matters to a Vote of Security Holders</u>	22
<u>PART II</u>	
<u>Item 5.</u> <u>Market for Registrant's Common Equity, Related Stockholder Matters and Issuer Purchases of Equity Securities</u>	23
<u>Item 6.</u> <u>Selected Financial Data</u>	25
<u>Item 7.</u> <u>Management's Discussion and Analysis of Financial Condition and Results of Operations</u>	27
<u>Item 7A.</u> <u>Quantitative and Qualitative Disclosures About Market Risk</u>	46
<u>Item 8.</u> <u>Financial Statements and Supplementary Data</u>	47
<u>Item 9.</u> <u>Changes in and Disagreements with Accountants on Accounting and Financial Disclosure</u>	80
<u>Item 9A.</u> <u>Controls and Procedures</u>	80
<u>Item 9B.</u> <u>Other Information</u>	83
<u>PART III</u>	
<u>Item 10.</u> <u>Directors, Executive Officers and Corporate Governance</u>	83
<u>Item 11.</u> <u>Executive Compensation</u>	83
<u>Item 12.</u> <u>Security Ownership of Certain Beneficial Owners and Management and Related Stockholder Matters</u>	83
<u>Item 13.</u> <u>Certain Relationships and Related Transactions, and Director Independence</u>	83
<u>Item 14.</u> <u>Principal Accounting Fees and Services</u>	83
<u>PART IV</u>	
<u>Item 15.</u> <u>Exhibits, Financial Statement Schedules</u>	84
EX-10.6	
EX-10.7	
EX-10.10	
EX-10.11	
EX-10.15	
EX-10.16	
EX-21.1	
EX-23.1	
EX-31.1	
EX-31.2	
EX-32.1	
EX-32.2	

[Table of Contents](#)

This report contains forward-looking statements that involve risks and uncertainties that could cause our actual results to differ materially from those expressed or implied by such statements. Factors that might cause or contribute to such differences include, but are not limited to, those discussed in the section entitled "Risk Factors" under Item 1A. When used in this report, the words "expects," "anticipates," "intends," "plans," "believes," "seeks," "estimates" and similar expressions are generally intended to identify forward-looking statements within the meaning of The Private Securities Litigation Reform Act of 1995. You should not place undue reliance on these forward-looking statements, which reflect our opinions only as of the date of this report. Blackboard assumes no obligation and does not intend to update these forward-looking statements.

PART I

Item 1. *Business.*

General

We are a leading provider of enterprise software applications and related services to the education industry. Our clients use our software to integrate technology into the education experience and campus life, and to support activities such as a professor assigning digital materials on a class website; a student collaborating with peers or completing research online; an administrator managing a departmental website; a superintendant sending mass communications via voice, email and text messages to parents and students; or a merchant conducting cash-free transactions with students and faculty through pre-funded debit accounts. Our clients include colleges, universities, schools and other education providers, textbook publishers, student-focused merchants, and corporate and government clients.

Our various software applications are delivered in our four product lines, *Blackboard Learntm*, *Blackboard Transacttm*, *Blackboard Connecttm*, and *Blackboard Mobiletm*. We license these products on a renewable basis, typically for annual terms.

We began operations in 1997 as a limited liability company organized under the laws of the state of Delaware and served as a primary contractor to an education industry technical standards organization. In 1998, we incorporated under the laws of the state of Delaware and acquired CourseInfo LLC, which had developed an internal online learning system used by faculty at Cornell University, and had begun marketing its technology to universities and school districts in the United States and Canada. Since the time of our acquisition of CourseInfo, we have grown from approximately 26 licenses of one software application as of December 31, 1998 to more than 8,200 licenses of our software applications as of December 31, 2009.

In June 2007, we issued and sold \$165.0 million aggregate principal amount of 3.25% convertible senior notes due 2027 in a public offering, which we refer to in this report as the Notes.

We have grown through internal growth and strategic acquisitions. In January 2008, we acquired The NTI Group, Inc. for a purchase price of \$132.1 million in cash and \$52.7 million in our common stock, which equated to approximately 1.5 million shares of our common stock. In connection with the transaction, we paid a portion of the purchase price using proceeds from the issuance of the Notes. The NTI Group, Inc., now a subsidiary of our company, has since been renamed Blackboard Connect Inc. This acquisition allowed us to offer clients the ability to send mass communications via voice, email and text messages. We acquired the technology underlying our *Blackboard Connect* service, which we began offering in February 2008, through the acquisition of The NTI Group, Inc.

In May 2009, we acquired ANGEL Learning, Inc., a leading developer of e-learning software to the U.S. education industry which we refer to in this report as ANGEL, for merger consideration of \$101.3 million, which included \$87.4 million in cash and \$13.9 million in shares of our common stock, or approximately 0.5 million shares of common stock. The effective cash portion of the purchase price of ANGEL before transaction costs was approximately \$80.8 million, net of ANGEL's closing cash balance of approximately \$6.6 million. We believe the merger with ANGEL supports our long-term strategic direction and the demands for innovative technology in the education industry and will help us create a stronger, more flexible supporter

[Table of Contents](#)

of teaching, learning and student engagement and will accelerate the pace of innovation and interoperability in e-learning.

In July, 2009, we acquired the business assets of Terriblyclever Design, LLC. This acquisition was the foundation for our newest platform, *Blackboard Mobile*. *Blackboard Mobile* allows us to offer our clients a comprehensive suite of mobile Web applications for education and enables educational institutions to deliver education and campus life services and content to mobile devices to connect students, parents, faculty, prospective students and alumni to the campus experience.

Customer Overview

Our customer base consists primarily of U.S. postsecondary education clients, which accounted for approximately 52.1% of our total revenues for 2009. We also sell our products and services to international postsecondary clients, which accounted for approximately 15.8% of our total revenues for 2009, U.S. K-12 education clients, which accounted for approximately 15.0% of our total revenues for 2009, and others, including primarily education publishers, commercial education providers, U.S. government organizations and corporations, which accounted for approximately 17.1% of our total revenues for 2009.

Products and Services

We offer a comprehensive line of enterprise software applications focused on the education industry. Clients can license our software applications individually or on one of four platforms: *Blackboard Learntm*, *Blackboard Transacttm*, *Blackboard Connecttm*, and *Blackboard Mobiletm*.

Blackboard Learntm, our web-based teaching and learning platform, is the new version of the widely deployed *Blackboard Academic Suitetm*. We launched *Blackboard Learntm*, Release 9.0, our latest software release, in January 2009 as part of our multi-year, multi-release plan to deliver the next generation of Blackboard solutions, and it is available to our existing clients under their current licenses with us. Clients on the *Blackboard Learn* platform may license packages featuring combinations of the following modules: *Course Delivery*, *Community Engagement*, *Content Management*, *Portfolio Management*, and *Outcomes Assessment*. The new modules correspond to the products within the former *Blackboard Academic Suite* as follows:

Offered in Blackboard Academic Suitetm

The *Blackboard Learning Systemtm*

The *Blackboard Community Systemtm*

The *Blackboard Content Systemtm*

The *Blackboard Portfolio Systemtm*

The *Blackboard Outcomes Systemtm*

Offered in Blackboard Learntm

Course Delivery module

Community Engagement module

Content Management module

Portfolio Management module

Outcomes Assessment module

Similarly, the *Blackboard Commerce Suitetm*, the platform for our commerce and security solutions, is now offered as *Blackboard Transacttm*. *Blackboard Connecttm* is our alert and notification platform for our comprehensive communications and notification system solutions. *Blackboard Mobiletm* is our comprehensive mobile platform designed to deliver campus life services, resources and content to mobile devices.

We offer *Blackboard Learn* in all of our markets, *Blackboard Transact* primarily to U.S. and Canadian postsecondary clients, *Blackboard Connect* to primarily U.S. K-12, postsecondary and government clients, and *Blackboard Mobile* primarily to U.S. postsecondary and K-12 clients. We also offer application hosting for clients who prefer to outsource the management of their *Blackboard Learn* systems. In addition to our products, we offer a variety of professional services, including strategic consulting, project management, custom application development and training.

Blackboard Learn

Blackboard Learn provides a scalable and easy-to-use technology platform for delivering education online, managing digital content and aggregating access to tools, information and content through an integrated Web portal environment. It enables our client institutions to:

- Increase faculty adoption of technology for teaching,
- Drive student engagement through personalized experiences and active learning tools,
- Securely share and collaborate around content across the institution, and
- Meet diverse assessment needs of institutions.

The *Blackboard Learn* platform offers capabilities for course delivery, learning content, assessment, document management, hosting, and community engagement. Clients may license software applications in packages designed to provide a variety of options and tailored to meet the diverse needs of our client base. The *Blackboard Learn* platform packages include enterprise and foundation licenses for the following modules: *Course Delivery*, *Community Engagement*, *Content Management*, *Portfolio Management*, and *Outcomes Assessment*. The *Blackboard Learn* platform includes the products formerly known as *WebCT Campus Edition[™]* and *WebCT Vista[™]*, which we acquired in our merger with WebCT, Inc. in 2006, and the *ANGEL Learning Management Suite*, which we acquired in our merger with ANGEL in 2009.

Blackboard Learn — Course Delivery Module

The *Course Delivery* module of the *Blackboard Learn* platform, formerly known as the *Blackboard Learning System*, allows educational institutions to support an online teaching and learning environment that can be used to augment a classroom-based program or for distance learning. The major capabilities of the *Course Delivery* module include:

- *Teaching and Learning.* Instructors can post syllabi and course materials, including documents, graphics, audio, video and multimedia; create, deliver and automatically score online assignments and tests; and report grades and grading analysis along with other information to students.
- *Advanced features.* The *Course Delivery* module also provides integrated email, discussion forums and live virtual classrooms. It also provides tools to facilitate group collaboration, communication, file-sharing, self-evaluation and peer review. Additionally, we offer *Scholar[™] by Blackboard*, a service which allows users to build a network of peers who share similar educational interests, and *SafeAssign[™]*, a plagiarism prevention service.
- *Extending the learning environment.* Our products can be integrated with existing campus student information systems and campus registrar systems to access user, course and enrollment information stored throughout the institution. Additional capabilities are available through the integration of third-party *Blackboard Building Blocks[®]* or *Blackboard PowerLinks[™]* tools developed by our clients or independent parties. These extensions of the core software applications allow institutions to download, install and manage third-party enhancements. These third-party applications add functionality to our products, and several client-managed online communities exist to foster open source development of enhancements to our products as well.
- *System administration.* Our products allow clients to configure our applications to the specific needs of their institutions. The appearance and configuration of our products are customizable by each client for multiple independent user populations within the institution on the same system hardware and database. In addition, clients have the ability to define multiple user roles and set access policies for guest accounts and observers, such as parents, advisors, mentors and supervisors.

We offer the *Course Delivery* module of *Blackboard Learn* through basic, foundation, or enterprise licenses to appeal to all sizes and types of clients. Basic and foundation licenses provide entry-level versions of the *Course Delivery* module suitable for small-scale implementations, while enterprise licenses provide functionality to support larger or more advanced implementations and various language configurations,

[Table of Contents](#)

including English, Spanish, Italian, Dutch, German, French, Japanese, Portuguese, Russian, Swedish, Finnish, Arabic and Chinese.

Blackboard Learn — Community Engagement Module

The *Community Engagement* module of the *Blackboard Learn* platform, formerly known as the *Blackboard Community System*, is an enterprise information portal application designed specifically for the education industry and is licensed as an extension of the *Course Delivery* module. The *Community Engagement* module allows institutions to extend their learning environments and to further engage students by connecting them with each other, with campus services, and with faculty beyond the classroom. The *Community Engagement* module extends the *Blackboard Learn* platform to include functionality for student organizations, faculty and staff, departmental collaboration, information distribution and single sign-on access to existing administrative systems. The major academic capabilities of the *Community Engagement* module include:

- *Configurable portal environment enabling one-stop access to services.* Through a customizable Web portal, the *Community Engagement* module enables institutions to provide their users access to multiple content sources, campus services, administrative systems and personal information management tools, such as email and calendar. The *Community Engagement* module can provide single sign-on access to a variety of campus systems, eliminating the need for multiple access points and identification verifications. Institutions and independent software vendors can create custom portal applications that provide views into content and data from other systems or integrate other applications.
- *Facilitating academic and co-curricular collaboration using community and communication tools.* The *Community Engagement* module facilitates the creation of meaningful campus connections by allowing institutions to define dedicated online environments for departments, clubs and other groups. Members of organizations can manage their own operations, as well as upload and share documents, and use their own communication tools, conserving the resources of campus information technology departments.
- *Maintaining distinct campus identities.* An institution can configure the *Community Engagement* module to support multiple identities or brands within the institution, such as multiple campuses, a law school, medical school or continuing education program, and deliver content to targeted, institution-defined roles. In addition, users can customize the *Community Engagement* interface according to their needs and preferences.
- *e-Commerce capabilities.* This functionality enables campus business units and student organizations to sell products, which may be paid for with a student's credit card or debit account using the *Blackboard Transact* platform. Examples include campus bookstore online purchases, athletics and event tickets, library fees and parking fees.

Blackboard Learn — Content Management Module

The *Content Management* module of the *Blackboard Learn* platform, formerly known as the *Blackboard Content System*, provides enterprise content management capabilities and is licensed as an extension of the *Course Delivery* and *Community Engagement* modules. The *Content Management* module supports activities that require enterprise management of electronic files, such as teaching, learning, research, archival and library needs, and extracurricular and departmental pursuits. All of these activities require the central management, tagging, sharing and re-use of electronic files, such as lecture notes for multiple sections of a course, learning resources, test banks and library electronic reserve materials. In addition, the *Content Management* module supports advanced workflow capabilities across the institution and provides a secure way to share sensitive institutional content. The major capabilities of the *Learning Content* module include:

- *Storing and accessing learning materials.* Institutions can make secure, web-based, drag-and-drop file storage space available to all users, who can then use a configurable permissions structure to share files with individuals or groups, track versions and add comments. To assure appropriate usage of the file space, administrators can manage disk space quotas and set bandwidth controls.

[Table of Contents](#)

- *Learning content management.* Instructors can manage versions of documents and other course material and can re-use content across multiple courses or sections. Institutions can create content repositories administered at the departmental, school or institutional levels to facilitate the sharing and searching of digital content.
- *Integrating library resources into the learning environment.* Librarians can create and manage collections of digital assets for use by specific courses, disciplines or the entire institution.
- *Collecting and sharing materials within electronic portfolios.* Users can collect and organize their academic work as electronic portfolios to showcase their accomplishments, which can be shared with other users on the system, as well as published externally. These portfolios can be used for personal reflection, academic assignments, program completion, alignment with educational standards, or for professional development, such as résumés and job applications.

The *Content Management* family of products also includes the *Portfolio Management* module of *Blackboard Learn* and the enterprise document management applications we acquired in our merger with Xythos Software, Inc. in 2007. The *Portfolio Management* module is a personal portfolio application that enables users to collect and organize their academic work and is currently available to customers with a license for *Blackboard Learn* or the *Blackboard Learning System* — CE and Vista enterprise licenses. The Xythos enterprise document management applications enable clients to securely store, manage and share data across the enterprise. The Xythos applications also provide clients with flexible workflow and document scanning capabilities. The Xythos products are mainly used for research and administrative activities in higher education but are also used by corporate and governmental organizations for basic content management services.

Blackboard Learn — Outcomes Assessment Module

The *Outcomes Assessment* module of the *Blackboard Learn* platform is licensed as an extension of the *Course Delivery*, *Community Engagement*, and *Academic Collaboration* modules. The first version of this application, the *Blackboard Outcomes System[™]*, was released in December 2006 and is also currently available to customers with the *Blackboard Learning System* enterprise license. Supplemented by strategic and technical professional services, the *Outcomes Assessment* module supports and coordinates the academic and administrative assessment processes taking place across an institution's many departments. The *Outcomes Assessment* module enables the planning and measuring of student, teaching and institutional outcomes and provides a comprehensive set of instruments for student and program assessment. The major capabilities of the *Outcomes Assessment* module include:

- *Planning outcomes.* The "Standards, Goals and Student Learning Objectives" feature enables institutions to document intended outcomes of courses, programs, departments, colleges, universities and standards bodies. Rubrics, or standard evaluation criteria, facilitate shared and consistent evaluation of outcomes, while curriculum maps highlight the connection between program goals and courses and co-curricular educational experiences.
- *Measuring learning and administrative outcomes.* Various assessment tools simplify the collection of student work and its evaluation against shared rubrics. Surveys and course evaluations enable users to collect useful indirect assessment data, soliciting attitudes and opinions from on-campus and off-campus constituents.
- *Improving learning and institutional effectiveness.* Operational and analytic reports provide insight into assessment plans, activities, data, follow-up actions and correlations to all levels of an institution.

Blackboard Transact

Blackboard Transact is the successor to the *Blackboard Commerce Suite*, and can be used for on- and off-campus commerce management, online e-commerce and payment management, meal plan administration, vending, laundry services, copy and print management and student and staff identification, as well as offering security management capabilities such as access control and video surveillance technology.

Blackboard Transact, Release 3 and Blackboard Transact, Release 3.5.

Blackboard Transact is a centralized software application providing in one platform all the campus commerce and security management features that are licensed as separate parts of the *Blackboard Transaction System*. We license our campus commerce software, along with various hardware devices, to allow clients to establish an integrated student closed-loop debit account program for charging incidental expenses such as meals and academic materials, typically using the campus ID card. The hardware that we sell as part of the *Blackboard Transact* commerce management solution includes servers, ID/stored-value cards, card readers and point-of-sale devices. *Blackboard Transact, Release 3* supports activities such as facilities access and identity verification, and the latest release, *Blackboard Transact, Release 3.5*, provides enhanced data and payment security features, additional reporting and commerce management capabilities. The principal features include:

- *Commerce.* Transaction processing capabilities of *Blackboard Transact, Release 3* support the creation and management of student closed-loop debit accounts, as well as the processing of payments against those accounts using student ID cards on and around campus, such as in dining facilities, bookstores, and a variety of off-campus and online transactions. Micro-payment applications are served as well including vending, copy/print machines, and laundry machines. In addition, the latest release of the *Blackboard Transact* platform, *Release 3.5*, offers data and application security capabilities that comply with the Payment Application Data Security Standard (PA-DSS), allowing clients to host the application in a manner which is in line with the Payment Card Industry Data Security Standard (PCI-DSS). Our clients use the *Blackboard Transact* commerce management solution to manage point-of-sale transactions, such as prepaid closed-loop debit cards, meal plan administration, cash equivalency, privilege verification and discounts, and self-service or unattended transactions, such as vending, laundry, printing, copying and parking.
- *Activities management and security.* The access-rights capabilities of the *Blackboard Transact* security management solution enable a variety of applications using the client's investment in a single-card environment for commerce. These include event admission, student government voting, wireless eligibility verification on buses, library authorization and computer lab access and tracking. In addition, the system interfaces directly with door access points to manage identification and secure access control to facilities using the same student ID card. With *Release 3.5*, the *Blackboard Transact* security management solution offers improved operational and security features, including a user interface with web-like search capability and access control that integrates completely with *Blackboard Video Surveillance™*.

Blackboard Transact — Community Engagement

In addition to the functionalities it provides as part of the *Blackboard Learn* platform, the *Community Engagement* module enables additional transaction capabilities when licensed as part of *Blackboard Transact*, including:

- *eMarketplace.* The *Community Engagement* module enables campus business units and student organizations to sell products which may be paid for with the student debit account. Users can activate template-driven tools that allow them to describe, price, display and charge for an item, all within the campus portal environment. Examples include campus bookstore online purchases, athletics and event tickets, library fees and parking fees.
- *Web account management.* Through an online account, end users can manage a variety of activities, including online deposits, guest and parent deposits, balance inquiries, transaction history statements and lost and stolen card reports.

Blackboard Transact — BbOne

BbOne is the brand name of our off-campus commerce management solution within the *Blackboard Transact* platform. It enables students and faculty to use their university ID cards as a form of payment off-campus. We recruit local and national-brand merchants to accept student debit accounts as a form of payment,

[Table of Contents](#)

facilitate authorization of each transaction, and manage the post-transaction settlement to the merchant on a daily basis. By utilizing the existing *Blackboard Transact* closed-loop debit account at the university, *BbOne* provides students with a secure, cashless and convenient way to make purchases while assuring parents that their funds will be spent within a university-approved merchant network. We develop the off-campus merchant network on behalf of each university and manage the program, from merchant acquisition and funds settlement to transaction terminal support. We also provide customized marketing campaigns designed to build the card program brand and increase deposits into the accounts.

Blackboard Connect

Blackboard Connect provides comprehensive communication systems that enable rapid dissemination of critical information via voice and text devices. The *Blackboard Connect* family includes offerings specifically designed for education, municipal, government and military clients. *Blackboard Connect* is a fully hosted, web-based application that enables clients to record, schedule, send and track personalized voice messages, e-mail, SMS or text messages to tens of thousands of constituents in minutes. *Blackboard Connect* provides a bundled set of mass notification, survey and community outreach tools through a service that eliminates the need for clients to purchase or deploy equipment, hardware or software, or to incur long distance phone charges.

Blackboard Mobile

Blackboard Mobile includes *Mobile Central*, formerly known as *MobilEdu™*, which we acquired from our acquisition of Terriblyclever in 2009. *Mobile Central* is a mobile-based set of applications that provide student services and campus information to an institution's end-users, including students, faculty, community constituents and alumni, on their mobile devices.

The *Mobile Central* applications are customized on behalf of an institution and deployed as a single mobile application, branded with that institution's logo and images. *Mobile Central* is available as a native application for the Apple® iPhone® or iPod Touch® and for certain Blackberry® devices. Additionally, *Mobile Central* is also available in Mobile Web form, allowing other mobile, web-enabled devices to access the same information.

Professional Services

Our professional services support the implementation and maintenance of our systems and software in the educational environment in order to help clients maximize the value of our various enterprise software applications. Our services group offers:

- project management;
- integration of our applications with existing campus systems;
- user interface customization;
- installation and configuration;
- training and instructional design;
- course and content migration;
- custom *Blackboard Building Blocks* and *Blackboard PowerLinks* application development; and
- functional consulting relating to on-line learning and associated business processes.

Competition

The market for education enterprise software is highly fragmented and rapidly evolving, and we expect competition in this market to persist and intensify. Our primary competitors for the *Blackboard Learn* platform are companies and open source solutions that provide course management systems, such as Desire2Learn Inc.,

Table of Contents

Jenzabar, Inc., Microsoft, IBM, Oracle, Moodle, Pearson, The Sakai Project, UCompass Educator and WebTycho; learning content management systems, such as Giunti Labs S.r.l. and Concord USA, Inc.; and education enterprise information portal technologies, such as SunGard Higher Education Inc., an operating unit of SunGard Data Systems Inc. We also face competition from clients and potential clients who develop their own applications internally, large diversified software vendors who offer products in numerous markets including the education market and other open source software applications. Our competitors for the *Blackboard Transact* platform include companies that provide transaction systems, security systems and off-campus merchant relationship programs. We face a variety of competitors for our *Blackboard Connect* offering that provide mass notification technologies, including voice, email and text messaging communications.

We may also face competition from potential competitors that are substantially larger than we are and have significantly greater financial, technical and marketing resources, and established, extensive direct and indirect sales and distribution channels. Similarly, our competitors may also be acquired by larger and more well-funded companies which have more resources than our current competitors. These larger companies may be able to respond more quickly to new or emerging technologies and changes in client requirements, or to devote greater resources to the development, promotion and sale of their products than we can. In addition, current and potential competitors have established or may establish cooperative relationships among themselves or prospective clients. Accordingly, it is possible that new competitors or alliances among competitors may emerge and rapidly acquire significant market share to our detriment.

We believe that the primary competitive factors in our markets are:

- base of reference clients;
- functional breadth and depth of solution offered;
- ease of use;
- complexity of installation and upgrade;
- scalability of solution to meet growing needs;
- client service;
- availability of third-party application and content add-ons;
- total cost of ownership;
- financial stability; and
- company reputation.

We believe that we compete favorably on the basis of these factors.

Our Growth Strategy

We seek to capitalize on our position as a leader in our primary markets to grow our business by supporting several significant aspects of education, including teaching, learning, commerce and campus life. Key elements of our growth strategy include:

- *Growing annual license revenues.* We intend to increase annual license revenues with existing clients through upgrades to current products, cross-selling of complementary applications and increased total license value commensurate with the value of our offerings.
- *Increasing penetration with U.S. postsecondary and K-12 clients.* We intend to capitalize on our experience in U.S. postsecondary and K-12 education to further enhance our leadership position.
- *Offering new products to our target markets.* Using feedback gathered from our clients and our sales and technical support groups, we intend to continue to develop and offer new upgrades, applications and application suites to increase our presence on campuses and expand the value provided to our clients.

[Table of Contents](#)

- *Increasing sales in our emerging markets.* We intend to continue to expand sales and marketing efforts to increase sales of our various offerings within the less mature domestic and international markets we serve.
- *Pursuing strategic relationships and acquisition opportunities.* We intend to continue to pursue strategic relationships with, acquisitions of, and investments in, companies that would enhance the technological features of our products, offer complementary products, services and technologies, or broaden the scope of our product offerings into other areas.

Research and Development

Our software products are developed and maintained by a dedicated team of software engineers, product managers, designers and documentation specialists. In addition, we organize our teams to address specialized functional areas, such as: a sustaining engineering team, which focuses on highly technical product support issues; a quality control team, which tests our applications to identify and correct software errors and usability issues before a new product or update is released; and a research and development engineering team, which works on special development projects that involve third parties, including software tools for integrating our products with other campus systems. Our research and development group receives feedback on product improvement suggestions and new products from clients, either directly or through our sales and client support organizations. We periodically release maintenance updates to and new versions of our existing products. In addition, our research and development group works on new product initiatives as appropriate. Our products are primarily developed internally and, in support of the development of our products, we have acquired or licensed specialized products and technologies from other software firms. Our research and development expenses were \$28.3 million, \$40.6 million and \$46.0 million in the years ended December 31, 2007, 2008 and 2009, respectively.

Marketing and Sales

Marketing

We engage in a variety of traditional and online marketing activities designed to provide sales lead generation, sales support and increasing market awareness. Our specific marketing activities include print advertising in trade publications, direct mail campaigns, speaking engagements and industry trade-shows and seminars, which help create awareness of our brand and products and services. Examples of specific marketing events include BbWorld®, our annual users' conferences held around the world; BbSummit™, which are smaller and more regionally-focused annual meetings of educational and technology leaders from the United States and abroad; and Blackboard Days, which provide information sessions at current client sites for current and prospective clients.

Sales

We sell our products through a direct sales force and, in some emerging international markets, through re-sellers. Regional sales managers are responsible for sales of our products in their territories and supervise account managers who are responsible for maintaining software and service renewal rates among our clients. Client managers are typically compensated in part based upon their achievement of renewal rate quotas, and pursue a variety of client relations activities aimed at maintaining and improving renewal rates. In addition, our sales organization includes technical sales engineers, who are experts in the technical aspects of our products and client implementations.

In our experience, colleges, universities and schools frequently rely on references from peer institutions when selecting a vendor and often involve a variety of internal constituencies, such as instructors and students, when evaluating a product. In addition, most public education institutions and many private institutions utilize request for proposal, or RFP, processes, by which they announce their interest in purchasing an application and detail their requirements so that vendors may bid accordingly. As a result, we generate sales leads from sources such as interacting with attendees at conferences, visiting potential clients' sites to provide briefings on the industry and our products, responding to inbound calls based on client recommendations and monitoring

[Table of Contents](#)

and responding to RFPs. We often structure our licenses in a manner that anticipates expansion from one product to multiple products on our platforms, and we engage in state or regional agreements when appropriate to provide umbrella pricing and contractual terms for a group of institutions. We have U.S. sales offices in Washington, D.C.; Phoenix, Arizona; Los Angeles, California and San Francisco, California. We have international sales offices in Amsterdam, Netherlands and Sydney, Australia.

Intellectual Property

We rely on a combination of copyright, patent, trademark and trade secret laws in the United States and other jurisdictions, as well as confidentiality agreements and other contractual arrangements, to establish and protect our proprietary and intellectual property rights. We have a variety of patents and pending patent applications in the United States and in various international jurisdictions related to the products we offer.

Executive Officers

The following table lists our executive officers and their ages as of January 31, 2010.

<u>Name</u>	<u>Age</u>	<u>Position</u>
Michael L. Chasen	38	Chief executive officer, president, director
Michael J. Beach	39	Chief financial officer
Matthew H. Small	37	Chief business officer, chief legal officer and secretary
Judy Verses	52	Chief client officer, president of sales and marketing
Jonathan R. Walsh	37	Vice president for finance and accounting

Michael Chasen has served as chief executive officer since January 2001, as president since February 2004 and as a director since our founding in 1997. From June 1997 to January 2001, Mr. Chasen served as president. Before co-founding Blackboard, from May 1996 to June 1997, Mr. Chasen was a consultant with KPMG Consulting serving colleges and universities. Mr. Chasen received a B.S. degree from American University and a M.B.A. degree from Georgetown University School of Business.

Michael Beach has served as chief financial officer since September 2006. From June 2001 to September 2006, Mr. Beach served as vice president for finance. Prior to joining us, from February 1997 to June 2001, Mr. Beach was an audit senior manager at the public accounting firm of Ernst & Young LLP. Mr. Beach received a B.B.A. degree from James Madison University. Mr. Beach has notified us of his intent to resign as chief financial officer effective as of March 1, 2010.

Matthew Small has served as chief business officer and chief legal officer since May 2008 and secretary since February 2004. Mr. Small served as chief legal officer from January 2006 to May 2008, and as senior vice president for legal and general counsel from January 2004 to January 2006, corporate counsel from September 2002 to January 2004 and assistant secretary from November 2002 to February 2004. Prior to joining us, from September 1999 to September 2002, Mr. Small was an associate at the law firm of Testa, Hurwitz & Thibault LLP. Mr. Small received a B.A. degree from the University of Denver, a M.B.A. degree from the University of Connecticut School of Business and a J.D. degree from the University of Connecticut Law School.

Judy Verses has served as chief client officer and president of sales and marketing since July 2009. From July 2008 to July 2009, she served as president and chief operating officer of Blackboard Learn. Prior to joining us, from January 2004 to March 2007, Ms. Verses served as the senior vice president of marketing at Verizon Communications, and from June 2002 to December 2003 as senior vice president for Verizon Broadband Solutions. Ms. Verses received a B.S. degree from the University of Connecticut.

Jonathan Walsh has served as vice president for finance and accounting since September 2006. From July 2001 to August 2006, he served as controller. Prior to joining us, from July 1998 to June 2001, Mr. Walsh held financial reporting and financial planning positions at Sunrise Assisted Living, Inc., AppNet, Inc. and

Table of Contents

CommerceOne, Inc. and from January 1995 to July 1998 Mr. Walsh was an audit senior at the public accounting firm of Ernst & Young LLP. Mr. Walsh received a B.B.A. degree from James Madison University.

Employees

As of December 31, 2009, we had 1,183 employees, including 236 in sales; 96 in marketing and business development; 260 in support, managed hosting and production; 269 in research and development; 139 in professional services; and 183 in general administration. None of our employees are represented by a labor union. We have never experienced a work stoppage and believe our relationship with our employees is good.

International Operations

We currently operate predominantly in the United States. Our revenues derived from operations in foreign countries for fiscal years 2007, 2008 and 2009 were \$53.6 million, \$60.9 million and \$69.2 million, respectively, which represented 22.4%, 19.5% and 18.4% of our total revenues in those years. Substantially all of our material identifiable assets are located in the United States.

Website Access to U.S. Securities and Exchange Commission Reports

Our Internet address is <http://www.blackboard.com>. Through our website, we make available, free of charge, access to all reports filed with the U.S. Securities and Exchange Commission including our Annual Reports on Form 10-K, our Quarterly Reports on Form 10-Q, our Current Reports on Form 8-K and amendments to these reports, as filed with or furnished to the SEC pursuant to Section 13(a) or 15(d) of the Securities Exchange Act of 1934, as amended, as soon as reasonably practicable after we electronically file such material with, or furnish it to, the SEC. Copies of any materials we file with, or furnish to, the SEC can also be obtained free of charge through the SEC's website at <http://www.sec.gov> or at the SEC's Public Reference Room at 100 F Street, N.W., Washington, D.C. 20549. You may obtain information on the operation of the Public Reference Room by calling the SEC at 1-800-SEC-0330. The information available on our website is not incorporated into this report.

Item 1A. Risk Factors.

Challenging economic conditions may adversely affect our business.

The economic disruption experienced in the United States and globally since 2008 and any continuing unfavorable economic conditions may affect our sales and renewals of our products and services, and could negatively affect our revenues and our ability to maintain or grow our business. In addition, the instability in the financial markets has resulted in a tightening of the credit markets, which could impair the ability of our customers to obtain credit to finance purchases of our products. Our client base is diverse and each client or potential client faces a unique set of risks. These risks include, for example, the availability of public funds and the possibility of state and local budget cuts, reduced enrollment, or lower revenues, which could lead to a reduction in overall spending, including information technology spending, by our current and potential clients and a corresponding decline in demand for our products and services. A prolonged economic downturn may result in a reduction in overall demand for educational software products and services, which could cause a decline in both new sales and renewals of our existing products and difficulty in establishing a market for our new products and services. In addition, our accounts receivable may increase and the relative aging of our receivables may deteriorate if our clients delay or are unable to make their payments due to the tightening of credit markets and the lack of available funding. A prolonged economic downturn may make it difficult for potential clients to buy our products and might compromise the ability of existing clients to renew their licenses.

We could lose revenues if there are changes in the spending policies or budget priorities for government funding of colleges, universities, schools and other education providers.

Most of our clients and potential clients are colleges, universities, schools and other education providers who depend substantially on government funding. Accordingly, any general decrease, delay or change in

[Table of Contents](#)

federal, state or local funding for colleges, universities, schools and other education providers could cause our current and potential clients to reduce their purchases of our products and services, to exercise their right to terminate licenses, or to decide not to renew licenses, any of which could cause us to lose revenues. In addition, a specific reduction in governmental funding support for products such as ours would also cause us to lose revenues. In light of the severe economic downturn experienced in the United States and globally since 2008, many of our clients have experienced and may continue to experience budgetary pressures, which may have a negative impact on sales of our products.

Our investments in product development and product acquisition may not be successful; if our products do not gain market acceptance, our revenues may decrease and we may not realize a return on such investments.

We make substantial investments in improving our products and acquiring products through mergers and acquisitions, and there can be no assurance that our investments will be successful. Our ability to grow our business will be compromised if we do not develop products and services that achieve broad market acceptance with our current and potential clients. We have recently released a new version, Release 9.0, of our *Blackboard Learn* platform which offers enhanced functionality over prior versions. If clients do not upgrade to the latest version of the *Blackboard Learn* platform, the functionality of their existing installed versions will not compare as favorably to competing products which may cause a reduction in renewal rates. Further, if the latest version of our software does not become widely adopted by clients, we may not be able to justify the investments we have made and our financial results will suffer.

If our newest products, *Blackboard Connect* and the *Blackboard Mobile* product line, do not gain widespread market acceptance, our financial results could suffer. We acquired the technology underlying *Blackboard Connect* through our merger with The NTI Group, Inc. in January 2008 and the technology underlying the *Blackboard Mobile* product line through our purchase of the business assets of Terriblyclever Design, LLC in July 2009. Our ability to grow our business will depend, in part, on client acceptance of these products. If we are not successful in gaining market acceptance of these products, our revenues may fall below our expectations.

We face intense and growing competition, which could result in price reductions, reduced operating margins and loss of market share.

We operate in highly competitive markets and generally encounter intense competition to win contracts. If we are unable to successfully compete for new business and license renewals, our revenue growth and operating margins may decline. The markets for online education, transactional, portal, content management, transaction systems and mass notification products are intensely competitive and rapidly changing, and barriers to entry in these markets are relatively low. With the introduction of new technologies and market entrants, we expect competition to intensify in the future. Some of our principal competitors offer their products at a lower price, which has resulted in pricing pressures. Such pricing pressures and increased competition generally could result in reduced sales, reduced margins or the failure of our product and service offerings to achieve or maintain more widespread market acceptance.

Our primary competitors for the *Blackboard Learn* platform are companies and open source projects that provide course management systems, such as Desire2Learn Inc., Jenzabar, Inc., Microsoft, IBM, Oracle, Moodle, Pearson, The Sakai Project, UCompass Educator and WebTycho; learning content management systems, such as Giunti Labs S.r.l. and Concord USA, Inc.; and education enterprise information portal technologies, such as SunGard Higher Education Inc., an operating unit of SunGard Data Systems Inc. We also face competition from clients and potential clients who develop their own applications internally, large diversified software vendors who offer products in numerous markets including the education market and open source software applications. Our competitors for the *Blackboard Transact* platform include companies that provide transaction systems, security and access systems and off-campus merchant relationship programs. Our competitors for *Blackboard Connect* include a variety of competitors which provide mass notification technologies including voice, email and text messaging communications.

[Table of Contents](#)

We may also face competition from potential competitors that are substantially larger than we are and have significantly greater financial, technical and marketing resources, and established, extensive direct and indirect sales and distribution channels. Similarly, our competitors may also be acquired by larger and more well-funded companies which have more resources than our current competitors. These larger companies may be able to respond more quickly to new or emerging technologies and changes in client requirements, or to devote greater resources to the development, promotion and sale of their products than we can. In addition, current and potential competitors have established or may establish cooperative relationships among themselves or prospective clients. Accordingly, it is possible that new competitors or alliances among competitors may emerge and rapidly acquire significant market share to our detriment.

If potential clients or competitors use open source software to develop products that are competitive with our products and services, we may face decreased demand and pressure to reduce the prices for our products.

The growing acceptance and prevalence of open source software may make it easier for competitors or potential competitors to develop software applications that compete with our products, or for clients and potential clients to internally develop software applications that they would otherwise have licensed from us. One of the aspects of open source software is that it can be modified or used to develop new software that competes with proprietary software applications, such as ours. Such competition can develop without the degree of overhead and lead time required by traditional proprietary software companies. As open source offerings become more prevalent, customers may defer or forego purchases of our products, which could reduce our sales and lengthen the sales cycle for our products or result in the loss of current clients to open source solutions. If we are unable to differentiate our products from competitive products based on open source software, demand for our products and services may decline, and we may face pressure to reduce the prices of our products, which would hurt our profitability.

Our recent acquisition transactions present many risks, and we may not realize the financial and strategic goals that were contemplated at the time of the transactions.

We have entered into a number of acquisition transactions as part of our growth strategy. We completed our acquisitions of ANGEL and the business assets of Terriblyclever Design in 2009. We have entered into these transactions with the expectation that each would result in long-term benefits, including improved revenue and profits, and enhancements to our product portfolio and customer base. Risks that we may encounter in seeking to realize the benefits of these and other potential acquisition transactions include:

- we may not realize the anticipated financial benefits if we are unable to sell the acquired products to our current or future customers, if a larger than predicted number of customers decline to renew their contracts, or if the acquired contracts do not allow us to recognize revenues on a timely basis;
- we may have difficulty incorporating the acquired technologies or products with our existing product lines and maintaining uniform standards, controls, procedures and policies;
- we may face contingencies related to product liability, intellectual property, financial disclosures, and accounting practices or internal controls;
- we may have higher than anticipated costs in supporting and continuing development of the acquired company products and in servicing new and existing clients of a company we acquire;
- we may not be able to retain key employees from the companies we acquire;
- the increased size and complexity of the combined company after our acquisitions may present operational challenges; and
- we may lose anticipated tax benefits or have additional legal or tax exposures.

Our business strategy contemplates future business combinations and acquisitions which may be difficult to integrate, disrupt our business, dilute stockholder value or divert management attention.

During the course of our history, we have acquired several businesses, and a key element of our growth strategy is to pursue additional acquisitions in the future. Any acquisition could be expensive, disrupt our ongoing business and distract our management and employees. We may not be able to identify suitable acquisition candidates, and if we do identify suitable candidates, we may not be able to make these acquisitions on acceptable terms or at all. If we make an acquisition, we could have difficulty integrating the acquired technology, employees or operations. In addition, the key personnel of the acquired company may decide not to work for us. Acquisitions also involve the risk of potential unknown liabilities associated with the acquired business.

As a result of these risks, we may not be able to achieve the expected benefits of any acquisition. If we are unsuccessful in completing or integrating acquisitions that we may pursue in the future, we would be required to reevaluate our growth strategy, and we may have incurred substantial expenses and devoted significant management time and resources in seeking to complete and integrate the acquisitions.

Future business combinations could involve the acquisition of significant tangible and intangible assets, which could require us to record in our statements of operations ongoing amortization of identified intangible assets acquired in connection with acquisitions, which we currently do with respect to our historical acquisitions, including the NTI and ANGEL mergers. In addition, we may need to record write-downs from future impairments of identified tangible and intangible assets and goodwill. These accounting charges would reduce any future reported earnings, or increase a reported loss. In future acquisitions, we could also incur debt to pay for acquisitions, or issue additional equity securities as consideration, which could cause our stockholders to suffer significant dilution.

Additionally, our ability to utilize net operating loss carryforwards, if any, acquired in any acquisitions may be significantly limited or unusable by us under Section 382 or other sections of the Internal Revenue Code.

Our existing indebtedness could adversely affect our financial condition and we may not be able to fulfill our debt obligations, including the Notes.

The outstanding Notes in the principal amount of \$165.0 million pose the following risks to our overall business:

- upon conversion or redemption of the Notes, we will be required to repay the principal amount of \$165.0 million in cash;
- we will use a significant portion of our cash flow to pay interest on our outstanding debt, limiting the amount available for working capital, capital expenditures and other general corporate purposes;
- lenders may be unwilling to lend additional amounts to us for future working capital needs, additional acquisitions or other purposes or may only be willing to provide funding on terms we would consider unacceptable;
- if our cash flow were inadequate to make interest and principal payments on our debt, we might have to refinance our indebtedness or issue additional equity or other securities and may not be successful in those efforts or may not obtain terms favorable to us; and
- our ability to finance working capital needs and general corporate purposes for the public and private markets, as well as the associated cost of funding, is dependent, in part, on our credit ratings, which may be adversely affected if we experience declining revenues.

We may be more vulnerable to adverse economic conditions than less leveraged competitors and thus less able to withstand competitive pressures. Any of these events could reduce our ability to generate cash available for investment or debt repayment or to make improvements or respond to events that would enhance

[Table of Contents](#)

profitability. We may incur significantly more debt in the future, which will increase each of the foregoing risks related to our indebtedness.

We may not be able to repurchase the Notes when required by the holders, including upon a defined fundamental change or other specified dates at the option of the holder, or pay cash upon conversion of the Notes.

Upon the occurrence of a fundamental change as defined in the Notes, holders of the Notes would have the right to require us to repurchase the Notes at a price in cash equal to 100% of the principal amount of the Notes plus accrued and unpaid interest. Any future credit agreement or other agreements relating to indebtedness to which we become a party may contain similar provisions. Holders will also have the right to require us to repurchase the Notes for cash or a combination of cash and our common stock on July 1, 2011, July 1, 2017 or July 1, 2022. Moreover, upon conversion of the Notes, we are required to settle a portion of the conversion obligation in cash. In the event that we are required to repurchase the Notes or upon conversion of the Notes, we may not have sufficient financial resources to satisfy all of our obligations under the Notes and our other debt instruments. Our failure to pay the repurchase price when due, to pay cash upon conversion of the Notes, or similarly fail to meet our payment obligations, would result in a default under the indenture governing the Notes.

Conversion of the Notes may affect the market price of our common stock and may dilute the ownership of existing stockholders.

The conversion of some or all of the Notes and any sales in the public market of our common stock issued upon such conversion could adversely affect the market price of our common stock. The existence of the Notes may encourage short selling by market participants because the conversion of the Notes could depress our common stock price. In addition, the conversion of some or all of the Notes could dilute the ownership interests of existing stockholders to the extent that shares of our common stock are issued upon conversion.

Our reported earnings per share may be more volatile because of the contingent conversion provision of the Notes.

The Notes may have a dilutive effect on earnings per share in any period in which the market price of our common stock exceeds the conversion price for the Notes as a result of the inclusion of the underlying shares in the fully diluted earnings per share calculation. Volatility in our stock price could cause this condition or other conversion conditions to be met in one quarter and not in a subsequent quarter, increasing the volatility of fully diluted earnings per share.

Because most of our licenses are renewable on an annual basis, a reduction in our license renewal rate could significantly reduce our revenues.

Our clients have no obligation to renew their licenses for our products after the expiration of the initial license period, which is typically one year, and some clients have elected not to do so. A decline in license renewal rates could cause our revenues to decline. We have limited historical data with respect to rates of renewals, so we cannot accurately predict future renewal rates. Our license renewal rates may decline or fluctuate as a result of a number of factors, including client dissatisfaction with our products and services, our failure to update our products to maintain their attractiveness in the market or budgetary constraints or changes in budget priorities faced by our clients.

We may experience difficulties that could delay or prevent the successful development, introduction and sale of new products under development. If introduced for sale, the new products may not adequately meet the requirements of the marketplace and may not achieve any significant degree of market acceptance, which could cause our financial results to suffer. In addition, during the development period for the new products, our customers may defer or forego purchases of our products and services. We often obtain renewable client contracts in acquisitions, as was the case in our acquisitions of WebCT, NTI, and ANGEL, and if we

[Table of Contents](#)

experience a decrease in the renewal rate from expected levels it could reduce revenues below our expectations.

Because we generally recognize revenues ratably over the term of our contract with a client, downturns or upturns in sales will not be fully reflected in our operating results until future periods.

We recognize most of our revenues from clients monthly over the terms of their agreements, which are typically 12 months, although terms can range from one month to over 60 months. As a result, much of the revenue we report in each quarter is attributable to agreements entered into during previous quarters. Consequently, a decline in sales, client renewals, or market acceptance of our products in any one quarter will not necessarily be fully reflected in the revenues in that quarter, and will negatively affect our revenues and profitability in future quarters. This ratable revenue recognition also makes it difficult for us to rapidly increase our revenues through additional sales in any period, as revenues from new clients must be recognized over the applicable agreement term.

Our operating margins may suffer if our professional services revenues increase in proportion to total revenues because our professional services revenues have lower gross margins.

Because our professional services revenues typically have lower gross margins than our product revenues, an increase in the percentage of total revenues represented by professional services revenues could have a detrimental impact on our overall gross margins, and could adversely affect our operating results. In addition, we sometimes subcontract professional services to third parties, which further reduces our gross margins on these professional services. As a result, an increase in the percentage of professional services provided by third-party consultants could lower our overall gross margins.

If our products contain errors, new product releases are delayed or our services are disrupted, we could lose new sales and be subject to significant liability claims.

Because our software products are complex, they may contain undetected errors or defects, known as bugs. Bugs can be detected at any point in a product's life cycle, but are more common when a new product is introduced or when new versions are released. In the past, we have encountered product development delays and defects in our products. We expect that, despite our testing, errors will be found in new products and product enhancements in the future. In addition, our service offerings may be disrupted causing delays or interruptions in the services provided to our clients. Significant errors in our products or disruptions in the provision of our services could lead to:

- delays in or loss of market acceptance of our products;
- diversion of our resources;
- a lower rate of license renewals or upgrades;
- injury to our reputation; and
- increased service expenses or payment of damages.

Because our clients use our products to store, retrieve and utilize critical information, we may be subject to significant liability claims if our products do not work properly or if the provision of our services is disrupted. Such an event could result in significant expenses, disrupt sales and affect our reputation and that of our products. We cannot be certain that the limitations of liability set forth in our licenses and agreements would be enforceable or would otherwise protect us from liability for damages and our insurance may not cover all or any of the claims. A material liability claim against us, regardless of its merit or its outcome, could result in substantial costs, significantly harm our business reputation and divert management's attention from our operations.

[Table of Contents](#)

The length and unpredictability of the sales cycle for our software could delay new sales and cause our revenues and cash flows for any given quarter to fail to meet our projections or market expectations.

The sales cycle between our initial contact with a potential client and the signing of a license with that client typically ranges from 6 to 18 months. As a result of this lengthy sales cycle, we have only a limited ability to forecast the timing of sales. A delay in or failure to complete license transactions could harm our business and financial results, and could cause our financial results to vary significantly from quarter to quarter. Our sales cycle varies widely, reflecting differences in our potential clients' decision-making processes, procurement requirements and budget cycles, and is subject to significant risks over which we have little or no control, including:

- clients' budgetary constraints and priorities;
- the timing of our clients' budget cycles;
- the need by some clients for lengthy evaluations that often include both their administrators and faculties; and
- the length and timing of clients' approval processes.

Potential clients typically conduct extensive and lengthy evaluations before committing to our products and services and generally require us to expend substantial time, effort and money educating them as to the value of our offerings. In light of the ongoing economic disruption in the U.S. and globally, we have experienced some lengthening of sales cycles and, depending on the future economic climate, may see a continuation of this trend. Our client base is diverse and each component faces a unique set of risks, including, for example, the possibility of state and local budget cuts for K-12 institutions or reduced enrollment in higher education, which may affect our revenues and our ability to grow our business. If the economic downturn worsens or is prolonged, our clients and prospective clients may defer or cancel their purchases with us.

Our sales cycle with international postsecondary education providers and U.S. K-12 schools may be longer than our historical U.S. postsecondary sales cycle, which could cause us to incur greater costs and could reduce our operating margins.

As we target more of our sales efforts at international postsecondary education providers and U.S. K-12 schools, we could face greater costs, longer sales cycles and less predictability in completing some of our sales, which may harm our business. A potential client's decision to use our products and services may be a decision involving multiple institutions and, if so, these types of sales would require us to provide greater levels of education to prospective clients regarding the use and benefits of our products and services. In addition, we expect that potential international postsecondary and U.S. K-12 clients may demand more customization, integration services and features. As a result of these factors, these sales opportunities may require us to devote greater sales support and professional services resources to individual sales, thereby increasing the costs and time required to complete sales and diverting sales and professional services resources to a smaller number of international and U.S. K-12 transactions.

We may have exposure to greater than anticipated tax liabilities.

We are subject to income taxes and other taxes in a variety of jurisdictions and are subject to review by both domestic and foreign taxation authorities. The determination of our provision for income taxes and other tax liabilities requires significant judgment and the ultimate tax outcome may differ from the amounts recorded in our consolidated financial statements, which may materially affect our financial results in the period or periods for which such determination is made.

Our ability to utilize our net operating loss carryforwards may be limited.

Our federal net operating loss carryforwards are subject to limitations on how much may be utilized on an annual basis. The use of the net operating loss carryforwards may have additional limitations resulting from future ownership changes or other factors under Section 382 of the Internal Revenue Code.

[Table of Contents](#)

If our net operating loss carryforwards are further limited, and we have taxable income which exceeds the available net operating loss carryforwards for that period, we would incur an income tax liability even though net operating loss carryforwards may be available in future years prior to their expiration. Any such income tax liability may adversely affect our future cash flow, financial position and financial results.

The investment of our cash balances are subject to risks which may cause losses and affect the liquidity of these investments.

We hold our cash in a variety of marketable investments which are generally investment grade, liquid, short-term fixed-income securities and money market instruments denominated in U.S. dollars. If the carrying value of our investments exceeds the fair value, and the decline in fair value is deemed to be other-than-temporary, we will be required to further write down the value of our investments, which would be reflected in our statement of operations for that period. With the continued unstable credit environment, we might incur significant realized, unrealized or impairment losses associated with these investments.

Our future success depends on our ability to continue to retain and attract qualified employees.

Our future success depends upon the continued service of our key management, technical, sales and other critical personnel, including employees who joined Blackboard in connection with our acquisitions of WebCT, Xythos, NTI, ANGEL and the business assets of Terriblyclever. Whether we are able to execute effectively on our business strategy will depend in large part on how well key management and other personnel perform in their positions and are integrated within our company. Key personnel have left our company over the years, and there may be additional departures of key personnel from time to time. In addition, as we seek to expand our global organization, the hiring of qualified sales, technical and support personnel has been difficult due to the limited number of qualified professionals. Failure to attract, integrate and retain key personnel would result in disruptions to our operations, including adversely affecting the timeliness of product releases, the successful implementation and completion of company initiatives and the results of our operations.

If we do not maintain the compatibility of our products with third-party applications that our clients use in conjunction with our products, demand for our products could decline.

Our software applications can be used with a variety of third-party applications used by our clients to extend the functionality of our products, which we believe contributes to the attractiveness of our products in the market. If we are not able to maintain the compatibility of our products with third-party applications, demand for our products could decline, and we could lose sales. We may desire in the future to make our products compatible with new or existing third-party applications that achieve popularity within the education marketplace, and these third-party applications may not be compatible with our designs. Any failure on our part to modify our applications to ensure compatibility with such third-party applications would reduce demand for our products and services.

If we are unable to obtain sufficient quantities of the hardware products we sell in a timely manner, our sales could decline.

We rely on various third-party companies to provide us with hardware products which we sell to our clients. Such companies include manufacturers of third-party products and manufacturers of *Blackboard Transact* hardware products to which we have outsourced our manufacturing operations. The failure to obtain sufficient quantities of the products we sell to our clients or any substantial delays or product quality problems associated with our obtaining such products could decrease our sales.

If we are unable to protect our proprietary technology and other rights, it will reduce our ability to compete for business.

If we are unable to protect our intellectual property, our competitors could use our intellectual property to market products similar to our products, which could decrease demand for our products. In addition, we may be unable to prevent the use of our products by persons who have not paid the required license fee, which

[Table of Contents](#)

could reduce our revenues. We rely on a combination of copyright, patent, trademark and trade secret laws, as well as licensing agreements, third-party nondisclosure agreements and other contractual provisions and technical measures, to protect our intellectual property rights. These protections may not be adequate to prevent our competitors from copying or reverse-engineering our products, and these protections may be costly and difficult to enforce. Our competitors may independently develop technologies that are substantially equivalent or superior to our technology. To protect our trade secrets and other proprietary information, we require employees, consultants, advisors and collaborators to enter into confidentiality agreements. These agreements may not provide meaningful protection for our trade secrets, know-how or other proprietary information in the event of any unauthorized use, misappropriation or disclosure of such trade secrets, know-how or other proprietary information. The protective mechanisms we include in our products may not be sufficient to prevent unauthorized copying. Existing copyright laws afford only limited protection for our intellectual property rights and may not protect such rights in the event competitors independently develop products similar to ours. In addition, the laws of some countries in which our products are or may be licensed do not protect our products and intellectual property rights to the same extent as do the laws of the United States.

If we are found to have infringed the proprietary rights of others, we could be required to redesign our products, pay significant royalties or enter into license agreements with third parties.

A third party may assert that our technology violates its intellectual property rights. As the number of products in our markets increases and the functionality of these products further overlaps, we believe that infringement claims may become more common. Any claims, regardless of their merit, could:

- be expensive and time consuming to defend;
- force us to stop licensing our products that incorporate the challenged intellectual property;
- require us to redesign our products and reimburse certain costs to our clients;
- divert management's attention and other company resources; and
- require us to enter into royalty or licensing agreements in order to obtain the right to use necessary technologies, which may not be available on terms acceptable to us, or at all.

The nature of our business and our reliance on intellectual property and other proprietary information subjects us to the risks of litigation.

We are in an industry where litigation is common, including litigation related to copyright, patent, trademark and trade secret rights, and other types of claims. Litigation can be expensive and disruptive to normal business operations. The results of litigation are inherently uncertain and may result in adverse rulings or decisions. We may enter into settlements or be subject to judgments that may result in an obligation to pay significant monetary damages, prevent us from operating one or more elements of our business or otherwise hurt our operations.

Expansion of our business internationally will subject our business to additional economic and operational risks that could increase our costs and make it difficult for us to operate profitably.

One of our key growth strategies is to pursue international expansion. Expansion of our international operations may require significant expenditure of financial and management resources and result in increased administrative and compliance costs. As a result of such expansion, we will be increasingly subject to the risks inherent in conducting business internationally, including:

- foreign currency fluctuations, which could result in reduced revenues and increased operating expenses;
- potentially longer payment and sales cycles;
- difficulty in collecting accounts receivable;

[Table of Contents](#)

- the effect of applicable foreign tax structures, including tax rates that may be higher than tax rates in the United States or taxes that may be duplicative of those imposed in the United States;
- tariffs and trade barriers;
- general economic and political conditions in each country;
- inadequate intellectual property protection in foreign countries;
- uncertainty regarding liability for information retrieved and replicated in foreign countries;
- the difficulties and increased expenses of complying with a variety of foreign laws, regulations and trade standards; and
- unexpected changes in regulatory requirements.

Unauthorized disclosure of data, whether through breach of our computer systems or otherwise, could expose us to protracted and costly litigation or cause us to lose clients.

Maintaining the security of our systems is of critical importance for our clients because they may involve the storage and transmission of proprietary and confidential client and student information, including personal student information and consumer financial data, such as credit card numbers. This area is heavily regulated in many countries in which we operate, including the United States. Individuals and groups may develop and deploy viruses, worms and other malicious software programs that attack or attempt to infiltrate our products. If our security measures are breached as a result of third-party action, employee error, malfeasance or otherwise, we could be subject to liability or our business could be interrupted. Penetration of our network security could have a negative impact on our reputation, could lead our present and potential clients to choose competing offerings, and could result in legal or regulatory action against us. Even if we do not encounter a security breach ourselves, a well-publicized breach of the consumer data security of another company could lead to a general public loss of confidence in the use of our products, which could significantly diminish the attractiveness of our products and services.

Operational failures in our network infrastructure could disrupt our remote hosting services, could cause us to lose clients and sales to potential clients and could result in increased expenses and reduced revenues.

Unanticipated problems affecting our network systems could cause interruptions or delays in the delivery of the hosting services we provide to some of our clients. We provide remote hosting through computer hardware that is currently located in third-party co-location facilities in various locations in the United States, The Netherlands and Australia. We do not control the operation of these co-location facilities. Lengthy interruptions in our hosting service could be caused by the occurrence of a natural disaster, power loss, vandalism or other telecommunications problems at the co-location facilities or if these co-location facilities were to close without adequate notice. Although we have developed redundancies in some of our systems, we have experienced problems of this nature from time to time in the past, and we will continue to be exposed to the risk of network failures in the future. We currently do not have adequate computer hardware and systems to provide alternative service for most of our hosted clients in the event of an extended loss of service at the co-location facilities. Some of our co-location facilities are served by data backup redundancy at other facilities. However, they are not equipped to provide full disaster recovery to all of our hosted clients. If there are operational failures in our network infrastructure that cause interruptions, slower response times, loss of data or extended loss of service for our remotely hosted clients, we may be required to issue credits or pay penalties, current clients may terminate their contracts or elect not to renew them, and we may lose sales to potential clients. If we determine that we need additional hardware and systems, we may be required to make further investments in our network infrastructure.

Table of Contents

U.S. and foreign government regulation of our products and services could cause us to incur significant expenses, and failure to comply with applicable regulations could make our business less efficient or even impossible.

The application of existing laws and regulations potentially applicable to our products and services, including regulations relating to issues such as privacy, telecommunications, defamation, pricing, advertising, taxation, consumer protection, content regulation, quality of products and services and intellectual property ownership and infringement, can be unclear. It is possible that U.S., state, local and foreign governments might attempt to regulate our products and services or prosecute us for violations of their laws. In addition, these laws may be modified and new laws may be enacted in the future, which could increase the costs of regulatory compliance for us or force us to change our business practices. Any existing or new legislation applicable to us could expose us to substantial liability, including significant expenses necessary to comply with such laws and regulations, and dampen the growth in use of our products and services.

We may be subject to state and federal financial services regulation, and any violation of any present or future regulation could expose us to liability, force us to change our business practices or force us to stop selling or modify our products and services.

Our transaction processing product and service offering could be subject to state and federal financial services regulation or industry-mandated requirements. The *Blackboard Transact* platform supports the creation and management of student debit accounts and the processing of payments against those accounts for both on-campus vendors and off-campus merchants. For example, one or more federal or state governmental agencies that regulate or monitor banks or other types of providers of electronic commerce services may conclude that we are engaged in banking or other financial services activities that are regulated by the Federal Reserve under the U.S. Federal Electronic Funds Transfer Act or Regulation E thereunder or by state agencies under similar state statutes or regulations. Regulatory requirements may include, for example:

- disclosure of consumer rights and our business policies and practices;
- restrictions on uses and disclosures of customer information;
- error resolution procedures;
- limitations on consumers' liability for unauthorized account activity;
- data security requirements;
- government registration; and
- reporting and documentation requirements.

A number of states have enacted legislation regulating check sellers, money transmitters or transaction settlement service providers as banks. If we were deemed to be in violation of any current or future regulations, we could be exposed to financial liability and adverse publicity or forced to change our business practices or stop selling some of our products and services. As a result, we could face significant legal fees, delays in extending our product and services offerings, and damage to our reputation that could harm our business and reduce demand for our products and services. Even if we are not required to change our business practices, we could be required to obtain licenses or regulatory approvals that could cause us to incur substantial costs.

Item 1B. *Unresolved Staff Comments.*

None.

Item 2. *Properties.*

Our corporate headquarters office is located in Washington, D.C. We lease approximately 129,000 square feet of office space under a lease expiring in June 2018. We also lease offices in Northern Virginia; Phoenix,

[Table of Contents](#)

Arizona; Lynnfield, Massachusetts; Los Angeles, California; San Francisco, California; Indianapolis, Indiana; Amsterdam, Netherlands; Vancouver, Canada; Brno, Czech Republic; and Sydney, Australia.

Item 3. *Legal Proceedings.*

On July 26, 2006, we filed a complaint in the United States District Court for the Eastern District of Texas alleging that Desire2Learn Inc. infringed U.S. Patent No. 6,988,138, which was held by us. On February 22, 2008, the jury returned a verdict in our favor on infringement and validity. On May 7, 2008, the court entered judgment for us in the amount of \$3.3 million, plus post-judgment interest accruing at 6% per annum. On June 11, 2008, Desire2Learn paid us \$3.3 million, which consisted of the judgment amount plus accrued interest. On July 27, 2009, the United States Court of Appeals for the Federal Circuit affirmed in part, reversed in part, and dismissed in part the district court's decision. On December 15, 2009, we and Desire2Learn entered into a confidential settlement and cross-license agreement and agreed to dismiss all claims with prejudice.

On August 19, 2009, we filed a lawsuit in United States District Court for the District of Columbia against Steven Zimmers and Daniel Davis. We are seeking a declaratory judgment and unspecified damages relating to breach of contract between us and the defendants. The defendants have filed counterclaims against us alleging breach of the agreement by the Company and are seeking damages of less than \$14.0 million. The initial court status conference occurred on October 14, 2009 and the parties participated in a court-ordered mediation on December 16, 2009 but we did not resolve the dispute. The matter remains pending.

In addition, we may be involved in various legal proceedings from time to time incidental to the ordinary conduct of our business.

Item 4. *Submission of Matters to a Vote of Security Holders.*

No matters were submitted to a vote of security holders during the fourth quarter of the fiscal year covered by this report.

PART II

Item 5. Market for Registrant's Common Equity, Related Stockholder Matters and Issuer Purchases of Equity Securities.

Our common stock trades on the NASDAQ Global Select Market under the symbol "BBBB." The following table sets forth, for the period indicated, the range of high and low closing sales prices for our common stock by quarter.

	<u>High</u>	<u>Low</u>
Year Ended December 31, 2008:		
First Quarter	\$ 39.16	\$ 27.12
Second Quarter	39.69	31.86
Third Quarter	43.62	34.81
Fourth Quarter	39.60	19.76
Year Ended December 31, 2009:		
First Quarter	\$ 32.70	\$ 23.00
Second Quarter	34.03	27.45
Third Quarter	37.92	27.55
Fourth Quarter	46.30	35.47

As of January 31, 2010 there were 140 holders of record of our outstanding common stock.

We have not paid or declared any cash dividends on our common stock. We currently expect to retain all of our earnings for use in developing our business and do not anticipate paying any cash dividends in the foreseeable future.

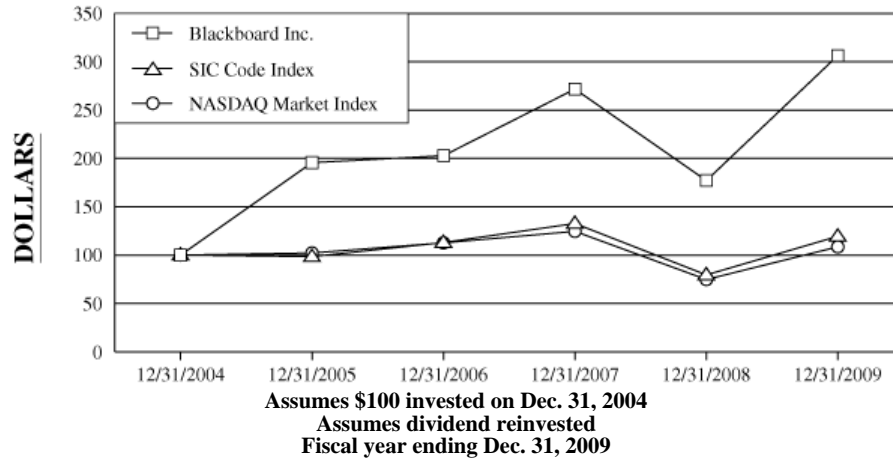
We did not repurchase any of our equity securities in 2009.

The equity compensation plan information required under this Item is incorporated by reference to the information provided under the heading "Equity Compensation Plan Information" in our proxy statement to be filed within 120 days after the fiscal year end of December 31, 2009.

STOCK PERFORMANCE GRAPH

The following graph compares the yearly change in the cumulative total stockholder return on our common stock during the five-year period from December 31, 2004 through December 31, 2009, with the cumulative total return of a SIC Code Index that includes all U.S. public companies in the Standard Industrial Classification (SIC) Code 7372-Prepackaged Software and a NASDAQ Market Index. The comparison assumes that \$100 was invested on December 31, 2004 in our common stock and in each of the foregoing indices and assumes reinvestment of dividends, if any.

**COMPARISON OF
CUMULATIVE TOTAL RETURN
AMONG BLACKBOARD INC.,
NASDAQ MARKET INDEX AND SIC CODE INDEX**



	12/31/2004	12/31/2005	12/31/2006	12/31/2007	12/31/2008	12/31/2009
Blackboard Inc.	\$ 100.00	\$ 195.68	\$ 202.84	\$ 271.78	\$ 177.11	\$ 306.48
NASDAQ Market Index	100.00	102.20	112.68	124.57	74.71	108.56
SIC Code Index	100.00	98.45	113.00	132.72	79.50	119.46

- (1) This graph is not "soliciting material," is not deemed filed with the SEC and is not to be incorporated by reference in any filing by us under the Securities Act of 1933, as amended (the "Securities Act"), or the Exchange Act, whether made before or after the date hereof and irrespective of any general incorporation language in any such filing.
- (2) The stock price performance shown on the graph is not necessarily indicative of future price performance. Information used in the graph was obtained from Morningstar Inc., a source we believe to be reliable, but we do not assume responsibility for any errors or omissions in such information.

[Table of Contents](#)

Item 6. Selected Financial Data.

The following selected consolidated financial data should be read in conjunction with our consolidated financial statements and the related notes, and with "Management's Discussion and Analysis of Financial Condition and Results of Operations," included elsewhere in this annual report. The statement of operations data for the years ended December 31, 2005, 2006, 2007, 2008 and 2009 and the balance sheet data as of December 31, 2005, 2006, 2007, 2008 and 2009 are derived from, and are qualified by reference to, our audited consolidated financial statements that have been audited by Ernst & Young, LLP, our independent registered public accounting firm.

	Year Ended December 31,				
	2005	2006	2007 (As adjusted(1))	2008 (As adjusted(1))	2009
(In thousands, except per share amounts)					
Statement of operations data:					
Revenues:					
Product	\$120,389	\$160,392	\$ 213,631	\$ 283,258	\$342,144
Professional services	15,275	22,671	25,817	28,876	34,856
Total revenues	135,664	183,063	239,448	312,134	377,000
Operating expenses:					
Cost of product revenues, excludes \$0, \$9,333, \$11,654, \$17,803 and \$10,649 respectively, of amortization of acquired technology included in amortization of intangibles resulting from acquisitions shown below(2)	29,607	39,594	47,444	75,237	90,968
Cost of professional services revenues(2)	10,220	16,001	16,941	19,555	20,024
Research and development(2)	13,945	27,162	28,278	40,580	45,967
Sales and marketing(2)	37,873	58,340	66,033	91,076	98,751
General and administrative(2)	19,306	35,823	38,667	50,757	56,387
Patent (proceeds) impairment and other costs	—	—	—	(3,313)	10,984
Amortization of intangibles resulting from acquisitions	266	17,969	22,122	37,866	34,994
Total operating expenses	111,217	194,889	219,485	311,758	358,075
Income (loss) from operations	24,447	(11,826)	19,963	376	18,925
Interest income (expense), net	3,097	(2,974)	(2,479)	(10,168)	(11,769)
Other (expense) income	—	(519)	575	4,124	1,453
Income (loss) before (benefit) provision for income taxes	27,544	(15,319)	18,059	(5,668)	8,609
(Benefit) provision for income taxes	(14,309)	(4,582)	7,580	(3,732)	697
Net income (loss)	\$ 41,853	\$ (10,737)	\$ 10,479	\$ (1,936)	\$ 7,912

(1) On January 1, 2009, we adopted new accounting guidance for convertible debt instruments which required adjustment of prior periods. See Note 7 of notes to the consolidated financial statements.

[Table of Contents](#)

	Year Ended December 31,				
	2005	2006	2007 (As adjusted(1))	2008 (As adjusted(1))	2009
(In thousands, except per share amounts)					
Net income (loss) per common share:					
Basic	\$ 1.57	\$ (0.39)	\$ 0.36	\$ (0.06)	\$ 0.25
Diluted	\$ 1.47	\$ (0.39)	\$ 0.35	\$ (0.06)	\$ 0.24
Weighted average number of common shares:					
Basic	26,715	27,858	28,789	30,886	32,066
Diluted	28,510	27,858	30,114	30,886	33,101
(2) Includes the following amounts related to stock-based compensation:					
Cost of product revenues	\$ —	\$ 386	\$ 672	\$ 949	\$ 1,225
Cost of professional services revenues	—	524	631	321	524
Research and development	—	733	467	777	1,018
Sales and marketing	—	2,951	4,359	5,984	6,101
General and administrative	75	3,462	5,914	7,096	7,091

The following table sets forth a summary of our balance sheet data:

	December 31,				
	2005	2006	2007 (As adjusted (1))	2008 (As adjusted (1))	2009
(In thousands)					
Balance sheet data:					
Cash and cash equivalents	\$ 75,895	\$ 30,776	\$ 206,558	\$ 141,746	\$ 167,353
Short-term investments	62,602	—	—	—	—
Working capital (deficit)	93,388	(36,976)	125,286	43,300	44,820
Total assets	224,188	307,299	496,912	637,441	724,934
Deferred revenues, current portion	74,975	117,972	126,600	166,727	186,702
Total debt	—	23,623	143,556	149,923	156,177
Total stockholders' equity	130,325	140,121	194,273	273,475	331,472

(1) On January 1, 2009, we adopted new accounting guidance for convertible debt instruments which required adjustment of prior periods. See Note 7 of notes to the consolidated financial statements.

Item 7. Management's Discussion and Analysis of Financial Condition and Results of Operations.

You should read the following discussion together with our consolidated financial statements and the related notes included elsewhere in this annual report. This discussion contains forward-looking statements that are based on our current expectations, estimates and projections about our business and operations. Our actual results may differ materially from those currently anticipated and expressed in such forward-looking statements as a result of a number of factors, including those we discuss under Item 1A "Risk Factors" and elsewhere in this annual report.

General

We are a leading provider of enterprise software applications and related services to the education industry. Our clients use our software to integrate technology into the education experience and campus life, and to support activities such as a professor assigning digital materials on a class website; a student collaborating with peers or completing research online; an administrator managing a departmental website; a superintendent sending mass communications via voice, email and text messages to parents and students; or a merchant conducting cash-free transactions with students and faculty through pre-funded debit accounts. Our clients include colleges, universities, schools and other education providers, textbook publishers, student-focused merchants, and corporate and government clients.

We generate revenues from sales and licensing of products and from professional services. Our product revenues consist principally of revenues from annual software licenses, subscription fees from customers accessing our on-demand application services, client hosting engagements and the sale of bundled software-hardware systems. We typically sell our licenses and hosting services under annually renewable agreements, and our clients generally pay the annual fees at the beginning of the contract term. We recognize revenues from these agreements, as well as revenues from bundled software-hardware systems, which do not recur, ratably over the contractual term, which is typically 12 months. We initially record billings associated with licenses and hosting services as deferred revenues and then recognize them ratably into revenues over the contract term. We also generate product revenues from the sale and licensing of third-party software and hardware that is not bundled with our software. We generally recognize these revenues upon shipment of the products to our clients.

We derive professional services revenues primarily from training, implementation, installation and other consulting services. We perform substantially all of our professional services on a time-and-materials basis. We recognize these revenues as the services are performed.

We have grown through internal growth and strategic acquisitions. In January 2008, we acquired The NTI Group, Inc., or NTI. This acquisition allowed us to offer clients the ability to send mass communications via voice, email and text messages. We acquired the technology underlying our *Blackboard Connect* service, which we began offering in February 2008, from NTI. In May 2009, we acquired ANGEL Learning, Inc., or ANGEL, a leading developer of e-learning software to the U.S. education industry. In July 2009, we acquired the business assets of Terriblyclever Design, LLC, which provides the foundation for our newest platform, *Blackboard Mobile*. *Blackboard Mobile* allows us to offer our clients a comprehensive suite of mobile Web applications for education and enables educational institutions to deliver education and campus life services and content to mobile devices to connect students, parents, faculty, prospective students and alumni to the campus experience.

We typically license our individual applications either on a stand-alone basis or bundled as part of one of our four platforms: *Blackboard Learn*[™]; *Blackboard Transact*[™]; *Blackboard Connect*[™]; and *Blackboard Mobile*[™].

We offer *Blackboard Learn* in all of our markets, *Blackboard Transact* primarily to U.S. and Canadian postsecondary clients, *Blackboard Connect* to primarily U.S. K-12, postsecondary and government clients, and *Blackboard Mobile* primarily to U.S. postsecondary and K-12 clients. We also offer application hosting for clients who prefer to outsource the management of their *Blackboard Learn* systems. In addition to our

[Table of Contents](#)

products, we offer a variety of professional services, including strategic consulting, project management, custom application development and training.

We generally price our software licenses on the basis of full-time equivalent students or users. Accordingly, annual license fees are generally greater for larger institutions.

Our operating expenses consist of cost of product revenues, cost of professional services revenues, research and development expenses, sales and marketing expenses, general and administrative expenses and amortization of intangibles resulting from acquisitions.

Major components of our cost of product revenues include license and other fees that we owe to third parties upon licensing software, and the cost of hardware that we bundle with our software. We initially defer these costs and recognize them into expense over the period in which we recognize the related revenue. Cost of product revenues also includes amortization of internally developed technology available for sale, telecommunications costs related to the *Blackboard Connect* product, all direct materials and shipping and handling costs, employee compensation, including bonuses, stock-based compensation and benefits for personnel supporting our hosting, support and production functions, as well as related facility rent, communication costs, utilities, depreciation expense and cost of external professional services used in these functions. We expense all of these costs as incurred. We also expense the costs of third-party software and hardware that is not bundled with software as we incur these costs, normally upon delivery to our client. Cost of product revenues excludes amortization of acquired technology intangibles resulting from acquisitions, which is included as amortization of intangibles acquired in acquisitions. Amortization expense related to acquired technology was \$11.7 million, \$17.8 million and \$10.6 million for the years ended December 31, 2007, 2008 and 2009, respectively.

Cost of professional services revenues primarily includes the costs of compensation, including bonuses, stock-based compensation and benefits for employees and external consultants who are involved in the performance of professional services engagements for our clients, as well as travel and related costs, facility rent, communication costs, utilities and depreciation expense used in these functions. We expense all of these costs as incurred.

Research and development expenses include the costs of compensation, including bonuses, stock-based compensation and benefits for employees who are associated with the creation and testing of the products we offer, as well as the costs of external professional services, travel and related costs attributable to the creation and testing of our products, related facility rent, communication costs, utilities and depreciation expense used in these functions. We expense all of these costs as incurred.

Sales and marketing expenses include the costs of compensation, including bonuses and commissions, stock-based compensation and benefits for employees who are associated with the generation of revenues, as well as marketing expenses, costs of external marketing-related professional services, investor relations, facility rent, utilities, communications, travel attributable to those sales and marketing employees in the generation of revenues and bad debt expense. We expense all of these costs as incurred.

General and administrative expenses include the costs of compensation, including bonuses, stock-based compensation and benefits for employees in the human resources, legal, finance and accounting, management information systems, facilities management, executive management and other administrative functions that are not directly associated with the generation of revenues or the creation and testing of products. In addition, general and administrative expenses include the costs of external professional services and insurance, as well as related facility rent, communication costs, utilities and depreciation expense used in these functions. We expense all of these costs as incurred.

Amortization of intangibles includes the amortization of costs associated with products, acquired technology, customer lists, non-compete agreements and other identifiable intangible assets. We recorded these intangible assets at the time of our acquisitions and relate to contractual agreements, technology and products that we continue to utilize in our business.

Critical Accounting Policies and Estimates

The discussion of our financial condition and results of operations is based upon our consolidated financial statements, which have been prepared in accordance with U.S. generally accepted accounting principles. During the preparation of these consolidated financial statements, we are required to make estimates and assumptions that affect the reported amounts of assets, liabilities, revenues and expenses, fair value measures, and related disclosures of contingent assets and liabilities. On an ongoing basis, we evaluate our estimates and assumptions, including those related to revenue recognition, bad debts, fixed assets, long-lived assets, including purchase accounting and goodwill, and income taxes. We base our estimates on historical experience and on various other assumptions that we believe are reasonable under the circumstances. The results of our analysis form the basis for making assumptions about the carrying values of assets and liabilities that are not readily apparent from other sources. Actual results may differ from these estimates under different assumptions or conditions, and the impact of such differences may be material to our consolidated financial statements. Our critical accounting policies have been discussed with the audit committee of our board of directors.

We believe that the following critical accounting policies affect the more significant judgments and estimates used in the preparation of our consolidated financial statements:

Revenue recognition. We derive revenues from two sources: product sales and professional services sales. Product revenues include software license fees, subscription fees from customers accessing our on-demand application services, hardware, premium support and maintenance, and hosting revenues. Professional services revenues include revenues from training and consulting services. Our software does not require significant modification and customization services. Where services are not essential to the functionality of the software, we begin to recognize software licensing revenues when all of the following criteria are met: (1) persuasive evidence of an arrangement exists; (2) delivery has occurred; (3) the fee is fixed and determinable; and (4) collectibility is probable.

We do not have vendor-specific objective evidence, known as VSOE, of fair value for our support and maintenance separate from our software for the majority of our products. Accordingly, when licenses are sold in conjunction with our support and maintenance, we recognize the license revenue over the term of the maintenance service period. When licenses of certain offerings are sold in conjunction with our support and maintenance where we do have VSOE, we recognize the license revenue upon delivery of the license and recognize the support and maintenance revenue over the term of the maintenance service period.

We sell hardware in two types of transactions: sales of hardware in conjunction with our software licenses, which we refer to as bundled hardware-software systems, and sales of hardware without software, which generally involve the resale of third-party hardware. After any necessary installation services are performed, we recognize hardware revenues when all of the following criteria are met: (1) persuasive evidence of an arrangement exists; (2) delivery has occurred; (3) the fee is fixed and determinable; and (4) collectibility is probable. We have not determined VSOE of the fair value for the separate components of bundled hardware-software systems. Accordingly, when a bundled hardware-software system is sold, we recognize all revenue over the term of the maintenance service period. We recognize hardware sales without software upon delivery of the hardware to our client.

We adopted new accounting standards on January 1, 2010. Under these new accounting standards, we will generally recognize the product revenues and cost of product revenues related to hardware and software sales in the *Blackboard Transact* product line upfront upon delivery of product to customers. Prior to the adoption of these new accounting standards, we generally recognized revenues on such sales ratably over the term of the agreement.

We recognize hosting revenues and set-up fees ratably over the term of the hosting agreement.

Our sales arrangements may include professional services sold separately under professional services agreements that include training and consulting services. We account for revenues from these arrangements separately from the license revenue because they meet the criteria for separate accounting. The more significant factors we consider in determining whether revenue should be accounted for separately include the

[Table of Contents](#)

nature of the professional services, such as consideration of whether the professional services are essential to the functionality of the licensed product, degree of risk, availability of professional services from other vendors and timing of payments. We recognize professional services revenues that are sold separately from license revenue as the professional services are performed on a time-and-materials basis.

We do not offer specified upgrades or incrementally significant discounts. We record advance payments as deferred revenues until the product is shipped, services are delivered or obligations are met and the revenue can be recognized. Deferred revenues represent the excess of amounts invoiced over amounts recognized as revenues. We provide non-specified upgrades of our product only on a when-and-if-available basis. Any contingencies, such as rights of return, conditions of acceptance, warranties and price protection are accounted for as a separate element. The effect of accounting for these contingencies included in revenue arrangements has not been material.

Allowance for doubtful accounts. We maintain an allowance for doubtful accounts for estimated losses resulting from the inability, failure or refusal of our clients to make required payments. We analyze accounts receivable, historical percentages of uncollectible accounts and changes in payment history when evaluating the adequacy of the allowance for doubtful accounts. We use an internal collection effort, which may include our sales and services groups as we deem appropriate. Although we believe that our reserves are adequate, if the financial condition of our clients deteriorates, resulting in an impairment of their ability to make payments, or if we underestimate the allowances required, additional allowances may be necessary, which would result in increased expense in the period in which such determination is made.

Fair Value Measurements. We evaluate the fair value of certain assets and liabilities using the following fair value hierarchy which ranks the quality and reliability of inputs, or assumptions, used in the determination of fair value:

Level 1 — quoted prices in active markets for identical assets and liabilities

Level 2 — inputs other than Level 1 quoted prices that are directly or indirectly observable

Level 3 — unobservable inputs that are not corroborated by market data

We evaluate assets and liabilities subject to fair value measurements on a recurring and nonrecurring basis to determine the appropriate level to classify them for each reporting period. This determination requires us to make significant judgments. Assets and liabilities that are measured at fair value on a non-recurring basis include intangible assets and goodwill. We recognize these items at fair value when they are considered to be impaired. During the year ended December 31, 2009, there were no fair value adjustments for assets and liabilities measured on a non-recurring basis.

During the year ended December 31, 2009, we transferred our investment in a common stock warrant of a private company out of Level 2 to Level 3. The classification of an instrument as Level 2 or Level 3 involves judgment based on a variety of subjective factors, including determining whether a market is considered inactive based on an evaluation of the frequency and size of transactions occurring in a certain financial instrument or similar class of financial instruments. Determining an inactive market requires a judgmental evaluation that includes comparing the recent trading activities to historical experience. During the year ended December 31, 2009, we determined that although some market data was available, the investment in the common stock warrant was principally valued using our own assumptions in calculating the estimate of fair value including a discounted cash flow and comparable company analysis.

We disclose fair value information about financial instruments, whether or not recognized in the balance sheet, for which it is practicable to estimate that value. Due to their short-term nature, the carrying amounts reported in the consolidated financial statements approximate the fair value for accounts receivable, accounts payable and accrued expenses.

Business combinations. We recognize all of the assets acquired, liabilities assumed, contractual contingencies, and contingent consideration at their fair value on the acquisition date. On January 1, 2009, we adopted accounting guidance which was intended to simplify existing guidance and converge rulemaking under U.S. generally accepted accounting principles with international accounting standards. We recognize

[Table of Contents](#)

acquisition-related costs separately from the acquisition and expense them as incurred. We generally expense restructuring costs in periods subsequent to the acquisition date. All subsequent changes to a valuation allowance or uncertain tax position that relate to the acquired company and existed at the acquisition date that occur both within the measurement period and as a result of facts and circumstances that existed at the acquisition date are recognized as an adjustment to goodwill. All other changes in valuation allowance are recognized as a reduction or increase to income tax expense or as a direct adjustment to additional paid-in capital as required. We capitalize acquired in-process research and development as an intangible asset and amortize it over its estimated useful life. For acquisitions prior to 2009, we capitalized acquisition-related costs as part of the purchase price.

Long-lived assets. We record our long-lived assets, such as property and equipment, at cost. We review the carrying value of our long-lived assets for possible impairment whenever events or changes in circumstances indicate that the carrying amount of assets may not be recoverable. We evaluate these assets by examining estimated future cash flows to determine if their current recorded value is impaired. We evaluate these cash flows by using weighted probability techniques as well as comparisons of past performance against projections. Assets may also be evaluated by identifying independent market values. If we determine that an asset's carrying value is impaired, we will record a write-down of the carrying value of the identified asset and charge the impairment as an operating expense in the period in which the determination is made. Although we believe that the carrying values of our long-lived assets are appropriately stated, changes in strategy or market conditions or significant technological developments could significantly impact these judgments and require adjustments to recorded asset balances.

Goodwill and intangible assets. As the result of acquisitions, we record any excess purchase price over the net tangible and identifiable intangible assets acquired as goodwill. A preliminary allocation of the purchase price to tangible and intangible net assets acquired is based upon a preliminary valuation, and our estimates and assumptions may be subject to change. We test our goodwill for impairment annually on October 1, or whenever events or changes in circumstances indicate an impairment may have occurred, by comparing its fair value to its carrying value. Impairment may result from, among other things, deterioration in the performance of the acquired business, adverse market conditions, adverse changes in applicable laws or regulations, including changes that restrict the activities of the acquired business, and a variety of other circumstances. If we determine that an impairment has occurred, we are required to record a write-down of the carrying value and charge the impairment as an operating expense in the period the determination is made. Although we believe goodwill is appropriately stated in our consolidated financial statements, changes in strategy or market conditions could significantly impact these judgments and require an adjustment to the recorded balance.

We also analyze our patents to determine whether some or all of the costs of defending and protecting patents may be capitalized. We expense all costs incurred prior to filing a patent application as incurred.

Notes payable. On January 1, 2009, we adopted a new standard issued by the Financial Accounting Standards Board, or FASB, on accounting for convertible debt instruments which requires that the liability and equity components of convertible debt instruments that may be settled in cash upon conversion (including partial cash settlement) be separately accounted for in a manner that reflects our nonconvertible debt borrowing rate. We amortize the resulting debt discount over the period the convertible debt is expected to be outstanding as additional non-cash interest expense. The standard requires retrospective application. Accordingly, our prior period consolidated financial statements have been adjusted to reflect the adoption of this standard.

In June 2007, we issued and sold \$165.0 million aggregate principal amount of 3.25% Convertible Senior Notes due 2027, which we refer to in this report as the Notes, in a public offering. The Notes fall within the scope of the new convertible debt accounting standards because their terms include partial cash settlement. Accordingly, we account for the debt and conversion components of the Notes separately. We have determined that our nonconvertible borrowing rate at the time the Notes were issued was 6.9%. Accordingly, we estimated the fair value of the liability (debt) component as \$144.1 million upon issuance of the Notes. We allocated the excess of the proceeds received over the estimated fair value of the liability component totaling \$20.9 million,

[Table of Contents](#)

to the conversion (equity) component. We recorded the carrying amount of the equity component of the Notes of \$13.5 million and \$8.2 million at December 31, 2008 and 2009, respectively, as a debt discount and netted the amounts against the remaining principal amount outstanding on our consolidated balance sheets.

In connection with obtaining the Notes, we incurred \$4.5 million in debt issuance costs, of which we allocated \$4.0 million to the liability component and \$0.5 million to the equity component. We recorded the carrying amount of the liability component of the debt issuance costs of \$1.6 million and \$0.6 million at December 31, 2008 and 2009, respectively, as a debt discount and netted the amounts against the remaining principal amount outstanding on our consolidated balance sheets.

We amortize the debt discount, which includes the equity component and the liability component of the debt issuance costs, as interest expense using the effective interest method through July 1, 2011, the first redemption date of the Notes. We recorded total interest expense of approximately \$11.9 million and \$11.7 million for the years ended December 31, 2008 and 2009, respectively, which consisted of \$5.4 million in interest expense at a rate of 3.25% per year for each of the years ended December 31, 2008 and 2009, and \$6.5 million and \$6.3 million in amortization of the debt discount for the years ended December 31, 2008 and 2009, respectively.

The principal amount of the liability component of the Notes was \$165.0 million at December 31, 2008 and 2009. The unamortized debt discount was \$15.1 million and \$8.8 million at December 31, 2008 and 2009, respectively. The net carrying amount of the liability component of the Notes was \$149.9 million and \$156.2 million at December 31, 2008 and 2009, respectively.

The impact of our adoption of this new standard on our results of operations for the years ended December 31, 2007, 2008 and 2009 is presented below (in thousands, except for per share data):

	Year Ended December 31, 2007		
	As Previously Reported	Incremental Impact of Adoption	As Adjusted
Interest expense	\$ (5,766)	\$ (2,386)	\$ (8,152)
Provision (benefit) for income taxes	7,580	—	7,580
Net income (loss)	12,865	(2,386)	10,479
Net income (loss) per common share:			
Basic	\$ 0.45	\$ (0.09)	\$ 0.36
Diluted	\$ 0.43	\$ (0.08)	\$ 0.35

	Year Ended December 31, 2008		
	As Previously Reported	Incremental Impact of Adoption	As Adjusted
Interest expense	\$ (7,305)	\$ (4,756)	\$ (12,061)
Provision (benefit) for income taxes	(3,732)	—	(3,732)
Net income (loss)	2,820	(4,756)	(1,936)
Net income (loss) per common share:			
Basic	\$ 0.09	\$ (0.15)	\$ (0.06)
Diluted	\$ 0.09	\$ (0.15)	\$ (0.06)

[Table of Contents](#)

	Year Ended December 31, 2009					
	Balance Before Incremental Impact of New Standard		Incremental Impact of Adoption	As Reported		
Interest expense	\$	(6,908)	\$	(5,091)	\$	(11,999)
Provision (benefit) for income taxes		697		—		697
Net income (loss)		13,003		(5,091)		7,912
Net income (loss) per common share:						
Basic	\$	0.41	\$	(0.16)	\$	0.25
Diluted	\$	0.39	\$	(0.15)	\$	0.24

The impact of our adoption of this new guidance on our balance sheet as of December 31, 2008 and 2009 is presented below (in thousands):

	December 31, 2008			December 31, 2009		
	As Previously Reported	Incremental Impact of Adoption	As Adjusted	Balance Before Incremental Impact of New Standard	Incremental Impact of Adoption	As Reported
Prepaid expenses and other current assets	\$ 8,518	\$ (157)	\$ 8,361	\$ 14,945	\$ (142)	\$ 14,803
Deferred tax assets	28,942	(8,249)	20,693	29,129	(8,249)	20,880
Notes payable, net of debt discount	163,172	(13,249)	149,923	164,335	(8,158)	156,177
Additional paid-in capital	344,698	11,985	356,683	394,766	11,985	406,751
Accumulated deficit	(76,380)	(7,142)	(83,522)	(63,377)	(12,233)	(75,610)

On January 1, 2009, we also adopted a new standard which clarifies how to determine whether certain instruments or features are indexed to an entity's own stock. This new standard outlines a two-step approach to evaluate the instrument's contingent exercise provisions and the instrument's settlement provisions. We evaluated the provisions of the new standard and the embedded conversion options in the Notes and determined that the embedded conversion options are indexed to our own stock and, therefore, do not require bifurcation and separate accounting.

Income Taxes. Deferred tax assets and liabilities are determined based on temporary differences between the financial reporting bases and the tax bases of assets and liabilities. We also recognize deferred tax assets for tax net operating loss carryforwards. We measure these deferred tax assets and liabilities using the enacted tax rates and laws that will be in effect when such amounts are expected to reverse or be utilized. The realization of total deferred tax assets is contingent upon the generation of future taxable income. Valuation allowances are provided to reduce such deferred tax assets to amounts more likely than not to be ultimately realized.

Income tax provision or benefit includes U.S. federal, state and local and foreign income taxes and is based on pre-tax income or loss. All tax years since 1998 are subject to examination.

We account for income taxes using a more-likely-than-not recognition threshold based on the technical merits of the tax position taken. Tax positions that meet the more-likely-than-not recognition threshold should be measured as the largest amount of the tax benefits, determined on a cumulative probability basis, which is more likely than not to be realized upon ultimate settlement in the financial statements. We recognize interest and penalties related to income tax matters in income tax expense. All of our unrecognized tax benefit liability would affect our effective tax rate if recognized. We do not expect our unrecognized tax benefit liability as of December 31, 2009 to change significantly over the next 12 months.

Stock-Based Compensation. We measure and recognize compensation expense for stock-based awards based on estimated fair values on the date of grant. We estimate the fair value of each stock option-based award on the date of grant using the Black-Scholes option-pricing model. Fair value estimates determined in

[Table of Contents](#)

accordance with this model are affected by our stock price, as well as estimates regarding a number of variables including expected stock price volatility over the term of the award and projected employee stock option exercise activity. We estimate the fair value of our restricted stock-based awards on the fair value of our common stock on the date of grant.

Recent Accounting Pronouncements. In October 2009, the FASB amended the accounting standards for revenue recognition with multiple elements. The amended guidance allows the use of management's best estimate of selling price for individual elements of an arrangement when vendor specific objective evidence or third-party evidence is unavailable. Additionally, it eliminates the residual method of revenue recognition in accounting for multiple element arrangements. The guidance is effective for fiscal years beginning on or after June 15, 2010, and early adoption is permitted.

In October 2009, the FASB amended the accounting standards for revenue arrangements with software elements. The amended guidance modifies the scope of the software revenue recognition guidance to exclude tangible products that contain both software and non-software components that function together to deliver the product's essential functionality. The pronouncement is effective for fiscal years beginning on or after June 15, 2010, and early adoption is permitted. This guidance must be adopted in the same period an entity adopts the amended revenue arrangements with multiple elements guidance described above.

We adopted these new accounting standards on January 1, 2010. Under these new accounting standards, we will generally recognize the product revenues and cost of product revenues related to hardware and software sales in the *Blackboard Transact* product line upfront upon delivery of product to customers. Prior to the adoption of these new accounting standards, we generally recognized revenues on such sales ratably over the term of the agreement. If we had always utilized these new accounting standards in 2009 and prior periods, our consolidated results of operations and financial condition for the year ended December 31, 2009 would not have been materially impacted.

Important Factors Considered by Management

We consider several factors in evaluating both our financial position and our operating performance. These factors, while primarily focused on relevant financial information, also include other measures such as general market and economic conditions, competitor information and the status of the regulatory environment.

To understand our financial results, it is important to understand our business model and its impact on our consolidated financial statements. The accounting for the majority of our contracts requires us to initially record deferred revenues on our consolidated balance sheet upon invoicing the sale and then to recognize revenue in subsequent periods ratably over the term of the contract in our consolidated statements of operations. Therefore, to better understand our operations, we believe investors should look at both our revenues and deferred revenues.

In evaluating our revenues, we analyze them in three categories: recurring ratable revenues, non-recurring ratable revenues and other revenues.

- Recurring ratable revenues include those product revenues that are recognized ratably over the contract term, which is typically one year, and that recur each year assuming clients renew their contracts. These revenues include revenues from the licensing of all of our software products, hosting arrangements, subscription fees from customers accessing our on-demand application services and enhanced support and maintenance contracts related to our software products, including some professional services performed by our professional services groups.
- Non-recurring ratable revenues include those product revenues that are recognized ratably over the term of the contract, which is typically one year, but that do not contractually recur. These revenues include some hardware components of our *Blackboard Transact* products and some third-party hardware and software we sell to our clients in conjunction with our software licenses.

[Table of Contents](#)

- Other revenues include those revenues that are recognized as earned and are not deferred to future periods. These revenues include professional services, the sales of *BbOne*, sales of licenses, as well as the supplies and commissions we earn from publishers related to digital course supplement downloads.

In the case of both recurring ratable revenues and non-recurring ratable revenues, an increase or decrease in the revenues in one period would be attributable primarily to increases or decreases in sales in prior periods. Unlike recurring ratable revenues, which benefit both from new license sales and from the renewal of previously existing licenses, non-recurring ratable revenues primarily reflect one-time sales that do not contractually renew.

We adopted new accounting standards on January 1, 2010. Under these new accounting standards, we will generally recognize the product revenues and cost of product revenues related to hardware and software sales in the *Blackboard Transact* product line upfront upon delivery of product to customers. Prior to the adoption of these new accounting standards, we generally recognized revenues on such sales ratably over the term of the agreement.

Other factors that we consider in making strategic cash flow and operating decisions include cash flows from operations, capital expenditures, total operating expenses and earnings.

Since 2008, the global economy has been in a period of severe slowdown and the financial markets have experienced significant dislocation. While our subscription license model and our focus on educational institution clients has partially insulated us from the negative impact experienced by other technology companies, we were not unaffected by these developments.

While our financial results for fiscal year 2009 were generally within our expectations, we believe that our financial results for 2009 would have been stronger had normal economic conditions prevailed during 2009. We believe that the economic slowdown and dislocation in the financial markets have caused some clients to delay their purchases with us causing a general lengthening of our sales cycles. Also, we believe that some clients may reduce or eliminate their purchases with us due to budgetary concerns and the uncertainty of operating in this environment. Budgetary restrictions are a particular concern for clients which rely on public funding as the budgets of many national, state or local governments have been negatively impacted by the economic slowdown and other factors. Though our products are often proven to be mission-critical applications to our clients, we expect the continuing economic disruption to impact some of our publicly-funded clients significantly which could result in the loss of expected new sales or our failure to retain existing clients.

In response to the changing economic climate, during 2009, we managed our expenses more stringently. Similarly in 2010, we expect to continue to manage our expenses in response to our sales and financial performance through the year. In addition, our treasury policies favor lower-yielding investments, such as investments issued or backed by the U.S. Treasury, in order to mitigate investment risks. As the dislocation in the financial markets has continued, the yields on our investments have declined and reduced our interest income. We expect to continue to earn yields on our cash and cash equivalents for the foreseeable future at rates which are below historic rates, which will negatively impact our profitability.

We believe that the full impact of the economic situation cannot currently be assessed and as a result, we will be required to make regular adjustments to our operating strategy in response to changing economic conditions.

[Table of Contents](#)

Results of Operations

The following table sets forth selected statements of operations data expressed as a percentage of total revenues for each of the periods indicated.

	Year Ended December 31,		
	2007	2008	2009
Revenues:			
Product	89%	91%	91%
Professional services	11	9	9
Total revenues	100	100	100
Operating expenses:			
Cost of product revenues	20	24	24
Cost of professional services revenues	7	6	6
Research and development	12	13	12
Sales and marketing	28	29	26
General and administrative	16	17	15
Patent (proceeds) impairment and other costs	—	(1)	3
Amortization of intangibles resulting from acquisitions	9	12	9
Total operating expenses	92	100	95
Operating margin	8%	0%	5%

The following table sets forth, for each component of revenues, the cost of these revenues expressed as a percentage of the related revenues for each of the periods indicated.

	Year Ended December 31,		
	2007	2008	2009
Cost of product revenues	22%	27%	27%
Cost of professional services revenues	66%	68%	57%

Year Ended December 31, 2009 Compared to Year Ended December 31, 2008

Our total revenues for the year ended December 31, 2009 were \$377.0 million, representing an increase of \$64.9 million, or 20.8%, as compared to \$312.1 million for the year ended December 31, 2008.

A detail of our total revenues by classification is as follows:

	Year Ended December 31,					
	2008			2009		
	Product Revenues	Professional Services Revenues	Total	Product Revenues	Professional Services Revenues	Total
	(In millions) (Unaudited)					
Recurring ratable revenues	\$ 244.5	\$ 3.7	\$ 248.2	\$ 299.7	\$ 7.4	\$ 307.1
Non-recurring ratable revenues	25.6	—	25.6	24.4	1.4	25.8
Other revenues	13.1	25.2	38.3	18.0	26.1	44.1
Total revenues	\$ 283.3	\$ 28.9	\$ 312.1	\$ 342.1	\$ 34.9	\$ 377.0

Product revenues. Product revenues, including domestic and international, for the year ended December 31, 2009 were \$342.1 million, representing an increase of \$58.9 million, or 20.8%, as compared to \$283.3 million for the year ended December 31, 2008. Recurring ratable product revenues increased by

[Table of Contents](#)

\$55.2 million, or 22.6%, for the year ended December 31, 2009 as compared to the year ended December 31, 2008. This increase in recurring ratable revenues was primarily due to a \$19.5 million increase in revenues recognized for subscription fees from customers accessing our on-demand application services related to *Blackboard Connect*, which we acquired from NTI in January 2008. The increase was also due to a \$18.1 million increase in revenues from *Blackboard Learn* enterprise licenses, which was attributable to current and prior period sales to new and existing clients, the continued shift of our existing clients from *Blackboard Learn* basic products to *Blackboard Learn* enterprise products and the cross-selling of other enterprise products to existing clients. *Blackboard Learn* enterprise products have additional functionality that is not available in *Blackboard Learn* basic products and consequently some *Blackboard Learn* basic product clients upgrade to *Blackboard Learn* enterprise products. Licenses of the enterprise version of *Blackboard Learn* products have higher average pricing, which normally results in at least twice the contractual value as compared to *Blackboard Learn* basic product licenses. The remaining increase in recurring ratable product revenues primarily resulted from a \$13.8 million increase in hosting revenues and a \$3.8 million increase in revenues related to our arrangements with our technology and content partners.

The increase in other product revenues was primarily due to a \$1.4 million increase in revenues related to sales of our content management software products and a \$1.3 million increase in revenues related to sales of third party hardware and software products.

Of our total revenues, our total international revenues for the year ended December 31, 2009 were \$69.2 million, representing an increase of \$8.3 million, or 13.6%, as compared to \$60.9 million for the year ended December 31, 2008. International revenues as a percentage of total revenues decreased to 18.3% for the year ended December 31, 2009 from 19.5% for the year ended December 31, 2008 due to the increase in revenues from our *Blackboard Connect* product, which is primarily sold in the United States. International product revenues, which consist primarily of recurring ratable product revenues, were \$64.0 million for the year ended December 31, 2009, representing an increase of \$7.8 million, or 13.9%, as compared to \$56.2 million for the year ended December 31, 2008. The increase in international recurring ratable product revenues was primarily due to an increase in international revenues from *Blackboard Learn* enterprise products and hosting resulting from prior period sales to new and existing clients. In addition, the increase in international revenues also reflects our investment in increasing the size of our international sales force and international marketing efforts during prior periods, which expanded our international presence and enabled us to sell more of our products to new and existing clients in our international markets.

Professional services revenues. Professional services revenues for the year ended December 31, 2009 were \$34.9 million, representing an increase of \$6.0 million, or 20.7%, as compared to \$28.9 million for the year ended December 31, 2008. The increase in professional services revenues was primarily attributable to increased sales of consulting services. As a percentage of total revenues, professional services revenues for the year ended December 31, 2009 were 9.2% as compared to 9.3% for the year ended December 31, 2008. This decrease in professional service revenues as a percentage of total revenues was primarily due to the increase in revenues from our *Blackboard Connect* product, for which we generally do not provide professional services.

Cost of product revenues. Our cost of product revenues for the year ended December 31, 2009 was \$91.0 million, representing an increase of \$15.7 million, or 20.9%, as compared to \$75.2 million for the year ended December 31, 2008. The increase in cost of product revenues was primarily due to a \$7.7 million increase in expenses related to hosting services due to the increase in the number of clients contracting for new hosting services or existing clients expanding their existing hosting arrangements and a \$2.5 million increase in expenses incurred related to our *Blackboard Connect* product, including related telecommunications costs. The remaining increase was primarily due to increases in our technical support expenses associated with increased headcount and personnel costs to support increases in the number of licenses held by new and existing clients, including the addition of ANGEL's technical support groups following the merger that closed in May 2009. Cost of product revenues as a percentage of product revenues were 26.6% for the years ended December 31, 2008 and 2009.

Cost of product revenues excludes amortization of acquired technology intangibles resulting from acquisitions, which is included as amortization of intangibles resulting from acquisitions. Amortization expense

[Table of Contents](#)

related to acquired technology was \$17.8 million and \$10.6 million for the years ended December 31, 2008 and 2009, respectively. This decrease was attributable to the completion of the amortization of acquired technology acquired in connection with our acquisition of WebCT in 2006 offset, in part, by amortization of acquired technology acquired following the ANGEL merger that closed in May 2009. Cost of product revenues, including amortization of acquired technology, as a percentage of product revenues was 29.7% for the year ended December 31, 2009 as compared to 32.8% for the year ended December 31, 2008.

Cost of professional services revenues. Our cost of professional services revenues for the year ended December 31, 2009 was \$20.0 million, representing an increase of \$0.5 million, or 2.4%, as compared to \$19.6 million for the year ended December 31, 2008. Cost of professional services revenues as a percentage of professional services revenues decreased to 57.4% for the year ended December 31, 2009 from 67.7% for the year ended December 31, 2008. The increase in professional services revenues margin was primarily attributable to an increase in professional services revenues from new professional service engagements in current and prior periods.

Research and development expenses. Our research and development expenses for the year ended December 31, 2009 were \$46.0 million, representing an increase of \$5.4 million, or 13.3%, as compared to \$40.6 million for the year ended December 31, 2008. This increase was primarily attributable to increased personnel-related costs due to higher average headcount during the year ended December 31, 2009 as compared to the year ended December 31, 2008, including increased personnel-related costs associated with the inclusion of ANGEL following the ANGEL merger that closed in May 2009 and NTI following the NTI merger that closed in January 2008.

Sales and marketing expenses. Our sales and marketing expenses for the year ended December 31, 2009 were \$98.8 million, representing an increase of \$7.7 million, or 8.4%, as compared to \$91.1 million for the year ended December 31, 2008. This increase was primarily attributable to increased personnel-related costs due to higher average headcount during the year ended December 31, 2009 as compared to the year ended December 31, 2008 primarily due to the increased headcount following the ANGEL merger that closed in May 2009 and the NTI merger that closed in January 2008. Further, we incurred approximately \$0.8 million in additional bad debt expense during the year ended December 31, 2009 as compared to the year ended December 31, 2008.

General and administrative expenses. Our general and administrative expenses for the year ended December 31, 2009 were \$56.4 million, representing an increase of \$5.6 million, or 11.1%, as compared to \$50.8 million for the year ended December 31, 2008. This increase was primarily attributable to approximately \$2.5 million in acquisition and integration-related expenses attributable to the ANGEL merger that closed in May 2009. The remaining increase relates to increased personnel-related costs due to higher average headcount during the year ended December 31, 2009 as compared to the year ended December 31, 2008 primarily due to the increased headcount following the ANGEL merger that closed in May 2009 and the NTI merger that closed in January 2008.

Patent (proceeds) impairment and other costs. Our operating expenses were reduced during the year ended December 31, 2008 due to the \$3.3 million payment from Desire2Learn in June 2008 in satisfaction of the judgment amount plus accrued interest arising from the patent litigation between us and Desire2Learn. During the year ended December 31, 2009, we recorded a \$3.5 million expense related to the reversal of this judgment as the result of the outcome of an appeal by Desire2Learn. Additionally, during the year ended December 31, 2009, we recorded a non-cash impairment charge of \$7.4 million related to previously capitalized patent costs due to the reversal of the 2008 judgment.

Amortization of intangibles resulting from acquisitions. Our amortization of intangibles resulting from acquisitions for the year ended December 31, 2009 was \$35.0 million, representing a decrease of \$2.9 million, or 7.6%, as compared to \$37.9 million for the year ended December 31, 2008. This decrease was attributable to the completion of the amortization of intangible assets acquired in connection with our acquisition of WebCT in 2006 offset, in part, by amortization of certain intangible assets acquired following the ANGEL merger that closed in May 2009.

Table of Contents

Net interest expense. Our net interest expense for the year ended December 31, 2009 was \$11.8 million, representing an increase of \$1.6 million, or 15.7%, as compared to \$10.2 million for the year ended December 31, 2008. This change was primarily attributable to decreased interest income during the year ended December 31, 2009 as compared to the year ended December 31, 2008 due to lower interest yields and lower average interest-bearing cash and cash equivalent balances.

Other income. Our other income for the year ended December 31, 2009 was \$1.5 million, representing a decrease of \$2.7 million, or 64.8%, as compared to \$4.1 million for the year ended December 31, 2008. We held a common stock warrant in an entity that provides technology support services to educational institutions, including our customers, to purchase 19.9% of the shares of the entity. In connection with an equity transaction between this entity and a venture capital firm, we exercised approximately one-half of our warrant and sold the related shares to the venture capital firm for approximately \$2.0 million on July 1, 2008. We recorded the fair value of the common stock warrant as investment in common stock warrant on our consolidated balance sheets based on the entity's implied value upon closing of the equity transaction on July 1, 2008. We recorded other income of approximately \$3.8 million during the year ended December 31, 2008 related to the fair value adjustment of the common stock warrant. On July 1, 2008, we entered into an amended common stock warrant agreement in which we can purchase up to 9.9% of the shares of the entity.

During the year ended December 31, 2009, we recorded other income of \$1.1 million related to a fair value adjustment of the common stock warrant due to the current year increase in the fair value of the underlying investment.

The remaining change in other income for the year ended December 31, 2009 as compared to the year ended December 31, 2008 was related to the required remeasurement of our foreign subsidiaries' ledgers, which are maintained in the respective subsidiary's local foreign currency, into the United States dollar.

Provision (benefit) for income taxes. Our provision for income taxes for the year ended December 31, 2009 was \$0.7 million as compared to our benefit for income taxes of \$3.7 million for the year ended December 31, 2008. This change was primarily attributable to our income before provision for income taxes for the year ended December 31, 2009 as compared to our loss before benefit for income taxes for the year ended December 31, 2008. Our lower effective tax rate for the year ended December 31, 2009 was due to the mix of domestic and international earnings and losses generated by our subsidiaries. The provision for income taxes for the year ended December 31, 2009 includes \$3.1 million in current income tax expense, offset by \$2.4 million in deferred income tax benefits. Of the total income tax expense recognized, approximately \$1.0 million related to international income tax expense offset by \$0.3 million in U.S. federal and state income tax benefits.

Year Ended December 31, 2008 Compared to Year Ended December 31, 2007

Our total revenues for the year ended December 31, 2008 were \$312.1 million, representing an increase of \$72.7 million, or 30.4%, as compared to \$239.4 million for the year ended December 31, 2007.

A detail of our total revenues by classification is as follows:

	2007			2008		
	Product Revenues	Professional Services Revenues	Total	Product Revenues	Professional Services Revenues	Total
	(In millions) (Unaudited)					
Recurring ratable revenues	\$ 179.6	\$ 3.3	\$ 182.9	\$ 244.5	\$ 3.7	\$ 248.2
Non-recurring ratable revenues	21.7	—	21.7	25.6	—	25.6
Other revenues	12.3	22.5	34.8	13.1	25.2	38.3
Total revenues	<u>\$ 213.6</u>	<u>\$ 25.8</u>	<u>\$ 239.4</u>	<u>\$ 283.3</u>	<u>\$ 28.9</u>	<u>\$ 312.1</u>

[Table of Contents](#)

Product revenues. Product revenues, including domestic and international, for the year ended December 31, 2008 were \$283.3 million, representing an increase of \$69.6 million, or 32.6%, as compared to \$213.6 million for the year ended December 31, 2007. Recurring ratable product revenues increased by \$64.9 million, or 36.1%, for the year ended December 31, 2008 as compared to the year ended December 31, 2007. This increase was primarily due to a \$33.1 million increase in revenues recognized for subscription fees from customers accessing our on-demand application services primarily related to *Blackboard Connect*, which we acquired from NTI in January 2008. The increase was also due to a \$21.0 million increase in revenues from *Blackboard Learning System* enterprise licenses which was attributable to current and prior period sales to new and existing clients, the continued shift of our existing clients from the *Blackboard Learning System* basic products to the *Blackboard Learning System* enterprise products and the cross-selling of other enterprise products to existing clients. The *Blackboard Learning System* enterprise products have additional functionality that is not available in the *Blackboard Learning System* basic products and consequently some *Blackboard Learning System* basic product clients upgrade to the *Blackboard Learning System* enterprise products. Licenses of the enterprise version of the *Blackboard Learning System* products have higher average pricing, which normally results in at least twice the contractual value as compared to *Blackboard Learning System* basic product licenses. The remaining increase in recurring ratable product revenues primarily resulted from a \$10.8 million increase in hosting revenues.

The increase in non-recurring ratable product revenues was primarily due to an increase in sales of annual publisher licenses and sales of *Blackboard Commerce Suite* hardware products.

The increase in other product revenues was primarily due to an increase in some sales related to our content management software products offset in part by a decrease in some sales of third-party software and hardware products.

Of our total revenues, our total international revenues for the year ended December 31, 2008 were \$60.9 million, representing an increase of \$7.3 million, or 13.6%, as compared to \$53.6 million for the year ended December 31, 2007. International product revenues, which consist primarily of recurring ratable product revenues, were \$56.2 million for the year ended December 31, 2008, representing an increase of \$8.1 million, or 16.8%, as compared to \$48.1 million for the year ended December 31, 2007. The increase in international recurring ratable product revenues was primarily due to an increase in international revenues from *Blackboard Academic Suite* enterprise products resulting from prior period sales to new and existing clients. The increase in international revenues also reflects our investment in increasing the size of our international sales force and international marketing efforts during prior periods, which expanded our international presence and enabled us to sell more of our products to new and existing clients in our international markets.

Professional services revenues. Professional services revenues for the year ended December 31, 2008 were \$28.9 million, representing an increase of \$3.1 million, or 11.8%, as compared to \$25.8 million for the year ended December 31, 2007. The increase in professional services revenues was primarily attributable to increased sales of enhanced support and maintenance services. As a percentage of total revenues, professional services revenues for the year ended December 31, 2008 were 9.3% as compared to 10.8% for the year ended December 31, 2007. This decrease in professional service revenues as a percentage of total revenues is primarily due to the increase in product revenues.

Cost of product revenues. Our cost of product revenues for the year ended December 31, 2008 was \$75.2 million, representing an increase of \$27.8 million, or 58.6%, as compared to \$47.4 million for the year ended December 31, 2007. The increase in cost of product revenues was primarily due to \$13.6 million in expenses incurred related to our *Blackboard Connect* product, including related telecommunications costs, and a \$7.9 million increase in expenses related to hosting services due to the increase in the number of clients contracting for new hosting services or existing clients expanding their existing hosting arrangements. The remaining increase was primarily due to increases in our technical support expenses associated with increased headcount and personnel costs to support the increase in licenses held by new and existing clients. Cost of product revenues as a percentage of product revenues increased to 26.6% for the year ended December 31, 2008 from 22.2% for the year ended December 31, 2007. This decrease in product revenues margin was due primarily to the fair value adjustment to the acquired NTI deferred revenue balances.

[Table of Contents](#)

Cost of product revenues excludes amortization of acquired technology intangibles resulting from acquisitions, which is included as amortization of intangibles resulting from acquisitions. Amortization expense related to acquired technology was \$11.7 million and \$17.8 million for the years ended December 31, 2007 and 2008, respectively. Cost of product revenues, including amortization of acquired technology, as a percentage of product revenues was 32.8% for the year ended December 31, 2008 as compared to 27.7% for the year ended December 31, 2007. This increase related to the increase in amortization expense resulting from the NTI merger and the fair value adjustment to the acquired NTI deferred revenue balances.

Cost of professional services revenues. Our cost of professional services revenues for the year ended December 31, 2008 was \$19.6 million, representing an increase of \$2.6 million, or 15.4%, as compared to \$16.9 million for the year ended December 31, 2007. The increase in cost of professional services revenues was primarily attributable to an increase in personnel-related costs due to higher average headcount during the year ended December 31, 2008 as compared to the year ended December 31, 2007. Cost of professional services revenues as a percentage of professional services revenues increased to 67.7% for the year ended December 31, 2008 from 65.6% for the year ended December 31, 2007. The decrease in professional services revenues margin was primarily attributable to the increase in cost of revenues and a decrease in new professional service engagements in prior periods.

Research and development expenses. Our research and development expenses for the year ended December 31, 2008 were \$40.6 million, representing an increase of \$12.3 million, or 43.5%, as compared to \$28.3 million for the year ended December 31, 2007. This increase was primarily attributable to increased personnel-related costs due to higher average headcount during the year ended December 31, 2008 as compared to the year ended December 31, 2007 primarily due to the increased headcount following the NTI merger in January 2008.

Sales and marketing expenses. Our sales and marketing expenses for the year ended December 31, 2008 were \$91.1 million, representing an increase of \$25.0 million, or 37.9%, as compared to \$66.0 million for the year ended December 31, 2007. This increase was primarily attributable to increased personnel-related costs due to higher average headcount during the year ended December 31, 2008 as compared to the year ended December 31, 2007 primarily due to the increased headcount following the NTI merger.

General and administrative expenses. Our general and administrative expenses for the year ended December 31, 2008 were \$50.8 million, representing an increase of \$12.1 million, or 31.3%, as compared to \$38.7 million for the year ended December 31, 2007. This increase was primarily attributable to increased personnel-related costs due to higher average headcount during the year ended December 31, 2008 as compared to the year ended December 31, 2007 primarily due to the increased headcount following the NTI merger.

Patent (proceeds) impairment and other costs. Our operating expenses were reduced during the year ended December 31, 2008 due to the \$3.3 million payment from Desire2Learn in June 2008 in satisfaction of the judgment amount plus accrued interest arising from the patent litigation between us and Desire2Learn.

Net interest expense. Our net interest expense for the year ended December 31, 2008 was \$10.2 million, representing an increase of \$7.7 million, or 310.2%, as compared to \$2.5 million for the year ended December 31, 2007. Interest expense recorded during the year ended December 31, 2008 included one year of expense on the Notes as compared to the year ended December 31, 2007, which included approximately six months of expense on the Notes. This increase in interest expense was compounded by reduced interest income earned in 2008 as compared to 2007, as we had higher average cash and cash equivalents balances during 2007 resulting from proceeds received in connection with the Notes, a portion of which was used to fund the NTI merger in January 2008. Interest income also decreased due to lower interest yields on our interest-bearing cash and cash equivalent balances during the year ended December 31, 2008 as compared to the year ended December 31, 2007 due to the economic disruption experienced in the U.S. and globally.

Other income. Our other income for the year ended December 31, 2008 was \$4.1 million, representing an increase of \$3.5 million, or 617.2%, as compared to other income of \$0.6 million for the year ended December 31, 2007. As of December 31, 2008, we held a common stock warrant in an entity that provides

[Table of Contents](#)

technology support services to educational institutions, including our customers, to purchase 19.9% of the shares of the entity. In connection with an equity transaction between this entity and a venture capital firm, we exercised approximately one-half of our warrant and sold the related shares to the venture capital firm for approximately \$2.0 million on July 1, 2008. We recorded the fair value of the common stock warrant as investment in common stock warrant on our consolidated balance sheets based on the entity's implied value upon closing of the equity transaction on July 1, 2008. We recorded other income of approximately \$3.8 million during the year ended December 31, 2008 related to the fair value adjustment of the common stock warrant. On July 1, 2008, we entered into an amended common stock warrant agreement in which we can purchase up to 9.9% of the shares of the entity.

The remaining change in other income was related to the required remeasurement of our foreign subsidiaries' ledgers, which are maintained in the respective subsidiary's local foreign currency, into the U.S. dollar. During the year ended December 31, 2007, we recognized a translation gain primarily related to our wholly-owned Canadian subsidiary as a result of the favorable change in the exchange rate of the Canadian dollar into the U.S. dollar.

Provision (benefit) for income taxes. Our benefit for income taxes for the year ended December 31, 2008 was \$3.7 million as compared to our provision for income taxes of \$7.6 million for the year ended December 31, 2007. The benefit for income taxes for 2008 was primarily due to the mix of domestic and international earnings and losses generated by our subsidiaries and includes credits available to us in Washington, D.C. for which we applied during the three months ended December 31, 2008. The benefit for income taxes for the year ended December 31, 2008 includes \$6.0 million in deferred income tax benefits, offset by \$2.3 million of current income tax expense, which primarily related to state and international tax expense, and excludes \$0.9 million of net operating loss carry forwards that were utilized during 2008 that had previously been treated as goodwill related to the WebCT acquisition.

Quarterly Results

Our quarterly operating results and operating cash flows normally fluctuate as a result of seasonal variations in our business, principally due to the timing of client budget cycles and student attendance at client facilities. Historically, we have had lower new sales in our first and fourth quarters than in the remainder of the year. Our expenses, however, do not vary significantly with these changes and, as a result, such expenses do not fluctuate significantly on a quarterly basis. Historically, we have performed a disproportionate amount of our professional services, the revenue from which we recognize as performed, in our second and third quarters each year. We expect quarterly fluctuations in operating results and operating cash flows to continue as a result of the uneven seasonal demand for our licenses and services offerings.

The following table sets forth selected unaudited statement of operations and cash flow data for each of the quarters in the years ended December 31, 2008 and 2009.

	Quarter Ended			
	March 31, 2008	June 30, 2008	September 30, 2008	December 31, 2008
	(In thousands)			
Total revenues	\$ 68,475	\$ 75,547	\$ 83,090	\$ 85,022
Total operating expenses	72,942	74,718	81,658	82,440
(Loss) income from operations	(4,467)	829	1,432	2,582
Net (loss) income	(4,444)	(134)	885	1,757
Net cash (used in) provided by operating activities	(6,055)	1,209	60,264	24,417

Table of Contents

	Quarter Ended			
	March 31, 2009	June 30, 2009	September 30, 2009	December 31, 2009
	(In thousands)			
Total revenues	\$ 86,448	\$ 92,110	\$ 98,408	\$ 100,034
Total operating expenses	83,166	96,538	89,415	88,956
Income (loss) from operations	3,282	(4,428)	8,993	11,078
Net (loss) income	(37)	(4,072)	4,307	7,714
Net cash provided by operating activities	4,386	9,468	75,956	20,041

Our operating expenses were reduced during the quarter ended June 30, 2008 due to the \$3.3 million payment from Desire2Learn in June 2008 in satisfaction of the judgment amount plus accrued interest arising from the patent litigation between us and Desire2Learn. During the quarter ended June 30, 2009, we recorded a \$3.5 million expense related to the reversal of this judgment as the result of the outcome of an appeal by Desire2Learn. Additionally, during the quarter ended June 30, 2009, we recorded a non-cash impairment charge of \$7.4 million related to previously capitalized patent costs due to the reversal of the 2008 judgment.

Liquidity and Capital Resources

Changes in Cash and Cash Equivalents

Our cash and cash equivalents were \$167.4 million at December 31, 2009 as compared to \$141.7 million at December 31, 2008. The increase in cash and cash equivalents was primarily due to cash generated by our operating and financing activities, offset by the payment of the cash portion of the consideration in the ANGEL merger. Cash and cash equivalents consist of highly liquid investments, which are readily convertible into cash and have original maturities of three months or less.

Net cash provided by operating activities was \$109.9 million during the year ended December 31, 2009 as compared to \$79.8 million during the year ended December 31, 2008. Amortization of intangibles resulting from acquisitions was \$35.0 million during the year ended December 31, 2009 and related to the amortization of identified intangibles resulting from acquisitions. We recognize revenues on annually renewable agreements, which results in deferred revenues. Deferred revenues increased by \$17.2 million during the year ended December 31, 2009, net of the impact of acquired deferred revenues related to the ANGEL merger, due to the timing of certain client renewal invoicing and sales to new and existing clients during the current period. Accounts receivable increased \$13.4 million during the year ended December 31, 2009, net of the impact of acquired receivables related to the ANGEL merger, due to the timing of certain client renewal invoicing, sales to new and existing clients during the current period, and strong collections. For the year ended December 31, 2009, we recorded a non-cash impairment charge of \$7.4 million related to previously capitalized patent costs due to the reversal of a 2008 patent judgment.

Net cash used in investing activities was \$112.8 million during the year ended December 31, 2009 as compared to \$158.6 million during the year ended December 31, 2008. During the year ended December 31, 2009 we paid \$82.3 million in net cash consideration for the acquisition of ANGEL, including transaction costs of approximately \$1.5 million. During the year ended December 31, 2009 we also acquired the business assets of Terriblyclever Design, LLC for \$3.5 million in cash, of which \$3.2 million was paid during the year ended December 31, 2009. During the year ended December 31, 2008, we paid \$133.0 million for acquisitions which primarily related to the NTI merger and excluded NTI merger costs that were paid in 2007. During the year ended December 31, 2009, approximately 0.2 million shares of our common stock held in escrow as part of the NTI merger were returned to us in order to satisfy certain acquisition-related liabilities of \$8.0 million which were paid during the year ended December 31, 2009. We retired the shares of common stock during the year ended December 31, 2009 and the shares of common stock are not included as issued and outstanding as of December 31, 2009. During the year ended December 31, 2009, cash expenditures for purchases of property and equipment were \$18.9 million, which represents approximately 5.0% of total revenues for the year ended December 31, 2009.

Net cash provided by financing activities was \$28.6 million during the year ended December 31, 2009 as compared to \$13.9 million during the year ended December 31, 2008. During the year ended December 31,

Table of Contents

2009, we received \$24.5 million in proceeds from the exercise of stock options as compared to \$11.2 million during the year ended December 31, 2008.

Notes Payable

In June 2007, we issued and sold the Notes in a public offering. The Notes bear interest at a rate of 3.25% per year on the principal amount. Interest is payable semi-annually on January 1 and July 1. We made interest payments of \$2.8 million on December 31, 2007 and \$2.7 million on each of July 1, 2008, December 30, 2008, June 30, 2009 and December 31, 2009. The Notes will mature on July 1, 2027, subject to earlier conversion, redemption or repurchase.

The Notes will be convertible, under specified circumstances, into cash or a combination of cash and our common stock at an initial base conversion rate of 15.4202 shares of common stock per \$1,000 principal amount of Notes. The base conversion rate represents an initial base conversion price of approximately \$64.85. If at the time of conversion the applicable price of our common stock exceeds the base conversion price, the conversion rate will be increased by up to an additional 9.5605 shares of our common stock per \$1,000 principal amount of Notes, as determined pursuant to a specified formula. In general, upon conversion of a Note, the holder of such Note will receive cash equal to the principal amount of the Note and our common stock for the Note's conversion value in excess of such principal amount. The diluted earnings per share effect of the shares that would be issued will be accounted for only if the average market price of our common stock price during the period is greater than the Notes' conversion price.

Because the Notes contain an adjusting conversion rate provision based on our common stock price and anti-dilution adjustment provisions, at each reporting period, we evaluate whether any adjustments to the conversion price would alter the effective conversion rate from the stated conversion rate and result in an "in-the-money" conversion. Whenever an adjustment to the conversion rate results in an increase in the number of shares of common stock issuable upon conversion of the Notes, we would recognize a beneficial conversion feature in the period such a determination is made and amortize it over the remaining life of the Notes. As of December 31, 2009, a beneficial conversion feature under the Notes did not exist.

Holders may surrender their Notes for conversion at any time prior to the close of business on the business day immediately preceding the maturity date for the Notes only under the following circumstances: (1) prior to January 1, 2027, with respect to any calendar quarter beginning after June 30, 2007, if the closing price of our common stock for at least 20 trading days in the 30 consecutive trading days ending on the last trading day of the immediately preceding calendar quarter is more than 130% of the base conversion price per share of the Notes on such last trading day; (2) on or after January 1, 2027, until the close of business on the business day preceding maturity; (3) during the five business days after any five consecutive trading day period in which the trading price per \$1,000 principal amount of Notes for each day of that period was less than 95% of the product of the closing price of our common stock and the then applicable conversion rate of the Notes; or (4) upon the occurrence of other events or circumstances as specifically defined in the Notes.

If a make-whole fundamental change, as defined in the Notes, occurs prior to July 1, 2011, we may be required in certain circumstances to increase the applicable conversion rate for any Notes converted in connection with such fundamental change by a specified number of shares of our common stock. We may not redeem the Notes prior to July 1, 2011. On or after July 1, 2011, we may redeem the Notes, in whole at any time, or in part from time to time, at a redemption price, payable in cash, up to 100% of the principal amount of the Notes plus accrued and unpaid interest, if any. Holders of the Notes may require us to repurchase some or all of the Notes on July 1, 2011, July 1, 2017 and July 1, 2022, or in the event of certain fundamental change transactions, at 100% of the principal amount on the date of repurchase, plus accrued and unpaid interest, if any, payable in cash. If such an event occurs, we would be required to pay the entire outstanding principal amount of \$165.0 million in cash, in addition to any other rights that the investors may have under the Notes.

The Notes are unsecured senior obligations and are effectively subordinated to all of our existing and future senior indebtedness to the extent of the assets securing such debt, and are effectively subordinated to all indebtedness and liabilities of our subsidiaries, including trade payables.

[Table of Contents](#)

Working Capital Needs

We believe that our existing cash and cash equivalents and future cash provided by operating activities will be sufficient to meet our working capital and capital expenditure needs over the next 12 months. Our future capital requirements will depend on many factors, including our rate of revenue growth, the expansion of our marketing and sales activities, the timing and extent of spending to support product development efforts and expansion into new territories, the timing of introductions of new products or services, the timing of enhancements to existing products and services and the timing of capital expenditures. Also, we may make investments in, or acquisitions of, complementary businesses, services or technologies, which could also require us to seek additional equity or debt financing. To the extent that available funds are insufficient to fund our future activities, we may need to raise additional funds through public or private equity or debt financing. Additional funds may not be available on terms favorable to us or at all. From time to time we may use our existing cash to repurchase shares of our common stock, outstanding indebtedness or other outstanding securities. Any such repurchases would depend on market conditions, the market price of our common stock, and management's assessment of our liquidity and cash flow needs.

Off-Balance Sheet Arrangements

We do not have any off-balance sheet arrangements with unconsolidated entities or related parties, and, accordingly, there are no off-balance sheet risks to our liquidity and capital resources.

Obligations and Commitments

As of December 31, 2009, minimum future payments under existing notes payable and noncancelable operating leases were as follows for the years below:

	<u>Notes Payable</u>	<u>Interest on Notes Payable</u>	<u>Operating Leases</u>
		(In thousands)	
2010	\$ —	\$ 2,659	\$ 11,050
2011	165,000	5,201	10,104
2012	—	—	10,495
2013	—	—	10,682
2014	—	—	9,402
2015 and beyond	—	—	29,399
Total	<u>\$ 165,000</u>	<u>\$ 7,860</u>	<u>\$ 81,132</u>

We have categorized the Notes above assuming redemption on the first possible redemption date by the Holders of the Notes on July 1, 2011.

Our corporate headquarters are in Washington, D.C. where we lease approximately 129,000 square feet of space under a lease expiring in June 2018. We also lease offices in Northern Virginia; Phoenix, Arizona; Lynnfield, Massachusetts; Los Angeles, California; San Francisco, California; Indianapolis, Indiana; Amsterdam, Netherlands; Vancouver, Canada; Brno, Czech Republic; and Sydney, Australia.

Seasonality

Our operating results and operating cash flows normally fluctuate as a result of seasonal variations in our business, principally due to the timing of client budget cycles and student attendance at client facilities. Historically, we have had lower new sales in our first and fourth quarters than in the remainder of the year. Our expenses, however, do not vary significantly with these changes and, as a result, such expenses do not fluctuate significantly on a quarterly basis. Historically, we have performed a disproportionate amount of our professional services, which are recognized as performed, in our second and third quarters each year. In addition, deferred revenues can vary on a seasonal basis for the same reasons. We expect quarterly fluctuations in operating results and operating cash flows to continue as a result of the uneven seasonal demand for our licenses and services offerings. Historically, we have generated more of our operating cash flow in the second

[Table of Contents](#)

half of the calendar year. This pattern may change, however, as a result of acquisitions, new market opportunities or new product introductions.

Item 7A. *Quantitative and Qualitative Disclosures about Market Risk*

Interest income on our cash and cash equivalents is subject to interest rate fluctuations. For the year ended December 31, 2009, a ten percentage point increase in interest rates would have increased interest income by approximately \$15.9 million.

We have accounts on our foreign subsidiaries' ledgers which are maintained in the respective subsidiary's local currency and remeasured into the U.S. dollar. As a result, we are exposed to movements in the exchange rates of various currencies against the U.S. dollar and against the currencies of other countries in which we sell products and services including the Canadian dollar, Euro, British pound, Japanese yen, Australian dollar and others. Because of such foreign currency exchange rate fluctuations, we recognized other income of \$0.3 million during the year ended December 31, 2009. For the year ended December 31, 2009, a ten percentage point adverse change in these various exchange rates into the U.S. dollar as of December 31, 2009 would not have had a material effect on our consolidated results of operations or financial condition.

Item 8. *Financial Statements and Supplementary Data*

INDEX TO CONSOLIDATED FINANCIAL STATEMENTS

	<u>Page</u>
<u>Report of Independent Registered Public Accounting Firm</u>	48
<u>Consolidated Balance Sheets as of December 31, 2008 and 2009</u>	49
<u>Consolidated Statements of Operations for the years ended December 31, 2007, 2008 and 2009</u>	50
<u>Consolidated Statements of Stockholders' Equity for the years ended December 31, 2007, 2008 and 2009</u>	51
<u>Consolidated Statements of Cash Flows for the years ended December 31, 2007, 2008 and 2009</u>	52
<u>Notes to Consolidated Financial Statements</u>	53

REPORT OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM

The Board of Directors and Stockholders
Blackboard Inc.

We have audited the accompanying consolidated balance sheets of Blackboard Inc. as of December 31, 2008 and 2009, and the related consolidated statements of operations, stockholders' equity, and cash flows for each of the three years in the period ended December 31, 2009. These financial statements are the responsibility of the Company's management. Our responsibility is to express an opinion on these financial statements based on our audits.

We conducted our audits in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, the financial statements referred to above present fairly, in all material respects, the consolidated financial position of Blackboard Inc. at December 31, 2008 and 2009, and the consolidated results of its operations and its cash flows for each of the three years in the period ended December 31, 2009, in conformity with U.S. generally accepted accounting principles.

As discussed in Note 2 to the consolidated financial statements, the Company changed its method of accounting for business combinations with the adoption of the guidance originally issued in FASB Statement No. 141(R), Business Combinations (codified in FASB ASC Topic 805, Business Combinations) effective January 1, 2009. As discussed in Note 7 to the consolidated financial statements, the Company changed its method of accounting for its convertible debt instrument with the adoption of the guidance originally issued in FSP APB 14-1, Accounting for Convertible Debt Instruments That May Be Settled in Cash Upon Conversion (Including Partial Cash Settlement) (codified in FASB ASC Topic 470, Debt), effective January 1, 2009.

We also have audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States), Blackboard Inc.'s internal control over financial reporting as of December 31, 2009, based on criteria established in *Internal Control-Integrated Framework* issued by the Committee of Sponsoring Organizations of the Treadway Commission, and our report dated February 17, 2010 expressed an unqualified opinion thereon.

/s/ Ernst & Young LLP

McLean, VA
February 17, 2010

**BLACKBOARD
INC.**
CONSOLIDATED BALANCE SHEETS

	December 31,	
	2008	2009
	(As adjusted(1))	
	(In thousands, except share and per share data)	
Current assets:		
Cash and cash equivalents	\$ 141,746	\$ 167,353
Accounts receivable, net of allowance for doubtful accounts of \$926 and \$1,184, respectively	80,018	69,098
Inventories	1,783	1,557
Prepaid expenses and other current assets	8,361	14,803
Deferred tax asset, current portion	1,796	2,692
Deferred cost of revenues	7,126	7,664
Total current assets	240,830	263,167
Deferred tax asset, noncurrent portion	18,897	18,188
Investment in common stock warrant	1,990	3,124
Restricted cash	4,249	3,923
Property and equipment, net	31,950	34,483
Other assets	549	1,453
Goodwill	263,850	329,287
Intangible assets, net	75,126	71,309
Total assets	<u>\$ 637,441</u>	<u>\$ 724,934</u>
Current liabilities:		
Accounts payable	\$ 2,579	\$ 2,360
Accrued expenses	27,879	28,264
Deferred rent, current portion	345	1,021
Deferred revenues, current portion	166,727	186,702
Total current liabilities	197,530	218,347
Convertible senior notes, net of debt discount of \$15,077 and \$8,823, respectively	149,923	156,177
Deferred rent, noncurrent portion	10,959	11,507
Deferred tax liability	—	1,474
Deferred revenues, noncurrent portion	5,554	5,957
Total liabilities	363,966	393,462
Commitments and contingencies		
Stockholders' equity:		
Preferred stock, \$0.01 par value; 5,000,000 shares authorized, and no shares issued or outstanding	—	—
Common stock, \$0.01 par value; 200,000,000 shares authorized; 31,359,738 and 33,100,139 shares issued and outstanding, respectively	314	331
Additional paid-in capital	356,683	406,751
Accumulated deficit	(83,522)	(75,610)
Total stockholders' equity	273,475	331,472
Total liabilities and stockholders' equity	<u>\$ 637,441</u>	<u>\$ 724,934</u>

(1) On January 1, 2009, the Company adopted new accounting guidance for convertible debt instruments which required adjustment of prior periods. See Note 7 of notes to the consolidated financial statements.

See accompanying notes.

**BLACKBOARD
INC.**
CONSOLIDATED STATEMENTS OF OPERATIONS

	Year Ended December 31,		
	2007	2008	2009
	(As adjusted(1))	(As adjusted(1))	
	(In thousands, except share and per share data)		
Revenues:			
Product	\$ 213,631	\$ 283,258	\$ 342,144
Professional services	25,817	28,876	34,856
Total revenues	239,448	312,134	377,000
Operating expenses:			
Cost of product revenues, excludes \$11,654, \$17,803 and \$10,649, respectively, in amortization of acquired technology included in amortization of intangibles resulting from acquisitions shown below(2)	47,444	75,237	90,968
Cost of professional services revenues(2)	16,941	19,555	20,024
Research and development(2)	28,278	40,580	45,967
Sales and marketing(2)	66,033	91,076	98,751
General and administrative(2)	38,667	50,757	56,387
Patent (proceeds) impairment and other costs	—	(3,313)	10,984
Amortization of intangibles resulting from acquisitions	22,122	37,866	34,994
Total operating expenses	219,485	311,758	358,075
Income from operations	19,963	376	18,925
Other (expense) income, net:			
Interest expense	(8,152)	(12,061)	(11,999)
Interest income	5,673	1,893	230
Other income	575	4,124	1,453
Income (loss) before provision (benefit) for income taxes	18,059	(5,668)	8,609
Provision (benefit) for income taxes	7,580	(3,732)	697
Net income (loss)	\$ 10,479	\$ (1,936)	\$ 7,912
Net income (loss) per common share:			
Basic	\$ 0.36	\$ (0.06)	\$ 0.25
Diluted	\$ 0.35	\$ (0.06)	\$ 0.24
Weighted average number of common shares:			
Basic	28,789,083	30,885,908	32,065,700
Diluted	30,113,621	30,885,908	33,100,858
(2) Includes the following amounts related to stock-based compensation:			
Cost of product revenues	\$ 672	\$ 949	\$ 1,225
Cost of professional services revenues	631	321	524
Research and development	467	777	1,018
Sales and marketing	4,359	5,984	6,101
General and administrative	5,914	7,096	7,091

(1) On January 1, 2009, the Company adopted new accounting guidance for convertible debt instruments which required adjustment of prior periods. See Note 7 of notes to the consolidated financial statements.

See accompanying notes.

**BLACKBOARD
INC.**

CONSOLIDATED STATEMENTS OF STOCKHOLDERS' EQUITY

	Common Stock		Additional	Accumulated	Total
	Shares	Amount	Paid-In Capital	Deficit	Stockholders' Equity
			(As adjusted(1))	(As adjusted(1))	(As adjusted(1))
(In thousands, except share and per share data)					
Balance at December 31, 2006	28,248,214	\$ 282	\$ 231,331	\$ (91,492)	\$ 140,121
Impact of adoption of ASC 740 (formerly FIN 48)	—	—	—	(573)	(573)
Issuance of convertible debt instruments	—	—	11,985	—	11,985
Issuance of common stock upon exercise of options	948,593	10	13,363	—	13,373
Excess tax benefits from exercise of stock options	—	—	6,845	—	6,845
Stock-based compensation expense	—	—	12,043	—	12,043
Net income	—	—	—	10,479	10,479
Balance at December 31, 2007	29,196,807	\$ 292	\$ 275,567	\$ (81,586)	\$ 194,273
Issuance of common stock upon exercise of options	584,593	6	11,147	—	11,153
Issuance of common stock upon NTI merger	1,508,338	15	52,736	—	52,751
Issuance of restricted stock	70,000	1	(1)	—	—
Excess tax benefits from exercise of stock options	—	—	2,107	—	2,107
Stock-based compensation expense	—	—	15,127	—	15,127
Net loss	—	—	—	(1,936)	(1,936)
Balance at December 31, 2008	31,359,738	\$ 314	\$ 356,683	\$ (83,522)	\$ 273,475
Issuance of common stock upon exercise of options	1,167,951	11	24,484	—	24,495
Issuance of common stock upon ANGEL merger	469,028	5	13,886	—	13,891
Issuance of restricted stock	324,000	3	(3)	—	—
Treasury shares retired	(220,578)	(2)	(7,987)	—	(7,989)
Excess tax benefits from exercise of stock options	—	—	3,729	—	3,729
Stock-based compensation expense	—	—	15,959	—	15,959
Net income	—	—	—	7,912	7,912
Balance at December 31, 2009	33,100,139	\$ 331	\$ 406,751	\$ (75,610)	\$ 331,472

(1) On January 1, 2009, the Company adopted new accounting guidance for convertible debt instruments which required adjustment of prior periods. See Note 7 of notes to the consolidated financial statements.

See accompanying notes.

**BLACKBOARD
INC.**

CONSOLIDATED STATEMENTS OF CASH FLOWS

	Year Ended December 31,		
	2007 (As adjusted(1))	2008 (As adjusted(1))	2009
	(In thousands)		
Cash flows from operating activities			
Net income (loss)	\$ 10,479	\$ (1,936)	\$ 7,912
Adjustments to reconcile net income (loss) to net cash provided by operating activities:			
Deferred tax benefit	(2,830)	(8,113)	(5,889)
Excess tax benefits from exercise of stock options	(6,845)	(2,107)	(3,729)
Amortization of debt discount	4,110	6,366	6,254
Depreciation and amortization	10,681	15,703	18,887
Amortization of intangibles resulting from acquisitions	22,122	37,866	34,994
Change in allowance for doubtful accounts	(2)	161	258
Stock-based compensation	12,043	15,127	15,959
Patent impairment	—	—	7,447
Gain on investment in common stock warrant	—	(3,980)	(1,134)
Changes in operating assets and liabilities, net of effect of acquisitions:			
Accounts receivable	(225)	(19,210)	13,371
Inventories	288	306	226
Prepaid expenses and other current assets	(1,117)	(2,696)	(6,404)
Deferred cost of revenues	372	(249)	(538)
Accounts payable	952	(4,018)	(277)
Accrued expenses	9,394	4,227	4,127
Deferred rent	1,101	9,675	1,224
Deferred revenues	8,834	32,713	17,163
Net cash provided by operating activities	69,357	79,835	109,851
Cash flows from investing activities			
Purchases of property and equipment	(16,023)	(24,007)	(18,946)
Payments for capitalized patent enforcement costs	(4,186)	(3,552)	(414)
Proceeds from sale of investment in common stock warrant	—	1,990	—
Purchases of available-for-sale securities	(94,250)	—	(6,586)
Sales of available-for-sale securities	94,250	—	6,586
Acquisitions, net of cash acquired	(27,664)	(132,992)	(93,434)
Net cash used in investing activities	(47,873)	(158,561)	(112,794)
Cash flows from financing activities			
Payments on term loan	(24,400)	—	—
Proceeds from convertible senior notes	160,456	—	—
Releases of letters of credit	—	1,184	3,800
Payments on letters of credit	(1,976)	(530)	(3,474)
Excess tax benefits from exercise of stock options	6,845	2,107	3,729
Proceeds from exercise of stock options	13,373	11,153	24,495
Net cash provided by financing activities	154,298	13,914	28,550
Net increase (decrease) in cash and cash equivalents	175,782	(64,812)	25,607
Cash and cash equivalents at beginning of year	30,776	206,558	141,746
Cash and cash equivalents at end of year	\$ 206,558	\$ 141,746	\$ 167,353
Supplemental cash flow information			
Cash paid for interest	\$ 3,824	\$ 5,652	\$ 5,745
Cash paid for income taxes	415	6,243	3,263

(1) On January 1, 2009, the Company adopted new accounting guidance for convertible debt instruments which required adjustment of prior periods. See Note 7 of notes to the consolidated financial statements.

See accompanying notes.

**BLACKBOARD
INC.**

**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS
December 31, 2009**

1. Nature of Business and Organization

Blackboard Inc. (the "Company") is a leading provider of enterprise software applications and related services to the education industry. The Company's clients include colleges, universities, schools and other education providers, textbook publishers and student-focused merchants who serve these education providers and their students, and corporate and government clients. The Company's software applications are delivered in four product lines: *Blackboard Learn[™]*; *Blackboard Transact[™]*; *Blackboard Connect[™]*; and *Blackboard Mobile[™]*.

2. Significant Accounting Policies

Basis of Presentation and Consolidation

The consolidated financial statements include the accounts of the Company and its wholly owned subsidiaries. All material intercompany transactions and accounts have been eliminated in consolidation. The Company consolidates investments where it has a controlling financial interest as defined by Business Combinations under the Financial Accounting Standards Board's ("FASB") Accounting Standards Codification ("ASC"). The usual condition for controlling financial interest is ownership of a majority of the voting interest and therefore, as a general rule, ownership, directly or indirectly, of more than fifty percent of the outstanding voting shares is a condition pointing towards consolidation. For investments in variable interest entities, the Company would consolidate when it is determined to be the primary beneficiary. For those investments in entities where the Company has significant influence over operations, but where the Company neither has a controlling financial interest nor is the primary beneficiary of a variable interest entity, the Company follows the equity method of accounting pursuant to Investments — Equity Method and Joint Ventures topic under the ASC. The Company is not the primary beneficiary of any variable interest entities nor does the Company have any investments accounted for under the equity method of accounting.

In May 2009, the Company adopted a new standard establishing the accounting for and disclosure of events that occur after the balance sheet date but before financial statements are issued. The Company has evaluated all events and transactions that occurred after December 31, 2009 through February 17, 2010, the date these audited financial statements were issued.

Reclassifications

Certain amounts in the prior years' financial statements have been reclassified to conform to the current year presentation.

Use of Estimates

The preparation of financial statements in conformity with U.S. generally accepted accounting principles requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities, the disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates.

Fair Value Measurements

Fair value is defined as the price that would be received from selling an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. When determining the fair value measurements for assets and liabilities required or permitted to be recorded at fair value, the Company considers the principal or most advantageous market in which it would transact and it considers assumptions that market participants would use when pricing the asset or liability. The Company evaluates the

**BLACKBOARD
INC.**

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

fair value of certain assets and liabilities using the following fair value hierarchy which ranks the quality and reliability of inputs, or assumptions, used in the determination of fair value:

- Level 1 — quoted prices in active markets for identical assets and liabilities
- Level 2 — inputs other than Level 1 quoted prices that are directly or indirectly observable
- Level 3 — unobservable inputs that are not corroborated by market data

The Company evaluates assets and liabilities subject to fair value measurements on a recurring and nonrecurring basis to determine the appropriate level to classify them for each reporting period. This determination requires significant judgments to be made by the Company. The following table sets forth the Company's assets and liabilities that were measured at fair value as of December 31, 2009, by level within the fair value hierarchy (in thousands):

	December 31, 2009	Quoted Prices in Active Markets for Identical Assets (Level 1)	Significant Other Observable Inputs (Level 2)	Significant Unobservable Inputs (Level 3)
Assets:				
Cash equivalents(1)	\$ 137,748	\$ 137,748	\$ —	\$ —
Investment in common stock warrant	3,124	—	—	3,124
Total assets	<u>\$ 140,872</u>	<u>\$ 137,748</u>	<u>\$ —</u>	<u>\$ 3,124</u>
Liabilities:				
Convertible senior notes(2)	<u>\$ 169,125</u>	<u>\$ 169,125</u>	<u>\$ —</u>	<u>\$ —</u>

- (1) Cash equivalents consist of money market funds with original maturity dates of less than three months for which the fair value is based on quoted market prices.
- (2) The fair value of the Company's convertible senior notes is based on the quoted market price.

Assets and liabilities that are measured at fair value on a non-recurring basis include intangible assets and goodwill. These items are recognized at fair value when they are considered to be impaired. During the year ended December 31, 2009, there were no fair value adjustments for assets and liabilities measured on a non-recurring basis.

The following table provides a reconciliation of the beginning and ending balances for the major class of assets measured at fair value using significant unobservable inputs (Level 3) (in thousands):

	Investment in Common Stock Warrant
Balance on December 31, 2008	\$ —
Transfers in and/or (out) of Level 3	1,990
Total gains (losses) realized / unrealized included in earnings	1,134
Purchases, sales, issuances and settlements, net	—
Balance on December 31, 2009	<u>\$ 3,124</u>

During the year ended December 31, 2009, the Company transferred its investment in a common stock warrant of a private company out of Level 2 to Level 3. The classification of an instrument as Level 2 versus Level 3 involves judgment based on a variety of subjective factors, including determining whether a market is considered inactive based on an evaluation of the frequency and size of transactions occurring in a certain

**BLACKBOARD
INC.**

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

financial instrument or similar class of financial instruments. Determining an inactive market requires a judgmental evaluation that includes comparing the recent trading activities to historical experience. During the year ended December 31, 2009, the Company determined that although some market data was available, the investment in the common stock warrant was principally valued using the Company's own assumptions in calculating the estimate of fair value including a discounted cash flow and comparable company analysis.

The Company discloses fair value information about financial instruments, whether or not recognized in the balance sheet, for which it is practicable to estimate that value. Due to their short-term nature, the carrying amounts reported in the consolidated financial statements approximate the fair value for accounts receivable, accounts payable and accrued expenses.

Restricted Cash

As of December 31, 2008 and 2009, \$4.2 million and \$3.9 million, respectively, of cash was pledged as collateral on outstanding letters of credit related to office space lease obligations. Generally, the restrictions lapse at the termination of the respective lease obligation.

Investment in Common Stock Warrant

The Company holds a warrant to purchase common stock in an entity that provides technology support services to educational institutions, including the Company's customers, that is exercisable for 9.9% of the common shares of the entity. This common stock warrant meets the definition of a derivative and during the year ended December 31, 2009 other income of approximately \$1.1 million was recorded in the Company's consolidated statements of operations related to the fair value adjustment of the common stock warrant. In determining the fair value of the common stock warrant, the Company considered an equity transaction between this entity and a venture capital firm during the year ended December 31, 2009 as well as other measures that the Company evaluates in calculating fair value. The fair value of the common stock warrant of approximately \$2.0 million and \$3.1 million is recorded as investment in common stock warrant on the Company's consolidated balance sheets as of December 31, 2008 and 2009, respectively. The Company will continue to evaluate the fair value of this instrument in subsequent reporting periods and any changes in value will be recognized in the consolidated statements of operations.

Foreign Currency Translation

The functional currency of the Company's foreign subsidiaries is the U.S. dollar. The Company remeasures the monetary assets and liabilities of its foreign subsidiaries, which are maintained in the local currency ledgers, at the rates of exchange in effect at month end. Revenues and expenses recorded in the local currency during the period are translated using average exchange rates for each month. Non-monetary assets and liabilities are translated using historical rates. Resulting adjustments from the remeasurement process are included in other (expense) income in the accompanying consolidated statements of operations.

Concentration of Credit Risk

Financial instruments that potentially subject the Company to significant concentrations of credit risk consist principally of cash and cash equivalents and accounts receivable. The Company deposits its cash with financial institutions that the Company considers to be of high credit quality.

With respect to accounts receivable, the Company performs ongoing evaluations of its customers, generally grants uncollateralized credit terms to its customers, and maintains an allowance for doubtful accounts based on historical experience and management's expectations of future losses. As of and for the years ended December 31, 2007, 2008 and 2009, there were no significant concentrations with respect to the Company's consolidated revenues or accounts receivable.

**BLACKBOARD
INC.****NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)*****Allowance for Doubtful Accounts***

The Company maintains an allowance for doubtful accounts for estimated losses resulting from the inability, failure or refusal of its clients to make required payments. The Company analyzes accounts receivable, historical percentages of uncollectible accounts and changes in payment history when evaluating the adequacy of the allowance for doubtful accounts. The Company uses an internal collection effort, which may include its sales and services groups as it deems appropriate. Although the Company believes that its reserves are adequate, if the financial condition of its clients deteriorates, resulting in an impairment of their ability to make payments, or if it underestimates the allowances required, additional allowances may be necessary, which will result in increased expense in the period in which such determination is made.

The following activity occurred in the allowance for doubtful accounts during the years ended December 31, 2007, 2008 and 2009:

	<u>2007</u>	<u>2008</u>	<u>2009</u>
	(In thousands)		
Beginning balance	\$ 767	\$ 765	\$ 926
Additions	554	531	1,313
Reductions	(556)	(370)	(1,055)
Ending balance	<u>\$ 765</u>	<u>\$ 926</u>	<u>\$ 1,184</u>

Income Taxes

Deferred tax assets and liabilities are determined based on temporary differences between the financial reporting bases and the tax bases of assets and liabilities. Deferred tax assets are also recognized for tax net operating loss carryforwards. These deferred tax assets and liabilities are measured using the enacted tax rates and laws that will be in effect when such amounts are expected to reverse or be utilized. The realization of total deferred tax assets is contingent upon the generation of future taxable income. Valuation allowances are provided to reduce such deferred tax assets to amounts more likely than not to be ultimately realized.

Income tax provision or benefit includes U.S. federal, state and local and foreign income taxes and is based on pre-tax income or loss. The Company has elected to utilize the principles applicable under tax law in ordering of tax benefits to determine whether an excess tax benefit was realized.

The Company uses a more-likely-than-not recognition threshold based on the technical merits of tax positions taken. Tax positions that meet the more-likely-than-not recognition threshold are measured as the largest amount of the tax benefits, determined on a cumulative probability basis, which is more likely than not to be realized upon ultimate settlement in the financial statements. The Company recognizes interest and penalties related to income tax matters in income tax expense. All tax years since 1998 are subject to examination in one or more tax jurisdictions, at least to the extent of any net operating loss carry forward utilized in otherwise open years.

Inventories

Inventories are stated at the lower of cost or market using the first-in, first-out method.

**BLACKBOARD
INC.****NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)*****Property and Equipment***

Property and equipment are recorded at cost. Depreciation and amortization are calculated on the straight-line method over the following estimated useful lives of the assets:

Computer and office equipment	3 years
Software	2 to 5 years
Furniture and fixtures	3 to 5 years
Leasehold improvements	Shorter of lease term or useful life

Business combinations

The Company recognizes all of the assets acquired, liabilities assumed, contractual contingencies, and contingent consideration at their fair value on the acquisition date. On January 1, 2009, the Company adopted accounting guidance which was intended to simplify existing guidance and converge rulemaking under U.S. generally accepted accounting principles with international accounting standards. Acquisition-related costs are recognized separately from the acquisition and expensed as incurred. Restructuring costs are generally expensed in periods subsequent to the acquisition date. All subsequent changes to a valuation allowance or uncertain tax position that relate to the acquired company and existed at the acquisition date that occur both within the measurement period and as a result of facts and circumstances that existed at the acquisition date are recognized as an adjustment to goodwill. All other changes in valuation allowance are recognized as a reduction or increase to income tax expense or as a direct adjustment to additional paid-in capital as required. Acquired in-process research and development is capitalized as an intangible asset and amortized over its estimated useful life. For acquisitions prior to 2009, acquisition-related costs were capitalized as part of purchase price.

Goodwill and Intangible Assets

The Company tests goodwill resulting from acquisitions for impairment annually on October 1, or whenever events or changes in circumstances indicate an impairment may have occurred, by comparing its fair value to its carrying value. Impairment may result from, among other things, deterioration in the performance of the acquired business, adverse market conditions, adverse changes in applicable laws or regulations, including changes that restrict the activities of the acquired business, and a variety of other circumstances. If it is determined that an impairment has occurred, the Company records a write-down of the carrying value and charges the impairment as an operating expense in the period the determination is made. Although the Company believes goodwill is appropriately stated in its consolidated financial statements, changes in strategy or market conditions could significantly impact these judgments and require an adjustment to the recorded balance.

Based on an analysis of patents held by the Company, certain costs of defending and protecting patents may be capitalized. All costs incurred prior to filing a patent application are expensed as incurred.

Intangible assets with definite lives are amortized over the estimated useful lives of the assets as follows:

	Useful Lives	Method
Acquired technology	3 years	Straight-line
Contracts and customer lists	3 to 5 years	Various
Non-compete agreements	Term of agreement	Straight-line
Trademarks and domain names	3 years	Straight-line
Patents and related costs	Life of patent	Straight-line

**BLACKBOARD
INC.**

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

Impairment of Long-Lived Assets

The Company evaluates the recoverability of its long-lived assets for impairment whenever events or changes in circumstances indicate that the carrying amount of such assets may not be recoverable. Recoverability of assets to be held and used is measured by a comparison of the carrying amount of any asset to future net undiscounted cash flows expected to be generated by the asset. If such assets are considered to be impaired, the impairment to be recognized is measured as the difference between the fair value of the asset compared to its carrying amount.

Revenue Recognition and Deferred Revenue

The Company's revenues are derived from two sources: product sales and professional services sales. Product revenues include software license fees, subscription fees from customers accessing its on-demand application services, hardware, premium support and maintenance, and hosting revenues. Professional services revenues include training and consulting services. The Company's software does not require significant modification and customization services. Where services are not essential to the functionality of the software, the Company begins to recognize software licensing revenues when all of the following criteria are met: (1) persuasive evidence of an arrangement exists; (2) delivery has occurred; (3) the fee is fixed and determinable; and (4) collectibility is probable.

The Company does not have vendor-specific objective evidence ("VSOE") of fair value for support and maintenance separate from software for the majority of its products. Accordingly, when licenses are sold in conjunction with the Company's support and maintenance, license revenue is recognized over the term of the maintenance service period. When licenses of certain offerings are sold in conjunction with support and maintenance where the Company does have VSOE, the Company recognizes the license revenue upon delivery of the license and recognizes the support and maintenance revenue over the term of the maintenance service period.

The Company's hardware revenues are derived from two types of transactions: sales of hardware in conjunction with the Company's software licenses, which are referred to as bundled hardware-software systems, and sales of hardware without software, which generally involve the resale of third-party hardware. After any necessary installation services are performed, hardware revenues are recognized when all of the following criteria are met: (1) persuasive evidence of an arrangement exists; (2) delivery has occurred; (3) the fee is fixed and determinable; and (4) collectibility is probable. VSOE of the fair value for the separate components of bundled hardware-software systems has not been determined. Accordingly, when a bundled hardware-software system is sold, all revenue is recognized over the term of the maintenance service period. Hardware sales without software are recognized upon delivery of the hardware to the Company's client.

The Company adopted new accounting standards on January 1, 2010. Under these new accounting standards, the product revenues and cost of product revenues related to hardware and software sales in the *Blackboard Transact* product line will generally be recognized upfront upon delivery of product to customers. Prior to the adoption of these new accounting standards, the Company generally recognized revenues on such sales ratably over the term of the agreement.

Hosting fees and set-up fees are recognized ratably over the term of the hosting agreement.

The Company's sales arrangements may include professional services sold separately under professional services agreements that include training and consulting services. Revenues from these arrangements are accounted for separately from the license revenue because they meet the criteria for separate accounting. The more significant factors considered in determining whether revenues should be accounted for separately include the nature of the professional services, such as consideration of whether the professional services are essential to the functionality of the licensed product, degree of risk, availability of professional services from

**BLACKBOARD
INC.**

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

other vendors and timing of payments. Professional services that are sold separately from license revenue are recognized as the professional services are performed on a time-and-materials basis.

The Company does not offer specified upgrades or incrementally significant discounts. Advance payments are recorded as deferred revenues until the product is shipped, services are delivered or obligations are met and the revenues can be recognized. Deferred revenues represent the excess of amounts invoiced over amounts recognized as revenues. Non-specified upgrades of the Company's product are provided only on a when-and-if-available basis. Any contingencies, such as rights of return, conditions of acceptance, warranties and price protection, are accounted for as a separate element. The effect of accounting for these contingencies included in revenue arrangements has not been material.

Cost of Revenues and Deferred Cost of Revenues

Cost of revenues includes all direct materials, direct labor, direct shipping and handling costs, telecommunications costs related to the *Blackboard Connect* product, and those indirect costs related to revenue such as indirect labor, materials and supplies, equipment rent, and amortization of software developed internally and software license rights. Cost of product revenues excludes amortization of acquired technology intangibles resulting from acquisitions, which is included as amortization of intangibles acquired in acquisitions. Amortization expense related to acquired technology was \$11.7 million, \$17.8 million and \$10.6 million for the years ended December 31, 2007, 2008 and 2009, respectively.

Deferred cost of revenues represents the cost of hardware (if sold as part of a complete system) and software that has been purchased and has been sold in conjunction with the Company's products. These costs are recognized as cost of revenues ratably over the same period that deferred revenue is recognized as revenues. The Company does not have transactions in which the deferred cost of revenues exceed deferred revenues.

Software Development Costs

Software development costs are expensed as incurred until technological feasibility has been established, at which time such costs are capitalized to the extent that the capitalizable costs do not exceed the realizable value of such costs, until the product is available for general release to customers. The Company defines the establishment of technological feasibility as the completion of all planning, designing, coding and testing activities that are necessary to establish products that meet design specifications including functions, features and technical performance requirements. Under the Company's definition, establishing technological feasibility is considered complete only after the majority of client testing and feedback has been incorporated into product functionality. As of December 31, 2008 and 2009, the Company has capitalized software of \$4.6 million and \$5.2 million, respectively, which is amortized over two years. The Company amortized software development costs of \$0.4 million, \$0.7 million and \$0.7 million for the years ended December 31, 2007, 2008 and 2009, respectively. Capitalized software is included in property and equipment in the accompanying consolidated balance sheets.

Advertising

The Company expenses advertising as incurred. Advertising expense was \$1.8 million, \$2.5 million and \$2.8 million for the years ended December 31, 2007, 2008 and 2009, respectively.

Stock Options

The Company recognizes compensation expense for share-based awards based on estimated fair values on the date of grant. The weighted average fair value of the options at the date of grant during 2007, 2008 and 2009 was \$15.97, \$12.48 and \$12.81, respectively. The fair value of options vested during the years ended

**BLACKBOARD
INC.**

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

December 31, 2007, 2008 and 2009 was approximately \$10.4 million, \$16.0 million and \$12.8 million, respectively. The fair value of each option is estimated on the date of grant using the Black-Scholes option-pricing model with the following weighted-average assumptions for stock options granted during the years ended December 31, 2007, 2008 and 2009:

	Year Ended December 31,		
	2007	2008	2009
Dividend yield	0%	0%	0%
Expected volatility	44.0%	40.0%	47.3%
Average risk-free interest rate	4.53%	2.78%	1.88%
Expected term	5.1 years	4.9 years	4.9 years
Forfeiture rate	15.0%	11.5%	15.1%

Dividend yield — The Company has never declared or paid dividends on its common stock and does not anticipate paying dividends in the foreseeable future.

Expected volatility — Volatility is a measure of the amount by which a financial variable such as a share price has fluctuated (historical volatility) or is expected to fluctuate (expected volatility) during a period. Given the Company's limited historical stock data following its initial public offering in June 2004, the Company used a blended volatility to estimate expected volatility for the year ended December 31, 2007. The blended volatility included the average of the Company's preceding one-year weekly historical volatility and the Company's peer group's preceding four-year weekly historical volatility. The Company's peer group historical volatility included the historical volatility of companies that are similar in revenue size, in the same industry or are competitors. The calculations of volatility during 2008 and 2009 were based on the Company's daily historical volatility since January 1, 2006.

Risk-free interest rate — This is the average U.S. Treasury rate (having a term that most closely approximates the expected life of the option) for the period in which the option was granted.

Expected life of the options — This is the period of time that the equity grants are expected to remain outstanding. For the year ended December 31 2007, the Company used the short-cut method to determine the expected life of the options. Beginning January 1, 2008, the Company gathered more detailed historical information about specific exercise behavior of its grantees, which it used to determine the expected term. For grants that have been exercised, the Company uses actual exercise data to estimate option exercise timing. For grants that have not been exercised, the Company generally uses the midpoint between the end of the vesting period and the contractual life of the grant to estimate option exercise timing. Options granted during the years ended December 31, 2008 and 2009 have a maximum term of eight years.

Forfeiture rate — This is the estimated percentage of equity grants that are expected to be forfeited or cancelled on an annual basis before becoming fully vested. The Company estimates the forfeiture rate based on past turnover data, level of employee receiving the equity grant and vesting terms and revises the rate if subsequent information, such as the passage of time, indicates that the actual number of instruments that will vest is likely to differ from previous estimates. The cumulative effect on current and prior periods of a change in the estimated number of instruments likely to vest is recognized in compensation cost in the period of the change.

The compensation expense that has been recognized in the consolidated statements of operations for the Company's stock option plans for the years ended December 31, 2007, 2008 and 2009 was \$12.0 million, \$15.1 million and \$16.0 million, respectively. The related excess tax benefits recognized in the consolidated statements of operations for the years ended December 31, 2007, 2008 and 2009 were \$6.8 million, \$2.1 million and \$3.7 million, respectively, and are classified as a financing cash inflow with a corresponding operating cash outflow. For stock subject to graded vesting, the Company has utilized the "straight-line" method for allocating compensation expense by period.

**BLACKBOARD
INC.**

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

The weighted average remaining contractual life for all options outstanding under the Company's stock incentive plans at December 31, 2008 and 2009 were 5.8 and 5.6 years, respectively. The weighted average remaining contractual lives for exercisable stock options at December 31, 2008 and 2009 were 4.8 and 4.7 years, respectively. As of December 31, 2009, there was approximately \$27.5 million of total unrecognized compensation cost related to unvested stock options granted under the Company's option plans. The cost is expected to be recognized through December 2013 with a weighted average recognition period of approximately 1.3 years.

Restricted Stock and Restricted Stock Units

Restricted stock is a stock award that entitles the holder to receive shares of the Company's common stock as the award vests over time. A restricted stock unit is a stock award that entitles the holder to receive shares of the Company's stock after a vesting requirement is satisfied. The fair value of each restricted stock award is estimated using the intrinsic value method which is based on the closing price on the date of grant. Compensation expense for restricted stock and restricted stock unit awards is recognized over the vesting period on a straight-line basis.

As of December 31, 2009, there was approximately \$15.2 million of total unrecognized compensation cost related to unvested restricted stock and restricted stock unit awards granted under the Company's stock incentive plans. The cost is expected to be recognized through December 2015 with a weighted average recognition period of approximately 2.6 years.

Basic and Diluted Net Income (Loss) per Common Share

Basic net income (loss) per common share excludes dilution for potential common stock issuances and is computed by dividing net income (loss) by the weighted-average number of common shares outstanding for the period. Diluted net income (loss) per common share reflects the potential dilution that could occur if securities or other contracts to issue common stock were exercised or converted into common stock.

The following table provides a reconciliation of the numerators and denominators used in computing basic and diluted net income (loss) per common share:

	Year Ended December 31,		
	2007	2008	2009
(In thousands, except share and per share amounts)			
Basic net income (loss) per common share:			
Net income (loss)	\$ 10,479	\$ (1,936)	\$ 7,912
Weighted average shares outstanding	28,789,083	30,885,908	32,065,700
Basic net income (loss) per common share	\$ 0.36	\$ (0.06)	\$ 0.25
Diluted net income (loss) per common share:			
Net income (loss)	\$ 10,479	\$ (1,936)	\$ 7,912
Weighted average basic shares outstanding	28,789,083	30,885,908	32,065,700
Dilutive effect of:			
Stock options related to the purchase of common stock	1,324,538	—	1,035,158
Weighted average diluted shares outstanding	30,113,621	30,885,908	33,100,858
Diluted net income (loss) per common share	\$ 0.35	\$ (0.06)	\$ 0.24

**BLACKBOARD
INC.**

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

The dilutive effect of restricted stock and options of 1,377,508, 4,864,260 and 2,615,341 were not included in the computation of diluted net income (loss) per common share for the years ended December 31, 2007, 2008 and 2009, respectively, as their effect would be anti-dilutive.

Comprehensive Net Income (loss)

Comprehensive net income (loss) includes net income (loss), combined with unrealized gains and losses not included in earnings and reflected as a separate component of stockholders' equity. There were no differences between net income (loss) and comprehensive net income (loss) for the years ended December 31, 2007, 2008 and 2009.

Segment Information

The Company currently operates in one business segment, namely, the development, commercialization and implementation of software products and related services. The Company evaluates its market opportunities by referring to the U.S. postsecondary education market, U.S. elementary and secondary, or K-12, education market, and the international postsecondary education market. The Company is not organized by market and is managed and operated as one business. A single management team that reports to the chief operating decision maker comprehensively manages the entire business. The Company does not operate any material separate lines of business or separate business entities with respect to its products or product development. Accordingly, the Company does not accumulate discrete financial information with respect to separate product lines and does not have separately reportable segments.

Substantially all of the Company's material identifiable assets are located in the United States. Revenues derived from international sales were \$53.6 million, \$60.9 million and \$69.2 million for the years ended December 31, 2007, 2008 and 2009, respectively. Substantially all international sales are denominated in U.S. dollars.

Recent Accounting Pronouncements

In October 2009, the FASB amended the accounting standards for revenue recognition with multiple elements. The amended guidance allows the use of management's best estimate of selling price for individual elements of an arrangement when vendor specific objective evidence or third-party evidence is unavailable. Additionally, it eliminates the residual method of revenue recognition in accounting for multiple element arrangements. The guidance is effective for fiscal years beginning on or after June 15, 2010, and early adoption is permitted.

In October 2009, the FASB amended the accounting standards for revenue arrangements with software elements. The amended guidance modifies the scope of the software revenue recognition guidance to exclude tangible products that contain both software and non-software components that function together to deliver the product's essential functionality. The pronouncement is effective for fiscal years beginning on or after June 15, 2010, and early adoption is permitted. This guidance must be adopted in the same period an entity adopts the amended revenue arrangements with multiple elements guidance described above.

The Company early adopted these new accounting standards on January 1, 2010. Under these new accounting standards, the product revenues and cost of product revenues related to hardware and software sales in the *Blackboard Transact* product line will generally be recognized upfront upon delivery of product to customers. Prior to the adoption of these new accounting standards, the Company generally recognized revenues on such sales ratably over the term of the agreement. If the Company had utilized these new accounting standards in 2009 and prior periods, its consolidated results of operations and financial condition for the year ended December 31, 2009 would not have been materially impacted.

**BLACKBOARD
INC.**

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

3. Mergers and Acquisitions

Terriblyclever Design, LLC Asset Purchase

On July 10, 2009, the Company acquired the business assets of Terriblyclever Design, LLC ("Terriblyclever"), a provider of mobile software applications for the education industry and the creator of *MobilEdu™*, a suite of mobile web applications for the education industry. This acquisition is the foundation for the Company's *Blackboard Mobile* platform. *Blackboard Mobile* enables educational institutions to deliver campus life services and content to mobile devices to connect students, parents, faculty, prospective students and alumni to the campus experience. The purchase price was \$3.5 million in cash, of which \$3.2 million was paid during the year ended December 31, 2009 and \$0.3 million is to be paid in July 2010, plus up to \$0.5 million in contingent payments, subject to certain adjustments.

The merger was accounted for under the purchase method of accounting. Approximately \$0.1 million of assets were acquired and approximately \$0.1 million of liabilities were assumed. The assets acquired and liabilities assumed were recorded at their fair values as of July 10, 2009. Of the total estimated purchase price, \$1.8 million has been allocated to definite-lived intangible assets acquired which consist of the value assigned to Terriblyclever's customer relationships of \$0.6 million and developed and core technology of \$1.2 million. The Company amortizes the value of Terriblyclever's customer relationships over five years and amortizes the developed and core technology over three years. Approximately \$1.7 million of the purchase price has been allocated to goodwill and represents factors including expected synergies from combining operations.

The unaudited pro forma financial information for the year ended December 31, 2008 and 2009 in the table below does not include revenue and net loss for Terriblyclever as the results are immaterial.

ANGEL Learning, Inc. Merger

On May 8, 2009, the Company completed its merger with ANGEL Learning, Inc. ("ANGEL") pursuant to the Agreement and Plan of Merger dated May 1, 2009. Pursuant to the Agreement and Plan of Merger, the Company paid merger consideration of \$101.3 million, which includes \$87.4 million in cash and \$13.9 million in shares of the Company's common stock, or approximately 0.5 million shares of common stock. The effective cash portion of the purchase price of ANGEL before transaction costs was approximately \$80.8 million, net of ANGEL's May 8, 2009 cash balance of approximately \$6.6 million. The Company has included the financial results of ANGEL in its consolidated financial statements beginning May 9, 2009.

ANGEL is a leading developer of e-learning software to the U.S. education industry. The Company believes the merger with ANGEL supports the Company's long-term strategic direction and the demands for innovative technology in the education industry. Management believes that the merger with ANGEL will help the Company to create a stronger, more flexible supporter of teaching, learning and student engagement and will accelerate the pace of innovation and interoperability in e-learning.

The merger was accounted for under the purchase method of accounting. Assets acquired and liabilities assumed were recorded at their fair values as of May 8, 2009. The total preliminary purchase price was \$101.3 million, excluding the estimated acquisition related transaction costs of approximately \$1.5 million and excluding acquired cash. Acquisition-related transaction costs include investment banking, legal and accounting fees, and other external costs directly related to the merger.

Preliminary Purchase Price Allocation

Under the purchase method of accounting, the total estimated purchase price was allocated to ANGEL's net tangible liabilities and intangible assets based on their estimated fair values as of May 8, 2009. The excess of the purchase price over the net tangible liabilities and identifiable intangible assets was recorded as goodwill. The preliminary allocation of the purchase price as shown in the table below was based upon

**BLACKBOARD
INC.****NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

management's preliminary valuation, which was based on estimates and assumptions that are subject to change. The areas of the purchase price allocation that are not yet finalized relate primarily to income and non-income based taxes. The preliminary estimated purchase price is allocated as follows (in thousands):

Cash and cash equivalents	\$	6,579
Accounts receivable		2,629
Prepaid expenses and other current assets		897
Property and equipment		2,133
Other assets		43
Accounts payable		(59)
Other accrued liabilities		(941)
Deferred tax liabilities, net		(8,911)
Deferred revenue		(3,213)
Net tangible liabilities acquired		(843)
Definite-lived intangible assets acquired		36,760
Goodwill		65,388
Total estimated purchase price	\$	<u>101,305</u>

Prior to the end of the measurement period for finalizing the purchase price allocation, if information becomes available which would indicate adjustments are required to the purchase price allocation, such adjustments will be included in the purchase price allocation retrospectively.

Of the total estimated purchase price, a preliminary estimate of \$0.8 million has been allocated to net tangible liabilities acquired, and \$36.8 million has been allocated to definite-lived intangible assets acquired. Definite-lived intangible assets of \$36.8 million consist of the value assigned to ANGEL's customer relationships of \$33.3 million, developed and core technology of \$2.5 million, and trademarks of \$1.0 million. Approximately \$65.4 million has been allocated to goodwill and represents factors including expected synergies from combining operations.

The value assigned to ANGEL's customer relationships was determined by discounting the estimated cash flows associated with the existing customers as of the date the merger was consummated, taking into consideration estimated attrition of the existing customer base. The estimated cash flows were based on revenues for those existing customers net of operating expenses and net of capital charges for other tangible and intangible assets that contribute to the projected cash flow from those customers. The projected revenues were based on assumed revenue growth rates and customer renewal rates. Operating expenses were estimated based on the supporting infrastructure expected to sustain the assumed revenue growth rates. Net capital charges for assets that contribute to projected customer cash flow were based on the estimated fair value of those assets. A discount rate of 16% was deemed appropriate for valuing the existing customer base and was based on the risks associated with the respective cash flows taking into consideration the Company's weighted average cost of capital. The Company amortizes the value of ANGEL's customer relationships proportionally to the respective discounted cash flows over five years. Amortization of customer relationships is not deductible for tax purposes.

The value assigned to ANGEL's developed and core technology was determined by discounting the estimated future cash flows associated with the existing developed and core technologies to their present value. Developed and core technology, which consists of products that have reached technological feasibility, includes products in ANGEL's current product line. The revenue projections used to value the developed and core technology were based on estimates of relevant market sizes and growth factors, expected trends in technology and the nature and expected timing of new product introductions by ANGEL and its competitors. A discount

**BLACKBOARD
INC.**

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

rate of 16% was deemed appropriate for valuing developed and core technology and was based on the risks associated with the respective cash flows taking into consideration the Company's weighted average cost of capital. The Company amortizes the developed and core technology on a straight-line basis over one year. Amortization of developed and core technology is not deductible for tax purposes.

The value assigned to ANGEL's trademarks was determined by discounting the estimated royalty savings associated with an estimated royalty rate for the use of the trademarks to their present value. The trademarks consist of ANGEL's trade name and various trademarks related to its existing product lines. The royalty rates used to value the trademarks were based on estimates of prevailing royalty rates paid for the use of similar trade names and trademarks in market transactions involving licensing arrangements of companies that operate in service-related industries. A discount rate of 16% was deemed appropriate for valuing ANGEL's trademarks and was based on the risks associated with the respective royalty savings taking into consideration the Company's weighted average cost of capital. The Company amortizes the trademarks on a straight-line basis over eighteen months. Amortization of trademarks is not deductible for tax purposes.

As a result of the ANGEL merger, the Company recorded net deferred tax liabilities of approximately \$8.9 million in its preliminary purchase price allocation. This balance is comprised primarily of approximately \$14.5 million in a deferred tax liability resulting primarily from the estimated amortization expense of identified intangibles and \$2.4 million in a deferred tax liability resulting from the fair value adjustment to acquired deferred revenues, offset in part by approximately \$8.0 million in deferred tax assets that relate primarily to federal and state net operating loss carryforwards.

Deferred Revenue

In connection with the preliminary purchase price allocation, the estimated fair value of the support obligation assumed from ANGEL in connection with the merger was determined utilizing a cost build-up approach. The cost build-up approach determines fair value by estimating the costs relating to fulfilling the obligation plus a normal profit margin. The sum of the costs and operating profit approximates the amount that the Company would be required to pay a third party to assume the support obligation. The estimated costs to fulfill the support obligation were based on the historical direct costs related to providing the support services and correcting any errors in ANGEL's software products. These estimated costs did not include any costs associated with selling efforts or research and development or the related fulfillment margins on these costs. Profit associated with selling efforts is excluded because ANGEL had concluded the selling effort on the support contracts prior to May 8, 2009. The estimated profit margin was determined to be approximately 22%, which approximates the Company's operating profit margin to fulfill the obligations. In allocating the purchase price, the Company recorded an adjustment to reduce the carrying value of ANGEL's May 8, 2009 deferred support revenue by approximately \$6.3 million to \$3.2 million, which represents the Company's estimate of the fair value of the support obligation assumed. As former ANGEL customers renew these support contracts, the Company will recognize revenue for the full value of the support contracts over the remaining term of the contracts, the majority of which are one year.

Pro Forma Financial Information

The unaudited financial information in the table below summarizes the combined results of operations of the Company and ANGEL on a pro forma basis, as though the companies had been combined as of the beginning of each of the periods presented. The pro forma financial information is presented for informational purposes only and is not indicative of the results of operations that would have been achieved if the acquisition had taken place at the beginning of each of the periods presented. The pro forma financial information for all periods presented also includes amortization expense from acquired intangible assets, adjustments to interest expense, interest income and related tax effects.

**BLACKBOARD
INC.****NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

The unaudited pro forma financial information for the year ended December 31, 2009 combines the historical results for the Company for the year ended December 31, 2009 and the historical results for ANGEL for the period from January 1, 2009 to May 8, 2009. The consolidated financial results for the Company for the year ended December 31, 2009 include revenue and net loss for ANGEL for the period from May 9, 2009 to December 31, 2009 of \$11.5 million and \$8.7 million, respectively. The unaudited pro forma financial information for the year ended December 31, 2008 combines the historical results for the Company for the year ended December 31, 2008 and the historical results for ANGEL for the same period and also gives effect to the Company's merger with The NTI Group, Inc. ("NTI") on January 31, 2008 as if it had occurred on January 1, 2008.

	2008	2009
	(In thousands, except per share amounts) (Unaudited)	
Total revenues	\$ 336,193	\$ 385,163
Net (loss) income	\$ (9,219)	\$ 3,387
Basic net (loss) income per common share	\$ (0.29)	\$ 0.11
Diluted net (loss) income per common share	\$ (0.29)	\$ 0.10

NTI Group, Inc. Merger

On January 31, 2008, the Company completed its merger with NTI pursuant to the Agreement and Plan of Merger dated January 11, 2008. Pursuant to the Agreement and Plan of Merger, the Company paid merger consideration of \$184.8 million, which included \$140.1 million in cash and \$44.7 million in shares of the Company's common stock, or 1.3 million shares of common stock. The effective cash portion of the purchase price of NTI before transaction costs was approximately \$138.5 million, net of NTI's January 31, 2008 cash balance of approximately \$1.6 million. The Company has included the financial results of NTI in its consolidated financial statements beginning February 1, 2008. The NTI Group, Inc., now a subsidiary of Blackboard, has been renamed Blackboard Connect Inc.

NTI is a provider of mass messaging and notifications solutions for educational and government organizations via voice, email, short message service (SMS) and other text-receiving devices. The Company believes the merger with NTI supports the Company's long-term strategic direction and the demands for innovative technology in the education industry. Management believes that the merger with NTI will help the Company meet the growing demands of its clients, including the ability to send mass communications via various means.

The merger was accounted for under the purchase method of accounting. Assets acquired and liabilities assumed were recorded at their fair values as of January 31, 2008. The total purchase price was \$187.8 million, including the acquisition related transaction costs of approximately \$3.0 million. Acquisition-related transaction costs include investment banking, legal and accounting fees, and other external costs directly related to the merger.

During the year ended December 31, 2009, the Company recorded an adjustment to decrease goodwill and increase deferred tax assets by \$1.6 million related to transaction costs from the NTI merger that are deductible for tax purposes. Of the total purchase price, \$141.4 million was allocated to goodwill. Goodwill represents the excess of the purchase price of an acquired business over the fair value of the net tangible and intangible assets acquired. Goodwill is not deductible for tax purposes. Definite-lived intangible assets were \$60.3 million and consist of the value assigned to NTI's customer relationships of \$42.1 million, developed and core technology of \$17.4 million and trademarks of \$0.8 million. Net tangible liabilities acquired were \$13.9 million.

**BLACKBOARD
INC.****NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

During the year ended December 31, 2009, approximately 0.2 million shares of the Company's common stock held in escrow as part of the NTI merger were returned to the Company in order to satisfy certain acquisition-related liabilities of approximately \$8.0 million which were paid during the year ended December 31, 2009. The Company retired the shares of common stock during the year ended December 31, 2009 and the shares of common stock are not included as issued and outstanding as of December 31, 2009.

Xythos Software, Inc. Merger

On November 30, 2007, the Company completed its merger with Xythos Software, Inc. ("Xythos") pursuant to the Agreement and Plan of Merger dated as of November 12, 2007. Xythos owned the underlying technology embedded in the *Blackboard Content System*. Pursuant to the Agreement and Plan of Merger, the Company acquired all of the outstanding common stock of Xythos in a cash transaction for approximately \$36.4 million, including acquisition-related transaction costs and purchase accounting adjustments of \$10.9 million, which included a \$5.0 million reduction of deferred cost of revenues associated with the remaining value of the preexisting agreement with Xythos. The Company determined that there was no gain or loss on the settlement of a preexisting agreement with Xythos, as the preexisting agreement was considered cancelable on its existing terms. The \$5.0 million purchase price adjustment was recorded as an increase in goodwill. The effective cash purchase price of Xythos before transaction costs was approximately \$25.5 million, net of Xythos's November 30, 2007 cash balance of approximately \$5.5 million. The Company has included the financial results of Xythos in its consolidated financial statements beginning December 1, 2007.

The merger was accounted for under the purchase method of accounting. Assets acquired and liabilities assumed were recorded at their fair values as of November 30, 2007. Of the total purchase price, \$4.1 million was allocated to net tangible assets and \$9.9 million was allocated to definite-lived intangible assets acquired. Definite-lived intangible assets of \$9.9 million consisted of the value assigned to Xythos's customer relationships of \$7.6 million and developed and core technology of \$2.3 million. The Company allocated the remaining \$22.4 million to goodwill, which is not deductible for tax purposes.

4. Inventories

Inventories consist of the following:

	December 31,	
	2008	2009
	(In thousands)	
Raw materials	\$ 678	\$ 611
Work-in-process	547	261
Finished goods	558	685
Total inventories	\$ 1,783	\$ 1,557

**BLACKBOARD
INC.**

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

5. Property and Equipment

Property and equipment consists of the following:

	December 31,	
	2008	2009
(In thousands)		
Computer and office equipment	\$ 53,052	\$ 68,060
Software	28,479	33,958
Furniture and fixtures	1,860	2,322
Leasehold improvements	11,425	11,567
	94,816	115,907
Less accumulated depreciation and amortization	(62,866)	(81,424)
Total property and equipment, net	\$ 31,950	\$ 34,483

Depreciation and amortization expense for the years ended December 31, 2007, 2008 and 2009 was \$10.5 million, \$15.1 million and \$18.5 million, respectively.

6. Goodwill and Intangible Assets

Goodwill and intangible assets consist of the following:

	December 31,		Weighted-Average Amortization Period (In years)
	2008	2009	
(In thousands)			
Goodwill	\$ 263,850	\$ 329,287	
Acquired technology	\$ 65,255	\$ 68,955	2.9
Accumulated amortization	(49,199)	(59,849)	
Acquired technology, net	16,056	9,106	
Contracts and customer lists	94,732	130,675	5.0
Accumulated amortization	(43,704)	(69,388)	
Contracts and customer lists, net	51,028	61,287	
Trademarks and domain names	1,016	1,976	2.3
Accumulated amortization	(443)	(1,105)	
Trademarks and domain names, net	573	871	
Patents and related costs	8,198	101	2.0
Accumulated amortization	(729)	(56)	
Patents and related costs, net	7,469	45	
Intangible assets, net	\$ 75,126	\$ 71,309	

Intangible assets from acquisitions are amortized over three to five years. Amortization expense related to intangible assets was approximately \$22.3 million, \$38.4 million and \$35.0 million for the years ended December 31, 2007, 2008 and 2009, respectively. Amortization expense for the years ended December 31, 2010, 2011, 2012, 2013 and 2014 is expected to be approximately \$32.3 million, \$17.6 million, \$13.5 million, \$6.0 million and \$1.9 million, respectively.

**BLACKBOARD
INC.**

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

During the years ended December 31, 2008 and 2009, the Company capitalized \$3.6 million and \$0.2 million, respectively, in costs of defending and protecting patents, due to costs incurred in a suit against Desire2Learn, Inc. ("Desire2Learn") in which the Company had alleged infringement of one of its patents. Amortization expense related to patent and related costs was approximately \$0.6 million and \$0.3 million for the years ended December 31, 2008 and 2009, respectively.

During the year ended December 31, 2009, the Company recorded a non-cash impairment charge of \$7.4 million related to previously capitalized patent costs due to the reversal of the 2008 patent judgment against Desire2Learn. This charge is included in patent (proceeds) impairment and other costs on the consolidated statement of operations for the year ended December 31, 2009.

7. Credit Facilities and Notes Payable

In June 2007, the Company issued and sold \$165.0 million aggregate principal amount of 3.25% Convertible Senior Notes due 2027 (the "Notes") in a public offering. The Notes bear interest at a rate of 3.25% per year on the principal amount, accruing from June 20, 2007. Interest is payable semi-annually on January 1 and July 1. The Company made interest payments of \$2.8 million on December 31, 2007 and \$2.7 million on each of July 1, 2008, December 30, 2008, June 30, 2009 and December 31, 2009. The Notes will mature on July 1, 2027, subject to earlier conversion, redemption or repurchase.

The Notes are convertible, under certain circumstances, into cash or a combination of cash and the Company's common stock at an initial base conversion rate of 15.4202 shares of common stock per \$1,000 principal amount of Notes. The base conversion rate represents an initial base conversion price of approximately \$64.85. If at the time of conversion the applicable price of the Company's common stock exceeds the base conversion price, the conversion rate will be increased by up to an additional 9.5605 shares of the Company's common stock per \$1,000 principal amount of Notes, as determined pursuant to a specified formula. In general, upon conversion of a Note, the holder of such Note will receive cash equal to the principal amount of the Note and the Company's common stock for the Note's conversion value in excess of such principal amount. The diluted earnings per share effect of the shares that would be issued will be accounted for only if the average market price of the Company's common stock price during the period is greater than the Notes' conversion price.

Because the Notes contain an adjusting conversion rate provision based on the Company's common stock price and anti-dilution adjustment provisions, at the end of each reporting period, the Company evaluates whether any adjustments to the conversion price would alter the effective conversion rate from the stated conversion rate and result in an "in-the-money" conversion. Whenever an adjustment to the conversion rate results in an increase in the number of shares of common stock issuable upon conversion of the Notes, the Company would recognize a beneficial conversion feature in the period such a determination is made and amortize it over the remaining life of the Notes. As of December 31, 2009, a beneficial conversion feature under the Notes did not exist.

Holders may surrender their Notes for conversion at any time prior to the close of business on the business day immediately preceding the maturity date for the Notes only under the following circumstances: (1) prior to January 1, 2027, with respect to any calendar quarter beginning after June 30, 2007, if the closing price of the Company's common stock for at least 20 trading days in the 30 consecutive trading days ending on the last trading day of the immediately preceding calendar quarter is more than 130% of the base conversion price per share of the Notes on such last trading day; (2) on or after January 1, 2027, until the close of business on the business day preceding maturity; (3) during the five business days after any five consecutive trading day period in which the trading price per \$1,000 principal amount of Notes for each day of that period was less than 95% of the product of the closing price of the Company's common stock and the then applicable conversion rate of the Notes; or (4) upon the occurrence of other events or circumstances as specifically defined in the Notes.

**BLACKBOARD
INC.**

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

If a make-whole fundamental change, as defined in the Notes, occurs prior to July 1, 2011, the Company may be required in certain circumstances to increase the applicable conversion rate for any Notes converted in connection with such fundamental change by a specified number of shares of the Company's common stock. The Notes may not be redeemed by the Company prior to July 1, 2011, after which they may be redeemed by the Company, in whole at any time, or in part from time to time, on or after July 1, 2011 at a redemption price, payable in cash, of 100% of the principal amount of the Notes plus accrued and unpaid interest, if any. Holders of the Notes may require the Company to repurchase some or all of the Notes on July 1, 2011, July 1, 2017 and July 1, 2022, or in the event of certain fundamental change transactions, at 100% of the principal amount on the date of repurchase, plus accrued and unpaid interest, if any, payable in cash. If such an event occurs, the Company would be required to pay the entire outstanding principal amount of \$165.0 million in cash, in addition to any other rights that the investors may have under the Notes.

The Notes are unsecured senior obligations and are effectively subordinated to all of the Company's existing and future senior indebtedness to the extent of the assets securing such debt, and are effectively subordinated to all indebtedness and liabilities of the Company's subsidiaries, including trade payables.

Adoption of Accounting Standards

On January 1, 2009, the Company adopted the updated FASB standard for convertible debt instruments, which requires that the liability and equity components of convertible debt instruments that may be settled in cash upon conversion (including partial cash settlement) be separately accounted for in a manner that reflects the Company's nonconvertible debt borrowing rate. The resulting debt discount is amortized over the period the convertible debt is expected to be outstanding as additional non-cash interest expense. The standard requires retrospective application. Accordingly, the accompanying prior period consolidated financial statements have been adjusted to reflect the adoption of this standard.

The Notes fall within the scope of this new standard because their terms include partial cash settlement. Accordingly, the debt and conversion components of the Notes are accounted for separately. The Company has determined that its nonconvertible borrowing rate at the time the Notes were issued was 6.9%. Accordingly, the Company estimated the fair value of the liability (debt) component as \$144.1 million upon issuance of the Notes. The excess of the proceeds received over the estimated fair value of the liability component totaling \$20.9 million was allocated to the conversion (equity) component. The carrying amount of the equity component of the Notes was \$13.5 million and \$8.2 million at December 31, 2008 and 2009, respectively, and is recorded as a debt discount and is netted against the remaining principal amount outstanding on the consolidated balance sheets.

In connection with obtaining the Notes, the Company incurred \$4.5 million in debt issuance costs, of which \$4.0 million was allocated to the liability component and \$0.5 million was allocated to the equity component. The carrying amount of the liability component of the debt issuance costs is \$1.6 million and \$0.6 million at December 31, 2008 and 2009, respectively, and is recorded as a debt discount and is netted against the remaining principal amount outstanding on our consolidated balance sheets.

The debt discount, which includes the equity component and the liability component of the debt issuance costs, is being amortized as interest expense using the effective interest method through July 1, 2011, the first redemption date of the Notes. The Company recorded total interest expense of approximately \$11.9 million and \$11.7 million for the years ended December 31, 2008 and 2009, respectively, which consisted of \$5.4 million in interest expense at a rate of 3.25% per year for each of the year ended December 31, 2008 and 2009 and \$6.5 million and \$6.3 million in amortization of the debt discount for the year ended December 31, 2008 and 2009, respectively.

The principal amount of the liability component of the Notes was \$165.0 million at December 31, 2008 and 2009. The unamortized debt discount was \$15.1 million and \$8.8 million at December 31, 2008 and 2009.

**BLACKBOARD
INC.**

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

respectively. The net carrying amount of the liability component of the Notes was \$149.9 million and \$156.2 million at December 31, 2008 and 2009, respectively.

The impact of the adoption of this new standard on the results of operations for the years ended December 31, 2007, 2008 and 2009 is presented below (in thousands, except for per share data):

	Year Ended December 31, 2007		
	As Previously Reported	Incremental Impact of Adoption	As Adjusted
Interest expense	\$ (5,766)	\$ (2,386)	\$ (8,152)
Provision (benefit) for income taxes	7,580	—	7,580
Net income (loss)	12,865	(2,386)	10,479
Net income (loss) per common share:			
Basic	\$ 0.45	\$ (0.09)	\$ 0.36
Diluted	\$ 0.43	\$ (0.08)	\$ 0.35

	Year Ended December 31, 2008		
	As Previously Reported	Incremental Impact of Adoption	As Adjusted
Interest expense	\$ (7,305)	\$ (4,756)	\$ (12,061)
Provision (benefit) for income taxes	(3,732)	—	(3,732)
Net income (loss)	2,820	(4,756)	(1,936)
Net income (loss) per common share:			
Basic	\$ 0.09	\$ (0.15)	\$ (0.06)
Diluted	\$ 0.09	\$ (0.15)	\$ (0.06)

	Year Ended December 31, 2009		
	Balance Before Incremental Impact of New Standard	Incremental Impact of Adoption	As Reported
Interest expense	\$ (6,908)	\$ (5,091)	\$ (11,999)
Provision (benefit) for income taxes	697	—	697
Net income (loss)	13,003	(5,091)	7,912
Net income (loss) per common share:			
Basic	\$ 0.41	\$ (0.16)	\$ 0.25
Diluted	\$ 0.39	\$ (0.15)	\$ 0.24

**BLACKBOARD
INC.****NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

The impact of the adoption of this new standard on the balance sheet as of December 31, 2008 and 2009 is presented below (in thousands):

	December 31, 2008			December 31, 2009		
	As Previously Reported	Incremental Impact of Adoption	As Adjusted	Balance Before Incremental Impact of New Standard	Incremental Impact of Adoption	As Reported
Prepaid expenses and other current assets	\$ 8,518	\$ (157)	\$ 8,361	\$ 14,945	\$ (142)	\$ 14,803
Deferred tax assets	28,942	(8,249)	20,693	29,129	(8,249)	20,880
Notes payable, net of debt discount	163,172	(13,249)	149,923	164,335	(8,158)	156,177
Additional paid-in capital	344,698	11,985	356,683	394,766	11,985	406,751
Accumulated deficit	(76,380)	(7,142)	(83,522)	(63,377)	(12,233)	(75,610)

On January 1, 2009, the Company also adopted a new standard which clarifies how to determine whether certain instruments or features are indexed to an entity's own stock. This new standard outlines a two-step approach to evaluate the instrument's contingent exercise provisions and the instrument's settlement provisions. The Company evaluated the provisions of the new standard and the embedded conversion options in the Notes and determined that the embedded conversion options are indexed to its own stock and, therefore, do not require bifurcation and separate accounting.

8. Stock Incentive Plan

In January 1998, the Company adopted a stock option plan in order to provide an incentive to eligible employees, consultants, directors and officers of the Company. Shares of common stock available for issuance pursuant to stock options outstanding under the 1998 stock option plan were 305,459 as of December 31, 2009. Stock options granted under the stock option plan generally vest over a four-year period and have a ten-year expiration period. As of December 31, 2009, 713,571 shares of common stock were reserved under the 1998 stock option plan, of which 408,112 shares remain available for grant; however, no future grants will be made under this plan.

In March 2004, the Company adopted the 2004 Stock Incentive Plan (as amended, the "2004 Plan") under which the Company's officers, employees, directors, outside consultants and advisors are eligible to receive grants. The plan expires in February 2014. In June 2009, the Company's stockholders approved an amendment to the 2004 Plan to increase the number of shares authorized for issuance under the 2004 Plan from 8,700,000 to 10,500,000. As of December 31, 2009, 8,842,181 shares of common stock were reserved under the 2004 Plan, of which 4,039,608 shares remained available for future grants and 4,802,573 shares have been reserved for issuance pursuant to outstanding stock options, restricted stock and restricted stock units. Stock options granted under the 2004 Plan generally vest over a four-year period and have an eight-year expiration period. Restricted stock granted under the 2004 Plan generally vest over a four-year period.

**BLACKBOARD
INC.**

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

Stock Options

A summary of stock option activity under the Company's stock incentive plans for the years ended December 31, 2007, 2008 and 2009, and changes during the years then ended are as follows (aggregate intrinsic value in thousands):

	Number of Shares	Weighted Average Price/Share	Aggregate Intrinsic Value	Weighted Average Remaining Life (In years)
Outstanding at December 31, 2006	3,922,045	\$ 18.76		
Granted	1,527,750	35.02		
Exercised	(948,593)	14.07		
Canceled	(255,465)	26.27		
Outstanding at December 31, 2007	4,245,737	25.21		
Granted	1,545,250	32.25		
Exercised	(576,593)	19.11		
Canceled	(350,134)	30.32		
Outstanding at December 31, 2008	4,864,260	27.80		
Granted	1,232,050	30.05		
Exercised	(1,169,951)	20.97	\$ 19,650	
Canceled	(318,577)	32.15		
Outstanding at December 31, 2009	4,607,782	29.83	71,713	5.6
Exercisable at December 31, 2009	2,141,431	28.01	37,244	4.7
Unvested at December 31, 2009	2,466,351	31.42	34,469	6.4
Vested and expected to vest at December 31, 2009	4,384,397	29.73	68,696	5.6

For various price ranges, weighted average characteristics of outstanding and exercisable options as of December 31, 2009 were as follows:

Range of Exercise Prices	Outstanding Options			Exercisable Options		
	Shares	Weighted Average Remaining Life (Years)	Weighted Average Price	Shares	Weighted Average Price	Weighted Average Price
\$ 0.02-\$ 9.66	205,924	2.20	\$ 9.42	205,924	\$ 9.42	9.42
\$ 9.67-\$16.99	96,088	4.12	13.43	96,088	13.43	13.43
\$17.00-\$26.84	552,376	5.20	22.60	328,667	22.03	22.03
\$26.85-\$28.41	638,254	4.25	28.00	365,862	28.03	28.03
\$28.41-\$32.13	1,238,077	6.72	29.34	215,235	29.32	29.32
\$32.14-\$46.89	1,877,063	5.93	35.99	929,655	35.43	35.43
	4,607,782	5.62	29.83	2,141,431	28.01	28.01

**BLACKBOARD
INC.**

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

Restricted Stock and Restricted Stock Units

A summary of restricted stock and restricted stock unit activity under the Company's stock incentive plans as of December 31, 2009, and changes during the year then ended are as follows (aggregate intrinsic value in thousands):

	Number of Shares	Weighted Average Price/Share	Aggregate Intrinsic Value	Weighted Average Remaining Life (In years)
Unvested at December 31, 2008	70,000			
Granted	449,000	\$ 35.29		
Vested and issued	(1,250)			
Cancelled	(17,500)	29.07		
Unvested at December 31, 2009	<u>500,250</u>	34.67	\$ 22,706	2.4
Expected to vest at December 31, 2009	<u>402,312</u>	34.03	18,261	2.2

Restricted stock granted during the year ended December 31, 2009 includes 120,000 restricted stock units and 329,000 restricted stock awards.

9. Income Taxes

For the year ended December 31, 2009, the Company recognized income tax expense totaling \$0.7 million and an increase in additional paid-in-capital of \$3.7 million related to tax deductions resulting from the exercise of stock options. For the year ended December 31, 2009, income before provision for income taxes included approximately \$9.9 million of foreign income. Of the total income tax expense recognized, approximately \$0.3 million related to U.S. federal and state income tax benefit and approximately \$1.0 million related to international income tax expense.

The provision (benefit) for income taxes is comprised of the following:

	Year Ended December 31,		
	2007	2008	2009
	(In thousands)		
Current expense	\$ 2,660	\$ 2,273	\$ 3,065
Deferred expense (benefit)	4,920	(6,005)	(2,368)
Provision (benefit) for income taxes	<u>\$ 7,580</u>	<u>\$ (3,732)</u>	<u>\$ 697</u>

**BLACKBOARD
INC.**

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

Deferred tax assets and liabilities reflect the net tax effects of temporary differences between the carrying amount of assets and liabilities for financial reporting purposes and the amounts used for income tax purposes. Significant components of the Company's deferred tax assets and liabilities are as follows:

	December 31,	
	2008	2009
(In thousands)		
Deferred tax assets:		
Stock-based compensation expense	\$ 10,091	\$ 13,141
Domestic net operating loss carry forwards	24,107	13,606
International net operating loss carry forwards	684	625
Alternative minimum tax and other federal tax credits	5,370	6,131
State tax credits	5,241	5,589
Depreciation	680	1,163
Bad debts	289	310
Deferred rent	4,488	4,957
Deferred revenues	618	1,061
Accrued expenses and other	—	2,496
Total deferred tax assets	\$ 51,568	\$ 49,079
Valuation allowance	(1,673)	(2,844)
Net deferred tax assets	\$ 49,895	\$ 46,235
Deferred tax liabilities:		
Amortization	\$ (16,519)	\$ (17,664)
Deferred cost of revenues	(2,937)	(3,012)
Unrealized gain on investment in common stock warrant	—	(1,249)
Interest expense	(8,249)	(3,294)
Prepaid expenses	(770)	(1,610)
Accrued expenses and other	(727)	—
Total deferred tax liabilities	\$ (29,202)	\$ (26,829)
Total net deferred tax assets	\$ 20,693	\$ 19,406
As reported:		
Deferred tax asset, current portion	\$ 1,796	\$ 2,692
Deferred tax asset, noncurrent portion	18,897	18,188
Deferred tax liability, noncurrent portion	—	(1,474)
Total net deferred tax assets	\$ 20,693	\$ 19,406

**BLACKBOARD
INC.****NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

The following activity occurred in the valuation allowance during the years ended December 31, 2007, 2008 and 2009:

	<u>2007</u>	<u>2008</u>	<u>2009</u>
		(In thousands)	
Beginning balance	\$ 5,147	\$ 1,744	\$ 1,673
Additions	67	1,592	1,251
Reductions	(3,470)	(1,663)	(80)
Ending balance	<u>\$ 1,744</u>	<u>\$ 1,673</u>	<u>\$ 2,844</u>

As of December 31, 2009, the Company had net operating loss carry forwards for federal tax purposes of approximately \$35.7 million and for international income tax purposes of approximately \$1.9 million. As of December 31, 2009, the Company has net operating loss carry forwards for state tax purposes of approximately \$40.2 million.

Section 382 of the Internal Revenue Code limits the utilization of net operating losses when ownership changes, as defined by that section, occur. The Company has performed an analysis of its Section 382 ownership changes and has determined that the utilization of all of its federal net operating loss carry forward is limited by Section 382. Approximately \$16.3 million of these state net operating loss carry forwards are subject to state laws that limit the utilization of state net operating loss carry forwards similar to the limitations under Section 382 of the Internal Revenue Code. The Company believes that its federal taxable income for 2009 will exceed the net operating loss carry forwards that will be available to offset that taxable income as a result of the utilization limitations of Section 382.

As a result of the application of Section 382 of the Internal Revenue Code, the Company has not recorded approximately \$13.4 million in federal and \$2.6 million of state net operating loss carry forward assets because it believes it is more likely than not that these assets will not be realized due to the length of time available to fully utilize the net operating loss carry forwards and the likelihood of having sufficient taxable income in those periods.

Federal net operating loss carry forwards will expire, if unused, between 2018 and 2028. The net operating loss carry forward in Canada will expire, if unused, in 2026. The net operating loss carry forward in Australia does not expire. State net operating loss carry forwards will expire, if unused, between 2010 and 2028.

As of December 31, 2009, the Company has \$5.6 million of state tax credits (net of the federal benefit) consisting of state jobs and research credits. The jobs credit expires, if unused, between 2011 and 2019. The research credit does not expire. The Company has recorded a valuation allowance of \$2.8 million on the \$5.6 million of state tax credits (net of the federal benefit) because it determined that it is more likely than not that it would not be able to generate sufficient taxable income to utilize the jobs credit before it expires based on current projections of taxable income that may be offset by that tax credit and the limited period during which the credit may be carried forward.

The Company has evaluated all evidence, both positive and negative, in assessing the likelihood of realizing its remaining unreserved deferred tax assets. Included in this evaluation was the Company's recent history of taxable income, the future reversals of significant taxable temporary differences which primarily include the amortization of intangibles which are not deductible for tax purposes, and the absence of material limited net operating loss carry forwards that would expire, if unused, in the next ten years for deferred tax assets that have been recorded. Based on this evaluation, the Company believes its unreserved deferred tax assets are realizable and, therefore, a further valuation allowance is not required.

**BLACKBOARD
INC.**

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

The provision (benefit) for income taxes differs from the amount of taxes determined by applying the U.S. federal statutory rate to income (loss) before provision (benefit) for income taxes as a result of the following for the years ended December 31:

	<u>2007</u>	<u>2008</u>	<u>2009</u>
Federal tax at statutory rates	35.0%	(35.0)%	35.0%
State taxes, net of federal benefit	4.8	(4.5)	4.5
Change in valuation allowance	(1.2)	174.6	13.6
Permanent difference — meals and entertainment	3.3	53.0	4.8
Permanent difference — executive compensation	—	4.8	3.9
Permanent difference — stock compensation	0.4	(15.7)	(4.0)
Permanent difference — other	(0.1)	10.1	5.7
Difference in tax rate — international	(8.3)	(41.9)	(33.7)
Difference in tax rate — states	0.3	59.0	1.0
Credits not offset by current liability — Research credits	(1.6)	(59.3)	(22.8)
Credits not offset by current liability — Jobs credits	—	(590.4)	(4.8)
Other	4.5	36.2	4.9
Provision (benefit) for income taxes	<u>37.1%</u>	<u>(409.1)%</u>	<u>8.1%</u>

The Company is subject to income taxes in the United States and numerous foreign jurisdictions. Significant judgment is required in determining the Company's worldwide provision for income taxes and recording the related assets and liabilities. In the ordinary course of the Company's business, there are transactions and calculations for which the ultimate tax determination is uncertain.

The Company believes that its accruals for tax liabilities are adequate, based on its assessment of many factors including past experience and interpretations of tax law applied to the facts of each matter. Although the Company believes its recorded assets and liabilities are reasonable, tax regulations are subject to interpretation and tax litigation is inherently uncertain; therefore, the Company's assessments can involve both a series of complex judgments about future events and rely heavily on estimates and assumptions. Although the Company believes that the estimates and assumptions supporting its assessments are reasonable, the final determination of tax audits and any related litigation could be materially different than that which is reflected in historical income tax provisions and recorded assets and liabilities. Based on the results of an audit or litigation, there could be a material effect on the Company's income tax provision, net income (loss) or cash flows in the period or periods for which that determination is made.

As a result of the adoption of a new standard on January 1, 2007 related to uncertain tax positions, the Company recognized an increase of \$0.6 million in the unrecognized tax benefit liability, which was accounted for as an increase to the January 1, 2007 accumulated deficit balance.

The following table summarizes the activity related to the Company's unrecognized tax benefit liability:

	<u>December 31,</u>	
	<u>2008</u>	<u>2009</u>
	(In thousands)	
Beginning balance	\$ 573	\$ 573
Increases related to current year tax positions	—	—
Expiration of the statute of limitations for the assessment of taxes	—	—
Ending balance	<u>\$ 573</u>	<u>\$ 573</u>

**BLACKBOARD
INC.**

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

All of the Company's unrecognized tax benefit liability would affect the Company's effective tax rate if recognized. Because of the existence of net operating loss carry forwards, the resultant unfavorable resolution of any of the Company's uncertain tax positions would not result in material interest or penalties. Accordingly, the Company did not record any interest or penalties related to the unrecognized tax benefit liability for the years ended December 31, 2008 and 2009. The Company does not expect its unrecognized tax benefit liability to change significantly over the next 12 months.

All tax years since 1998 are subject to examination in one or more tax jurisdictions, at least to the extent of any net operating loss carry forward utilized in otherwise open years.

10. Commitments and Contingencies

Total rent expense recorded for the years ended December 31, 2007, 2008 and 2009 was \$5.4 million, \$10.8 million and \$10.6 million, respectively. Total sublease income recorded for the years ended December 31, 2007, 2008 and 2009 was \$0.1 million, \$11,000 and \$0.1 million, respectively.

As of December 31, 2009, minimum future payments under existing notes payable and noncancelable operating leases are as follows for the years below:

	Notes Payable	Interest on Notes Payable (In thousands)	Operating Leases
2010	\$ —	\$ 2,659	\$ 11,050
2011	165,000	5,201	10,104
2012	—	—	10,495
2013	—	—	10,682
2014	—	—	9,402
2015 and beyond	—	—	29,399
Total	\$ 165,000	\$ 7,860	\$ 81,132

The Company has categorized the Notes above assuming redemption on the first possible redemption date by the Holders of the Notes on July 1, 2011.

The Company relocated its corporate headquarters in June 2008 to a building in Washington, D.C. where it leases approximately 129,000 square feet of space under a lease expiring in June 2018. The Company also leases offices in Northern Virginia; Phoenix, Arizona; Lynnfield, Massachusetts; Los Angeles, California; San Francisco, California; Indianapolis, Indiana; Amsterdam, Netherlands; Vancouver, Canada; Brno, Czech Republic; and Sydney, Australia.

On August 19, 2009, the Company filed a lawsuit in United States District Court for the District of Columbia against Steven Zimmers and Daniel Davis. The Company is seeking a declaratory judgment and unspecified damages relating to breach of contract between the Company and the defendants. The defendants have filed counterclaims against the Company alleging breach of the agreement by the Company and seeking damages of less than \$14.0 million. The initial court status conference occurred on October 14, 2009 and the parties participated in a court-ordered mediation on December 16, 2009 but did not resolve their dispute. The matter remains pending.

The Company, from time to time, is subject to other litigation relating to matters in the ordinary course of business.

**BLACKBOARD
INC.**

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

11. Employee Benefit Plans

The Company has adopted a 401(k) plan under which eligible employees of the Company may elect to make tax-deferred contributions. The Company may match employee contributions, as determined by the Board of Directors, and may make discretionary contributions to the 401(k) plan. No matching or discretionary contributions were made to the 401(k) plan prior to 2007.

The Board of Directors approved matching contributions to the 401(k) plan totaling \$0.8 million, \$1.1 million and \$1.3 million for the years ended December 31, 2007, 2008 and 2009, respectively, to be paid in a lump-sum in the following year to those participating employee accounts. The matching contributions are equal to 33% of a participant's plan year contributions, up to 6% of the participant's salary and subject to IRS limits. Only those participants that have one year of service and are employed by the Company as of December 31 of the plan year are eligible for the matching contribution. The matching contributions will vest over a three year graded vesting schedule. All contributions made by employees under the 401(k) plan vest immediately in the participant's account.

12. Quarterly Financial Information (Unaudited)

The Company's quarterly operating results normally fluctuate as a result of seasonal variations in its business, principally due to the timing of client budget cycles and student attendance at client facilities. Historically, the Company has had lower new sales in its first and fourth quarters than in the remainder of the year. The Company's expenses, however, do not vary significantly with these changes and, as a result, such expenses do not fluctuate significantly on a quarterly basis. Historically, the Company has performed a disproportionate amount of its professional services, which are recognized as performed, in its second and third quarters each year. The Company expects quarterly fluctuations in operating results to continue as a result of the uneven seasonal demand for its licenses and services offerings.

	Quarter Ended			
	March 31, 2008	June 30, 2008	September 30, 2008	December 31, 2008
	(In thousands)			
Total revenues	\$ 68,475	\$ 75,547	\$ 83,090	\$ 85,022
Total operating expenses	72,942	74,718	81,658	82,440
(Loss) income from operations	(4,467)	829	1,432	2,582
Net (loss) income	(4,444)	(134)	885	1,757
Net cash (used in) provided by operating activities	(6,055)	1,209	60,264	24,417

	Quarter Ended			
	March 31, 2009	June 30, 2009	September 30, 2009	December 31, 2009
	(In thousands)			
Total revenues	\$ 86,448	\$ 92,110	\$ 98,408	\$ 100,034
Total operating expenses	83,166	96,538	89,415	88,956
Income (loss) from operations	3,282	(4,428)	8,993	11,078
Net (loss) income	(37)	(4,072)	4,307	7,714
Net cash provided by operating activities	4,386	9,468	75,956	20,041

The Company's operating expenses were reduced during the quarter ended June 30, 2008 due to the \$3.3 million payment from Desire2Learn in June 2008 in satisfaction of the judgment amount plus accrued interest arising from the patent litigation between the Company and Desire2Learn. During the quarter ended June 30, 2009, the Company recorded a \$3.5 million expense related to the reversal of this judgment as the result of the outcome of an appeal by Desire2Learn. Additionally, during the quarter ended June 30, 2009, the Company recorded a non-cash impairment charge of \$7.4 million related to previously capitalized patent costs due to the reversal of the 2008 judgment.

[Table of Contents](#)

Item 9. *Changes in and Disagreements with Accountants on Accounting and Financial Disclosure.*

None.

Item 9A. *Controls and Procedures.*

(a) Evaluation of Disclosure Controls and Procedures.

Our management, with the participation of our chief executive officer and chief financial officer, evaluated the effectiveness of our disclosure controls and procedures as of December 31, 2009. The term "disclosure controls and procedures," as defined in Rules 13a-15(e) and 15d-15(e) under the Exchange Act, means controls and other procedures of a company that are designed to ensure that information required to be disclosed by a company in the reports that it files or submits under the Exchange Act is recorded, processed, summarized and reported, within the time periods specified in the SEC's rules and forms. Disclosure controls and procedures include, without limitation, controls and procedures designed to ensure that information required to be disclosed by a company in the reports that it files or submits under the Exchange Act is accumulated and communicated to the company's management, including its principal executive and principal financial officers, as appropriate to allow timely decisions regarding required disclosure. Management recognizes that any controls and procedures, no matter how well designed and operated, can provide only reasonable assurance of achieving their objectives and management necessarily applies its judgment in evaluating the cost-benefit relationship of possible controls and procedures. Based on the evaluation of our disclosure controls and procedures as of December 31, 2009, our chief executive officer and chief financial officer concluded that, as of such date, our disclosure controls and procedures were effective at the reasonable assurance level.

(b) Changes in Internal Control over Financial Reporting.

No change in our internal control over financial reporting (as defined in Rules 13a-15(f) and 15d-15(f) under the Exchange Act) occurred during the fiscal quarter ended December 31, 2009 that has materially affected, or is reasonably likely to materially affect, our internal control over financial reporting.

MANAGEMENT'S REPORT ON INTERNAL CONTROL OVER FINANCIAL REPORTING

Our management is responsible for establishing and maintaining adequate internal control over financial reporting, as such term is defined in Securities Exchange Act Rule 13a-15(f). There are inherent limitations in the effectiveness of any internal control over financial reporting, including the possibility of human error and the circumvention or overriding of controls. Accordingly, even effective internal control over financial reporting can provide only reasonable assurance with respect to financial statement preparation. Our internal control system was designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with U.S. generally accepted accounting principles.

Under the supervision and with the participation of our management, including our principal executive officer and principal financial officer, we conducted an evaluation of the effectiveness of our internal control over financial reporting based on the framework in *Internal Control — Integrated Framework* issued by the Committee of Sponsoring Organizations of the Treadway Commission. Based on our evaluation under the framework in *Internal Control — Integrated Framework*, our management concluded that our internal control over financial reporting was effective as of our year end of December 31, 2009 to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with U.S. generally accepted accounting principles.

Our management's assessment of the effectiveness of our internal control over financial reporting as of December 31, 2009 has been audited by Ernst & Young LLP, independent registered public accounting firm, as stated in their report which is included herein.

<u>Signature</u>	<u>Title</u>	<u>Date</u>
/s/ Michael L. Chasen Michael L. Chasen	Chief Executive Officer and Director (Principal Executive Officer)	February 17, 2010
/s/ Michael J. Beach Michael J. Beach	Chief Financial Officer (Principal Financial Officer)	February 17, 2010

REPORT OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM

The Board of Directors and Stockholders Blackboard Inc.

We have audited Blackboard Inc.'s internal control over financial reporting as of December 31, 2009, based on criteria established in Internal Control — Integrated Framework issued by the Committee of Sponsoring Organizations of the Treadway Commission (the COSO criteria). Blackboard Inc.'s management is responsible for maintaining effective internal control over financial reporting, and for its assessment of the effectiveness of internal control over financial reporting included in the accompanying Management's Report on Internal Control Over Financial Reporting. Our responsibility is to express an opinion on the company's internal control over financial reporting based on our audit.

We conducted our audit in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audit to obtain reasonable assurance about whether effective internal control over financial reporting was maintained in all material respects. Our audit included obtaining an understanding of internal control over financial reporting, assessing the risk that a material weakness exists, testing and evaluating the design and operating effectiveness of internal control based on the assessed risk, and performing such other procedures as we considered necessary in the circumstances. We believe that our audit provides a reasonable basis for our opinion.

A company's internal control over financial reporting is a process designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles. A company's internal control over financial reporting includes those policies and procedures that (1) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the company; (2) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with generally accepted accounting principles, and that receipts and expenditures of the company are being made only in accordance with authorizations of management and directors of the company; and (3) provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use, or disposition of the company's assets that could have a material effect on the financial statements.

Because of its inherent limitations, internal control over financial reporting may not prevent or detect misstatements. Also, projections of any evaluation of effectiveness to future periods are subject to the risk that controls may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

In our opinion, Blackboard Inc. maintained, in all material respects, effective internal control over financial reporting as of December 31, 2009, based on the COSO criteria.

We also have audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States), the consolidated balance sheets of Blackboard Inc. as of December 31, 2008 and 2009, and the related consolidated statements of operations, stockholders' equity, and cash flows for each of the three years in the period ended December 31, 2009, and our report dated February 17, 2010 expressed an unqualified opinion thereon.

/s/ Ernst & Young LLP

McLean, VA
February 17, 2010

[Table of Contents](#)

Item 9B. *Other Information.*

None.

PART III

Item 10. *Directors, Executive Officers and Corporate Governance.*

The information regarding our executive officers required by this Item is set forth under Item 1 to this annual report.

The following information will be included in our Proxy Statement to be filed within 120 days after the fiscal year end of December 31, 2009, and is incorporated herein by reference:

- Information regarding our directors required by this Item is set forth under the heading "Election of Directors"
- Information regarding our audit committee and designated "audit committee financial experts" is set forth under the heading "Corporate Governance — The Board of Directors and Its Committees — Audit Committee"
- Information regarding Section 16(a) beneficial ownership reporting compliance is set forth under the heading "Section 16(a) Beneficial Ownership Reporting Compliance"
- Information regarding procedures by which security holders may recommend nominees to our board of directors set forth under the heading "Corporate Governance — The Board of Directors and Its Committees — Nominating and Corporate Governance Committee"

Code of Ethics

We have adopted a code of ethics and business conduct that applies to our employees including our principal executive officer, principal financial officer, principal accounting officer, and persons performing similar functions. Our code of ethics and business conduct can be found posted in the investor relations section on our website at <http://investor.blackboard.com>.

Item 11. *Executive Compensation.*

The information required by this Item is incorporated by reference to the information to be provided under the heading "Executive Compensation" of the Proxy Statement.

Item 12. *Security Ownership of Certain Beneficial Owners and Management and Related Stockholder Matters.*

The information required by this Item is incorporated by reference to the information to be provided under the heading "Security Ownership of Certain Beneficial Owners and Management" and "Equity Compensation Plan Information" of the Proxy Statement.

Item 13. *Certain Relationships and Related Transactions, and Director Independence.*

The information required by this Item is incorporated by reference to the information to be provided under the heading "Certain Relationships and Related Transactions" of the Proxy Statement.

Item 14. *Principal Accounting Fees and Services.*

The information required by this Item is incorporated by reference to the information to be provided under the heading "Principal Accounting Fees and Services" of the Proxy Statement.

PART IV

Item 15. Exhibits, Financial Statement Schedules.

(a) 1. Financial Statements. The consolidated financial statements are listed under Item 8 of this report.

2. Financial Statement Schedules.

Financial statement schedules as of December 31, 2008 and 2009, and for each of the three years in the period ended December 31, 2009 have been omitted since they are either not required, not applicable or the information is otherwise included in the consolidated financial statements or the notes to consolidated financial statements.

3. Exhibits. The Exhibits filed as part of this Annual Report on Form 10-K are listed on the Exhibit Index immediately preceding such Exhibits, which Exhibit Index is incorporated herein by reference.

(b) Exhibits — see Item 15(a)(3) above.

(c) Financial Statement Schedules — see Item 15(a)(2) above.

SIGNATURES

Pursuant to the requirements of Section 13 or 15(d) of the Securities Exchange Act of 1934, as amended, the registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized on the 17th day of February, 2010.

BLACKBOARD INC.

By: /s/ Michael J. Beach
Michael J. Beach
Chief Financial Officer

POWER OF ATTORNEY

KNOW ALL PERSONS BY THESE PRESENTS, that each person whose signature appears below constitutes and appoints Matthew H. Small and Michael L. Chasen, and each of them, his or her true and lawful attorneys-in-fact and agents, with full power of substitution and resubstitution, to sign any and all amendments to this Annual Report on Form 10-K and to file the same, with all exhibits thereto and other documents in connection therewith, with the Securities and Exchange Commission, granting unto each of said attorneys-in-fact and agents, full power and authority to do and perform each and every act and thing requisite and necessary to be done in connection therewith, as fully to all intents and purposes as he or she might or could do in person, hereby ratifying and confirming all that each of said attorneys-in-facts and agents, or his substitute or substitutes, or any of them, shall lawfully do or cause to be done by virtue hereof.

Pursuant to the requirements of the Securities Exchange Act of 1934, this report has been signed below by the following persons on behalf of the registrant and in the capacities and on the dates indicated.

<u>Signature</u>	<u>Title</u>	<u>Date</u>
/s/ Michael L. Chasen Michael L. Chasen	Chief Executive Officer and Director (Principal Executive Officer)	February 17, 2010
/s/ Michael J. Beach Michael J. Beach	Chief Financial Officer (Principal Financial Officer)	February 17, 2010
/s/ Jonathan R. Walsh Jonathan R. Walsh	Vice President, Finance and Accounting (Principal Accounting Officer)	February 17, 2010
/s/ Matthew Pittinsky Matthew Pittinsky	Chairman of the Board of Directors	February 17, 2010
/s/ Joseph L. Cowan Joseph L. Cowan	Director	February 17, 2010
/s/ Frank R. Gatti Frank R. Gatti	Director	February 17, 2010
/s/ Beth Kaplan Beth Kaplan	Director	February 17, 2010

[Table of Contents](#)

<u>Signature</u>	<u>Title</u>	<u>Date</u>
/s/ Thomas Kalinske Thomas Kalinske	Director	February 17, 2010
/s/ E. Rogers Novak, Jr. E. Rogers Novak, Jr.	Director	February 17, 2010
/s/ William Raduchel William Raduchel	Director	February 17, 2010

86

EXHIBIT INDEX

<u>Exhibit Number</u>	
2.1	Agreement and Plan of Merger, dated as of May 1, 2009, by and among Blackboard Inc., Football Merger Sub, Inc., ANGEL Learning, Inc. and Christopher D. Clapp in his capacity as the Shareholder Representative(5)
3.1	Fourth Restated Certificate of Incorporation of the Registrant(3)
3.2	Amended and Restated By-Laws of the Registrant(3)
4.1	Form of certificate representing the shares of the Registrant's common stock(2)
4.2	Indenture, dated as of June 20, 2007, between Blackboard Inc. and U.S. Bank National Association, as trustee(7)
10.1	Amended and Restated Stock Incentive Plan, as amended(1)
10.2	Amended and Restated 2004 Stock Incentive Plan(11)
10.3*	Employment Agreement between the Registrant and Michael Chasen dated September 25, 2009(12)
10.4*	Employment Agreement between the Registrant and Michael Beach, dated September 1, 2006(6)
10.5*	Employment Agreement between the Registrant and Matthew H. Small, dated January 26, 2004(4)
10.6*	Employment Agreement between the Registrant and Judy Verses, dated July 2, 2008
10.7*	Restricted Stock Unit Agreement between the Registrant and Michael Chasen dated October 15, 2009
10.8*	Amendment to Employment Agreement — Michael J. Beach(9)
10.9*	Amendment to Employment Agreement — Matthew H. Small(9)
10.10*	Amendment to Employment Agreement — Judy Verses
10.11*	Outside Director Compensation Plan
10.12	Office Lease Agreement between the Registrant and Washington Television Center, dated December 15, 2006(8)
10.13	First Amendment to Office Lease Agreement between the Registrant and Washington Television Center, dated June 5, 2007(10)
10.14	Second Amendment to Office Lease Agreement between the Registrant and Washington Television Center, dated December 2, 2008(10)
10.15	Form of Nonstatutory Stock Option Agreement
10.16	Form of Restricted Stock Agreement
21.1	Subsidiaries of the Company
23.1	Consent of Ernst & Young LLP, independent registered public accounting firm
24.1	Power of Attorney (included on signature page)
31.1	Certification Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002
31.2	Certification Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002
32.1	Section 906 Principal Executive Officer Certification†
32.2	Section 906 Principal Financial Officer Certification†

Filed herewith.

† Furnished herewith.

* Indicates a management contract or compensatory plan or arrangement.

- (1) Previously filed on March 5, 2004 as an exhibit to the Registrant's Registration Statement on Form S-1 (File No. 333-113332), and incorporated by reference herein.
- (2) Previously filed on May 4, 2004 as an exhibit to Amendment No. 2 to the Registrant's Registration Statement on Form S-1 (File No. 333-113332), and incorporated by reference herein.

Table of Contents

- (3) Previously filed on August 8, 2004 as an exhibit to the Registrant's Report on Form 10-Q, and incorporated by reference herein.
- (4) Previously filed on May 13, 2005 as an exhibit to the Registrant's Report on Form 10-Q, and incorporated by reference herein.
- (5) Previously filed on May 6, 2009 as an exhibit to the Registrant's Report on Form 8-K, and incorporated by reference herein.
- (6) Previously filed on November 9, 2006 as an exhibit to the Registrant's Report on Form 10-Q, and incorporated by reference herein.
- (7) Previously filed on June 15, 2007 as an exhibit to the Registrant's Report on Form 8-K, and incorporated by reference herein.
- (8) Previously filed on February 23, 2007 as an exhibit to the Registrant's Report on Form 10-K, and incorporated by reference herein.
- (9) Previously filed on November 6, 2008 as an exhibit to the Registrant's Report on Form 10-Q, and incorporated by reference herein.
- (10) Previously filed on February 26, 2009 as an exhibit to the Registrant's Report on Form 10-K, and incorporated by reference herein.
- (11) Previously filed on April 21, 2009 as part of the Registrant's Proxy Statement on Schedule DEF 14A, and incorporated by reference herein.
- (12) Previously filed on September 25, 2009 as an exhibit to the Registrant's Report on Form 8-K, and incorporated by reference herein.

EMPLOYMENT AGREEMENT

THIS EMPLOYMENT AGREEMENT (the "**Agreement**") is entered into by and between Judy Verses ("**you**") and Blackboard Inc. ("**Blackboard**").

WHEREAS, Blackboard desires to employ you on the terms and conditions hereinafter set forth and you desire to accept such employment;

NOW, THEREFORE, in consideration of the promises and the mutual agreements contained herein, the parties agree as follows:

1. **Responsibilities.** Blackboard agrees to hire you as the President and COO, Bb Learn. You shall devote your entire business time, attention, skill and energy exclusively to the business of Blackboard and perform the responsibilities assigned to you in accordance with the standards and policies that Blackboard may from time to time establish. With prior written notice to Blackboard, you may engage in appropriate civic or charitable activities and devote a reasonable amount of time to private investments or boards or other activities provided that such activities do not interfere or conflict with your responsibilities and are not or are not likely to be contrary to Blackboard's interests. You and Blackboard agree that your position is essential to Blackboard's success and that the highest level of performance is required from you.

2. **Term of Employment.** Blackboard agrees to employ you, and you agree to remain in employment with Blackboard, from July 7, 2008 until July 6, 2009 (the "**Initial Term**"), unless your employment terminates earlier pursuant to Section 5 below. This Agreement shall automatically renew for successive one (1) year periods (each, a "**Renewal Term**" and together with the Initial Term, the "**Term**") unless either party provides prior written notice of its intent not to renew at least thirty (30) days prior to the first day of the applicable Renewal Term.

3. **Compensation.**

(a) **Base Compensation.** Your annual base compensation shall initially be US\$325,000 ("**Base Compensation**"), less applicable taxes and withholdings, payable in accordance with Blackboard's regular payroll practices from time to time in effect. Blackboard may review and adjust your Base Compensation periodically.

(b) **Bonus Compensation.** To be eligible to receive an annual bonus for any calendar year, you must meet financial performance targets set by the CEO and be employed through March 31st of the following year. Your initial target bonus may be up to 50% of your Base Compensation. The actual amount of the bonus, if any, will be determined by the CEO in the CEO's sole discretion. If a bonus is awarded, it will be paid in the year following that for which the bonus is being awarded. You will receive your first bonus, if any, in 2009 for 2008. This 2008 bonus, if any, will be pro-rated.

(c) **Business Expenses.** During the Term, Blackboard shall pay or reimburse you for all ordinary and reasonable business-related expenses you incur in the performance of your duties under this Agreement. Blackboard will reimburse you for all such expenses, in accordance with its policies and procedures, upon the presentation by you of an itemized account of such expenditures, together with supporting receipts and other appropriate documentation.

4. **Employee Benefits.**

(a) **In General.** During the Term, you shall be eligible for all employee benefits that Blackboard may provide to employees at your level, which may include, but are not limited to benefits such as health insurance plans, a stock option plan, paid holidays and 401(k), subject in each case to the generally applicable terms and conditions of any such plan or program in question and to the determinations of any person or committee administering any such plan or program. Blackboard reserves the right to modify or terminate any such benefit at any time.

(b) **Vacation.** You shall be eligible to take paid vacation during each calendar year in accordance with Blackboard's Employee Manual.

5. **Termination of Employment.** Upon the effective date of termination of your employment with Blackboard (the "**Termination Date**"), you will not be eligible for further compensation, benefits or perquisites under Sections 3 and 4 of this Agreement, other than those that have already accrued or vested as of the Termination Date. Termination of your employment may occur under any of the following circumstances:

(a) **Expiration of Term.** Your employment will terminate if the Term provided for under Section 2 expires pursuant to the notice requirements of Section 2; or

(b) **Termination of Employment by Blackboard.** Blackboard has the right to terminate your employment at any time with or without Cause. For all purposes under this Agreement, ("**Cause**") shall mean:

(i) a failure by you to substantially perform your duties under this Agreement or your job responsibilities, other than a failure resulting from your complete or partial incapacity due to physical or mental illness or impairment;

(ii) an act or omission by you that constitutes gross misconduct, moral turpitude or fraud;

(iii) a conviction for, or a plea of "guilty" or "no contest" to, a felony; or

(iv) a material breach of any duty owed to Blackboard, including but not limited to the duties of loyalty and confidentiality;

(c) **Resignation by You.** You have the right to resign your employment with Blackboard at any time, with or without Good Reason, provided that you may resign with Good Reason only if (i) you provide notice of such reason for resignation to Blackboard within 90 days of the initial existence of the condition giving rise to the Good Reason and stating that such reason will be grounds for resignation with Good Reason, and (ii) if Blackboard fails to cure such reason within thirty (30) days following receipt of such notice. Furthermore, any such resignation shall occur within one (1) year of the occurrence of a Good Reason event.

(i) For purposes of this Agreement, "**Good Reason**" shall mean (A) a material failure by Blackboard to perform its obligations under this Agreement; (B) your relocation to more than 30 miles outside of the Washington, DC metropolitan area without your consent; or (C) a material diminution of your compensation, duties or responsibilities within three (3) months of (I) a sale or transfer of more than 50% of the total number of shares of the outstanding capital stock of Blackboard or all or substantially all of the assets of Blackboard to a single unrelated entity or group of affiliated entities (not related to Blackboard) in one or a series of closely related transactions, or (II) a merger or consolidation in which Blackboard is not the surviving entity or in which the shareholders in Blackboard prior to the merger or consolidation own less than 50% of the shares of outstanding capital stock of Blackboard.

(ii) During the Term, you agree to provide Blackboard ninety (90) days' prior written notice of your resignation, with or without Good Reason. Blackboard may in its sole discretion place you on paid administrative leave as of any date prior to the end of such ninety (90) day notice period and request that you no longer be present on Blackboard premises. During any period of paid administrative leave, you will not be authorized to act as a representative, or make any statements on behalf of, Blackboard; or

(d) **Death or Disability.** Your employment shall be deemed to have been terminated by you upon your (i) death or (ii) inability to perform your duties under this Agreement, even with reasonable accommodation, for more than twenty-six (26) weeks, whether or not consecutive, in any twelve-month period ("**Disability**"). Termination will be effective upon the occurrence of such event.

6. Severance Payments.

(a) Payments and Benefits. After the first six (6) months of your Initial Term have elapsed, if during the remainder of the Term Blackboard terminates your employment without Cause (as defined in Section 5(b)), or you resign for Good Reason and comply with the obligations set forth in Section 5(c), then Blackboard will pay you at the rate of your then current base compensation, less applicable taxes and withholdings, for six months ("**Severance Payments**"). If, following the end of a calendar year but prior to receiving your bonus for the completed calendar year, you are terminated without Cause or resign for Good Reason, you shall also receive your bonus, less taxes and withholdings, for the completed calendar year as part of the Severance Payments. The Severance Payments shall be made over a period beginning on the Termination Date and ending six months from such date (the "**Severance Period**"), to be paid on Blackboard's regular payroll cycle during the Severance Period; provided that if any payments would otherwise be due on or after March 15 of the calendar year next succeeding the year in which termination occurs, then all payments that would otherwise be due after March 15 shall be paid to you on or before March 15 of such next succeeding year, and provided further that your bonus for the completed calendar year, if any, shall be paid at such time in such next succeeding year as Blackboard deems appropriate, consistent with the payment of other executives' bonuses. If you timely apply and qualify for COBRA, Blackboard will pay your COBRA premiums, at your current level of coverage, for six months, unless you become covered by another employer's health insurance, in which case the COBRA coverage will be terminated when your new coverage commences. You agree to notify Blackboard immediately if you become covered by another employer's health insurance plan. To receive the Severance Payments and COBRA premiums you must sign a release of any and all claims in the form provided by Blackboard. Such Severance Payments and COBRA premiums shall begin at the later of (i) the first pay period following your Termination Date or (ii) ten (10) days after you deliver the signed release to Blackboard.

(b) Section 409A. Subject to this Section 6(b), any payments or benefits under Section 6 shall begin only upon the date of a "separation from service" as defined below which occurs on or after the date of termination under Section 5. The following rules shall apply with respect to distribution of the payments and benefits, if any, to be provided to you under this Section 6:

(i) It is intended that each installment of the payments and benefits provided under Section 6 shall be treated as a separate "payment" for purposes of Section 409A of the U.S. Internal Revenue Code of 1986, as amended, and the guidance issued thereunder ("Section 409A"). Neither Blackboard nor you shall have the right to accelerate or defer the delivery of any such payments or benefits except to the extent specifically permitted or required by Section 409A;

(ii) If, as of the date of your "separation from service" from Blackboard, you are not a "specified employee" (each within the meaning of Section 409A), then each installment of the payments and benefits shall be made on the dates and terms set forth in Section 6; and

(iii) If, as of the date of your "separation from service" from Blackboard, you are a "specified employee" (each, for purposes of this Agreement, within the meaning of Section 409A), then:

(A) Each installment of the payments and benefits due under Section 6 that, in accordance with the dates and terms set forth herein, will in all circumstances, regardless of when the separation from service occurs, be paid within the Short-Term Deferral Period (as hereinafter defined) shall be treated as a short-term deferral within the meaning of Treasury Regulation Section 1.409A-1(b)(4) to the maximum extent permissible under Section 409A. For purposes of this Agreement, the "Short-Term Deferral Period" means the period ending on the later of the 15th day of the third month following the end of your tax year in which the separation from service occurs and the 15th day of the third month following the end of the Blackboard's tax year in which the separation from service occurs; and

(B) Each installment of the payments and benefits due under Section 6 that is not described within Section 6(b)(iii)(A) and that would, absent this subsection, be paid within the six-month period following your "separation from service" from Blackboard shall not be paid until the date that is six months and one day after such separation from service (or, if earlier, your death), with any such installments that are required to be delayed being accumulated during the six-month period and paid in a lump sum on the date that is six months and

one day following your separation from service and any subsequent installments, if any, being paid in accordance with the dates and terms set forth herein; provided, however, that the preceding provisions of this sentence shall not apply to any installment of payments and benefits if and to the maximum extent that that such installment is deemed to be paid under a separation pay plan that does not provide for a deferral of compensation by reason of the application of Treasury Regulation 1.409A-1(b)(9)(iii) (relating to separation pay upon an involuntary separation from service) or Treasury Regulation 1.409A-1(b)(9)(iv) (relating to reimbursements and certain other separation payments). Any installments that qualify for the exception under Treasury Regulation Section 1.409A-1(b)(9)(iii) must be paid no later than the last day of the second year following the taxable year in which the separation from service occurs.

(iv) The determination of whether and when a separation from service has occurred shall be made in a manner consistent with, and based on the presumptions set forth in, Treasury Regulation Section 1.409A-1(h).

(v) All reimbursements and in-kind benefits provided under the Agreement shall be made or provided in accordance with the requirements of Section 409A to the extent that such reimbursements or in-kind benefits are subject to Section 409A.

7. Return of Property. Upon termination of your employment with Blackboard for any reason, you agree to immediately return to Blackboard all equipment, credit cards and other property belonging to Blackboard. This includes all documents and other information prepared by you or on your behalf or provided to you in connection with performing your duties for Blackboard, regardless of the form in which such documents or information are maintained or stored, including computer, typed, written, imaged, audio, video, micro-fiche, electronic or any other means of recording or storing documents or other information. You hereby warrant that you will not retain in any form any such document or other information or copies thereof, except as provided in the following sentence. You may retain a copy of any documents describing any rights or obligations you may have after the Termination Date under any employee benefit plan or other agreements.

8. Confidentiality and Intellectual Property

(a) Confidential Information. You shall not disclose or use at any time, either during your employment or after your Termination Date, any confidential information, including, but not limited to, the terms of this Agreement, existing and prospective investments, trade secrets or proprietary information, strategic sourcing information or analysis, financing information and sources, patents, patent applications, developmental or experimental work, formulas, test data, prototypes, models, know how and product specifications, financial information, financial projections and pro forma financial information, sales and marketing strategies, plans and programs and product development information, employees' and consultants' benefits, perquisites, salaries, stock options, compensation, formulas or bonuses, and their non-business addresses and telephone numbers, organizational structure and reporting relationships, business plans, names, addresses, phone numbers of customers, contracts, including contracts with clients, suppliers, independent contractors or employees, business plans and forecasts, and existing and prospective projects or business opportunities ("**Confidential Information**") of Blackboard or its wholly-owned subsidiaries or affiliates, whether patentable or not, which you learn as a result of your employment with Blackboard, whether or not you developed such information. "**Confidential Information**" shall not include, without limitation, information that is or later becomes publicly available in a manner wholly unrelated to any breach of this Agreement by you as of the date it enters the public domain. If you are uncertain whether something is Confidential Information you should treat it as Confidential Information until you receive clarification from Blackboard that it is not Confidential Information. Confidential Information shall remain at all times the property of Blackboard. You may use or disclose Confidential Information only as authorized and necessary in performing your responsibilities under this Agreement during your employment with Blackboard; with the Chief Legal Officer's prior written consent; in a legal proceeding between you and Blackboard to establish the rights of either party under this Agreement, provided that you stipulate to a protective order to prevent any unnecessary use or disclosure; or subject to a compulsory legal process that requires disclosure of such information, provided that you have complied with the following procedures to ensure that Blackboard has an adequate

opportunity to protect its legal interests in preventing disclosure. Upon receipt of a subpoena that could possibly require disclosure of Confidential Information, you shall provide a copy of the compulsory process and complete information regarding the circumstances under which you received it to Blackboard by hand delivery within twenty-four (24) hours. You will not make any disclosure until the latest possible date for making such disclosure in accordance with the compulsory process ("**Latest Possible Date**"). If Blackboard seeks to prevent disclosure in accordance with the applicable legal procedures, and provides you with notice before the Latest Possible Date that it has initiated such procedures, you will not make disclosures of any Confidential Information that is the subject of such procedures, until such objections are withdrawn or ruled on. You hereby acknowledge that any breach of this Section 8(a) would cause Blackboard irreparable harm.

(b) **Outside Activities.** You shall submit to Blackboard's Chief Legal Officer, within a reasonable time prior to dissemination, the text of any speech, professional paper, article or similar communication created by you which relates to Blackboard's present or future business or research and development endeavors. The Chief Legal Officer then will notify you if the dissemination of the communication is permitted under the terms of this Agreement.

(c) **Ownership of Confidential Information; Return of Materials.** All Confidential Information, including without limitation that which is produced by or for Blackboard by you or anyone else, all materials embodying Confidential Information, and all copies thereof, will remain the property of Blackboard or of the third party who has furnished it to Blackboard. On your Termination Date, or at the written request of Blackboard at any time, you will immediately deliver to Blackboard all materials, and copies thereof, which are in your possession or control and which contain or are related in any way to any Confidential Information. This includes all documents and other information prepared by you or on your behalf or provided to you in connection with your duties while employed by Blackboard, regardless of the form in which such document or information are maintained or stored, including computer, typed, written, imaged, audio, video, micro-fiche, electronic or any other means of recording or storing documents or other information. You hereby warrant that you will not retain in any form any such document or other information or copies thereof. You may retain a copy of this Agreement and any other document or information describing any rights you may have after the termination of your employment.

(d) **Intellectual Property.**

(i) For purposes of this Agreement the following terms will be defined as indicated:

(A) "**Inventions**" shall mean inventions, ideas, formula, developments, designs, systems, software, discoveries, and improvements to existing technology, whether or not patentable.

(B) "**Improvements**" shall mean all inventions, developments, modifications, changes, whether or not patentable, made to any Inventions and/or Confidential Information.

(C) "**Copyrighted Work**" shall mean any work of authorship eligible for copyright protection under the federal and state laws of the United States and foreign countries.

(D) "**Copyrights**" shall mean any and all rights granted in Copyrighted Works under the laws of the United States and foreign countries.

(ii) **Exclusions.** An Invention, Copyright or Copyrighted Work will not be subject to this Agreement when all the following criteria are met: (A) no equipment, supplies, facilities, or Confidential Information of Blackboard was used in developing the Invention or Copyrighted Work or in applying for or obtaining a patent or Copyright; (B) the Invention or Copyrighted Work was developed entirely on your own time; (C) the Invention or Copyrighted Work does not relate directly to the business of Blackboard or to Blackboard's actual or demonstrably anticipated research or development; and (D) the Invention, Copyright or Copyrighted Work does not result from any work performed by you for Blackboard or at the request of Blackboard. For purposes of this paragraph, "Blackboard" includes Blackboard's wholly-owned subsidiaries and affiliates.

(iii) Ownership and Assignment of Rights.

(A) All Inventions, Improvements, or Confidential Information that you have or will conceive or develop, either alone or with others, shall be the exclusive property of Blackboard. You hereby assign, and agree to assign, to Blackboard your entire right, title, and interest in and to (I) any and all such Improvements and Inventions, (II) any and all applications for patent, domestic and foreign that may be filed on said Improvements and Inventions, and (III) any and all patents that may issue or be granted on such applications, except those excluded under Section 8(d)(ii) of this Agreement. Both during your employment and after your Termination Date you will on request immediately sign and deliver to Blackboard without further consideration any and all documents necessary to perfect the assignments granted in this Section.

(B) You understand and agree that all Copyrighted Works conceived, developed, created or contributed to by you shall be considered works made for hire under the copyright laws of the United States and shall be the exclusive property of Blackboard. Blackboard shall be considered the author of such Copyrighted Works. You further understand and agree that in the event any Copyrighted Work created by you within the scope of, or in connection with, your work with Blackboard, or at the request of Blackboard, fails to meet the legal requirements of a work made for hire owned by Blackboard, then this Agreement shall operate to assign to Blackboard all of your rights, title, and interest, including copyrights, in, to and under such Copyrighted Works. Blackboard shall have sole and absolute discretion to register, enforce, and/or assign Copyrights for such Copyrighted Works.

(iv) Assistance and Designation of Agent.

(A) Both during your employment and after your Termination Date, you will on request immediately sign and deliver to Blackboard without further consideration, all instruments in writing requiring your signature and deemed by Blackboard to be necessary or advisable in, or in connection with, filing or prosecuting of any application for any patent covering Improvements, Inventions or any divisional, continuing, renewal or reissue application or reexamination request based upon any application for patent. In the event that Blackboard is unable for any reason whatsoever to secure your signature to any lawful and necessary documents required to apply for or execute any patent application with respect to such idea, process, development, design, system, program, discovery, invention, improvement or writing (including renewals, extensions, continuations, divisions or continuations in part thereof), you hereby irrevocably designate and appoint Blackboard and its officers and agents, as your agents and attorneys-in-fact to act for and on your behalf and instead of you, to execute and file any such application and to do all other lawfully permitted acts to further the prosecution and issuance of patents thereon with the same legal force and effect as if executed by you.

(B) You will aid Blackboard promptly on request, and without further consideration, in any matter pertaining to or relating to the protection of any of the Improvements, Inventions, applications for patents covering Inventions or Improvements, and/or Copyrighted Works. If such request is made after your employment has ended, Blackboard will reimburse you for any expenses incurred and compensate for any services rendered in complying with such request at the same rate at which you were compensated during the final month of your employment.

9. Non-Solicitation/Non-Competition.

During your employment and for one (1) year following your Termination Date (the "**Restricted Period**") you will not, except with prior written approval of Blackboard's Chief Legal Officer, directly or indirectly, individually or as part of or on behalf of any other person, company, employer or other entity: (a) hire or attempt to solicit for hire, or encourage to end their relationship with Blackboard, any persons who have been employed by Blackboard at any time within the preceding six (6) months; (b) sell or otherwise provide, or solicit for the purposes of selling or otherwise providing, services or products that are similar or related to those sold by Blackboard as of the Termination Date to any person or entity that has within the twelve (12) months preceding the Termination Date purchased any such services or products from Blackboard and with whom you had direct contact on behalf of

Blackboard during that time; or (c) own, manage, operate, control, be employed by, participate in, work in, advise, consult or contract with, or support in any manner any Competing Organization.

For purposes of this Agreement, "**Competing Organization**" means any person or organization engaged in or about to become engaged in the business of creating, developing, marketing or selling products or services competitive to Blackboard's products or services, within the geographical area in which Blackboard is either (1) engaged in business; or (2) actively marketing or has made a significant investment in time and money to prepare to market its products or services. This is limited to any person or organization, which is in existence or under development, whose services compete, directly or indirectly, with a product, process or service upon which or with which you have worked for Blackboard or about which you acquired Confidential Information.

You agree that these provisions are necessary to protect Blackboard's legitimate business interests. You acknowledge that by virtue of holding a high level position at Blackboard, you have access to and substantial information regarding Blackboard Confidential Information and other strategic business activities and that if you held a position for a Competing Organization, it is likely that (a) you would use or disclose the knowledge you learned while working for Blackboard, or (b) it would appear to interested third parties that you were using or disclosing such knowledge to your new employer. You warrant that the provisions will not unreasonably interfere in your ability to earn a living or to pursue your occupation after the Termination Date. You agree to notify any person or entity to which you provide services during the Restricted Period of your obligations under this Section 9.

You agree that during the Restricted Period, you will give notice to the Company of each new business activity you plan to undertake, at least (10) business days prior to beginning any such activity. The notice shall state the name and address of the individual, corporation, association or other entity or organization ("**Entity**") for whom such activity is undertaken and the name of your business relationship or position with the entity. You further agree to provide the Company with other pertinent information concerning such business activity as the Company may reasonably request in order to determine your continued compliance with your obligations under this Agreement. You agree to provide a copy of this Agreement to all persons and Entities with whom you seek to be hired or do business before accepting employment or engagement with any of them.

10. Non-Disparagement. You agree to refrain from making any derogatory or defamatory remarks or comments that may disparage Blackboard, or any officer, employee or agent of Blackboard during your employment or after your Termination Date.

11. Other Obligations. You warrant that you are not subject to any other obligations that would conflict with or inhibit your ability to perform your duties under this Agreement. You represent that you have disclosed to Blackboard the existence and contents of all covenants not to compete that you have entered into with any other entity. You further warrant that you have not and will not bring to Blackboard or use in the performance of your responsibilities at Blackboard any equipment, supplies, facility or trade secret information (that is not generally available to the public) of any current or former employer or organization other than Blackboard to which you provided services, unless you have obtained written authorization for their possession and use.

12. Miscellaneous Provisions.

(a) Notices. Unless otherwise provided herein, any notice or other communication required to be given under the terms of this Agreement must be in writing and must be personally delivered (i.e., left with an individual 18 years of age or older) or sent by overnight delivery. Documents sent by overnight delivery will be presumed received on the next business day following the day sent.

If notice is to be sent to Blackboard, it will be sent to:

Matthew Small, Esq. Blackboard Inc. 650 Massachusetts Ave.,
NW, 6th Floor Washington, DC 20001-3796

If notice is to be sent to you, it will be sent to the address that Blackboard has on file for you at the time the notice is to be sent.

With a copy to:

Douglas B. Mishkin, Esq. Patton Boggs, LLP 2550 M Street, NW
Washington, DC 20037

(b) Dispute Resolution. You and Blackboard agree that any dispute between you and Blackboard will be finally resolved by binding arbitration in accordance with the Federal Arbitration Act ("FAA"). You and Blackboard agree to follow the Dispute Resolution Procedures set forth in **Attachment A** to this Agreement.

(c) Effect of Termination. Notwithstanding any termination or expiration of this Agreement, the rights and obligations under this Agreement, which by their nature should survive, will remain in effect after the termination or expiration of this Agreement.

(d) Nature of Agreement. This Agreement and the attachment hereto constitute the entire agreement between you and Blackboard and supersede all prior agreements and understandings between you and Blackboard relating to the matters covered by this Agreement. Any long-term equity incentives between Blackboard and you shall be contained in a separate agreement. In making this Agreement, the parties warrant that they did not rely on any representations or statements other than those contained in this Agreement. No modification of or amendment to this Agreement will be effective unless in writing and signed by the Chief Legal Officer or Vice President for Human Resources of Blackboard. A delay or failure by Blackboard to exercise any right that is the subject of this Agreement will not be construed as a waiver of that right. A waiver of a breach on any one occasion will not be construed as a waiver of any other breach. Regardless of the choice of law or conflict of law provisions of the District of Columbia, the State of Delaware or any other jurisdiction, the parties agree that this Agreement shall be otherwise interpreted, enforced and governed by the laws of the State of Delaware. This Agreement will continue in effect until all obligations under it are fulfilled. If any part of this Agreement is held by a court of competent jurisdiction to be void or unenforceable, the remaining provisions shall continue with full force and effect. This Agreement is not assignable by you. This Agreement is binding on you with respect to Blackboard, its successors or assigns. This Agreement may be executed in any number of counterparts each of which shall be an original, but all of which together shall constitute one instrument. The headings in this Agreement are for convenience only and shall not effect the interpretation of this Agreement. You further certify that you fully understand the terms of this Agreement and have entered into it knowingly and voluntarily.

(e) Section 409A. This Agreement is intended to comply with the provisions of Section 409A and the Agreement shall, to the extent practicable, be construed in accordance therewith. Terms defined in the Agreement shall have the meanings given such terms under Section 409A if and to the extent required in order to comply with Section 409A. Notwithstanding the foregoing, to the extent that the Agreement or any payment or benefit hereunder shall be deemed not to comply with Section 409A, then neither Blackboard, the Board of Directors nor its or their designees or agents shall be liable to you or any other person for any actions, decisions or determinations made in good faith.

IN WITNESS WHEREOF, each of the parties has executed this Agreement, in the case of Blackboard by its authorized officer, as of the day and year set forth under their signatures below.

Blackboard Inc.

/s/ Judy Verses
Judy Verses

By: /s/ Michael Chasen
Michael Chasen, CEO and President

Date: July 2, 2008

Date: July 2, 2008

BLACKBOARD INC.

Restricted Stock Unit Agreement Granted Under the Amended and Restated 2004 Stock Incentive Plan

AGREEMENT made between Blackboard Inc., a Delaware corporation (the "*Company*"), and **Michael L. Chasen** (the "*Participant*").

1. Grant of RSUs.

On **October 15, 2009** (the "*Grant Date*") and subject to the terms and conditions set forth in this Agreement and in the Blackboard Inc. Amended and Restated 2004 Stock Incentive Plan (the "*Plan*"), the Company has granted to the Participant Restricted Stock Units ("*RSUs*") representing the right to receive **One Hundred Twenty Thousand (120,000)** shares of common stock, \$0.01 par value, of the Company (the "*Common Stock*"). The shares of Common Stock issuable with respect to the RSU shall be referred to as the "*Shares*".

2. Vesting and Forfeiture.

(a) The RSUs shall vest in full on June 30, 2013 provided that the Participant remains an Eligible Participant on June 30, 2013.

(b) Notwithstanding the foregoing, (i) the RSUs shall vest in full on the occurrence of a Change in Control Event, provided that the Participant remains an Eligible Participant on the closing date of such Change in Control Event, and (ii) in the event Participant is terminated without Cause, resigns with Good Reason, dies or incurs a Disability, in each case prior to June 30, 2013, such number of RSUs shall vest as indicated in Exhibit A using the number of whole calendar months elapsed after June 30, 2009 to the date on which Participant is no longer an Eligible Participant. The date upon which the RSUs vest shall be referred to as the "*Vesting Date*".

(c) For purposes of this Agreement:

(i) "*Cause*" shall mean (i) Participant's non-feasance or material breach of Participant's employment agreement with Company then in effect, provided that Company first provides Participant with written notice of such failure and Participant fails to cure it within thirty (30) days of such notice; (ii) an act or omission by Participant that constitutes gross misconduct, moral turpitude or fraud; (iii) a conviction for, or a plea of "guilty" or "no contest" to, a felony; or (iv) a material breach of any legally recognized duty owed to Company (e.g., Participant's duty of loyalty and confidentiality);

(ii) "*Disability*" shall mean Participant's inability to perform Participant's duties, even with reasonable accommodation, for more than twenty-six (26) weeks, whether or not consecutive, in any twelve-month period;

(iii) "*Good Reason*" shall mean (A) a material failure by Company to perform its obligations under any employment agreement with Participant then in

effect; (B) Participant's material relocation outside of Participant's current residential area without Participant's consent; or (C) a material diminution of Participant's compensation, duties, or responsibilities at any time or for any reason other than for Cause; and

(iv) "**Eligible Participant**" shall mean a Participant who has continuously at all times since the Grant Date been, an employee, officer or director of, or consultant or advisor to, the Company or any other entity the employees, officers, directors, consultants, or advisors of which are eligible to receive RSUs under the Plan; provided, however, that the Participant shall only be considered an Eligible Participant until such time as he has a "Separation From Service" (as defined below).

Except as otherwise provided in this Agreement, in the event that the Participant ceases to be an Eligible Participant for any reason or no reason prior to the Vesting Date, the RSUs shall be immediately and automatically forfeited and the Participant shall have no further rights with respect thereto.

3. Issuance of Shares and Rights to Vote and Receive Dividends.

(a) *Issuance Event.*

(i) No Shares shall be issued with respect to any vested RSUs until the earlier of (A) the Participant's "**Separation From Service**" from the Company (as defined under Section 409A of the Internal Revenue Code of 1986, as amended, and the guidance issued thereunder ("**Section 409A**")) and (B) a Section 409A Change in Control Event. The determination of whether and when a Separation From Service has occurred shall be made in a manner consistent with, and based on the presumptions set forth in, Treasury Regulation Section 1.409A-1(h) or its successor provision. "**Section 409A Change in Control Event**" shall mean an event or occurrence that constitutes both (i) a Change in Control Event as defined in the Plan and (ii) a "change in control event" as defined in Treasury Regulation Section 1.409A-3(i)(5)(i) or its successor provision.

(ii) Notwithstanding the foregoing, no later than thirty (30) days following the date that an independent committee of the Board of Directors approves the grant of the RSUs to Participant, Participant may deliver a written election (the "**2015 Election**") specifying that up to one-half (50%) of any Shares with respect to vested RSUs be delivered to Participant on the earliest of (A) December 31, 2015, (B) the Participant's Separation From Service and (C) a Section 409A Change in Control Event, with the remaining Shares that are not subject to the 2015 Election being delivered in accordance with Section 3(a)(i) above. In the event that the Participant does not timely make the 2015 Election, then all of the Shares with respect to vested RSUs shall be delivered in accordance with Section 3(a)(i) above.

The event that results in Shares with respect to vested RSUs being delivered to the Participant shall be referred to as the "**Issuance Event**".

(b) *Issuance Date*. Subject to the terms and conditions of this Agreement (including any Withholding Tax obligations), as soon as practicable after the Issuance Event, the Company shall issue one or more certificates representing the vested Shares to the Participant or his estate, or, as directed by the Participant, by book-entry credit into a brokerage account in the name of Participant or his estate. The Company must, in any event, issue the applicable Shares no later than the later of (i) December 31 of the calendar year in which the Issuance Event occurs or (ii) two and one half (2½) months after the Issuance Event occurs; provided that in no event shall the Participant be able to designate in which taxable year the Company issues the Shares. Notwithstanding the foregoing, and solely to the extent necessary to avoid the penalty provisions under Section 409A, if a Separation From Service is the Issuance Event and the Participant is a "**specified employee**" (as defined under Section 409A) on the date of the Separation From Service, then the issuance of the Shares shall be delayed until the earlier of (i) the date that is six (6) months plus one (1) day after the date of the Separation From Service and (ii) the 10th day after the Participant's date of death. The date on which the Shares are issued to the Participant shall be referred to as the "**Issuance Date**."

(c) *Voting and Dividend Rights*. Until the Issuance Date, the Participant shall have no rights to any Shares or any rights associated with such Shares, including without limitation dividend or voting rights. The Participant shall receive Dividend Equivalent Rights on the Shares between the applicable Vesting Date and the Issuance Date. "**Dividend Equivalent Rights**" mean a credit to the account of the Participant, based on the number of vested RSUs then credited to the Participant under this Agreement, equivalent to the cash, stock or other property dividends declared by the Company with respect to the Common Stock. Dividend Equivalent credits shall be deemed reinvested in additional RSUs (or fractions thereof) by dividing the dollar amount of the Dividend Equivalent credit by the Fair Market Value of a share of the Company's Common Stock on the payment date of the dividend. The resulting number of Common Stock equivalents shall be added to the number of RSUs subject to this Agreement and the Shares with respect thereto shall be delivered in accordance with this Agreement on the Issuance Date.

4. Acceleration/ Deferral.

(a) Acceleration. In no event may the Company deliver the Shares to the Participant earlier than the Issuance Event unless explicitly permitted or required by Section 409A.

(b) Deferral. In no event may the Company or the Participant defer the delivery of the Shares beyond Issuance Event, unless such deferral is explicitly permitted or required by Section 409A or otherwise complies in all respects with Treasury Regulation Section 1.409A-2(b) related to subsequent changes in the time or form of payment of nonqualified deferred compensation arrangements, or any successor regulation.

5. Transferability.

This Agreement may not be sold, assigned, transferred, pledged, hypothecated or otherwise disposed of (whether by operation of law or otherwise) (collectively, a "**transfer**"), except that this Agreement may be transferred by the laws of descent and distribution or as

otherwise permitted under the Plan and Section 409A. The Participant may only transfer the Shares that may be issued pursuant to this Agreement following the Issuance Date.

6. Taxes.

(a) The Participant has reviewed with the Participant's own tax advisors the federal, state, local and foreign tax consequences of this investment and the transactions contemplated by this Agreement. The Participant is relying solely on such advisors and not on any statements or representations of the Company or any of its agents.

(b) The Company's obligation to deliver Shares to the Participant upon the Issuance Date shall be subject to the satisfaction of all income tax (including federal, state and local taxes), social insurance, payroll tax, payment on account or other tax related withholding requirements ("**Withholding Taxes**").

(c) The Participant acknowledges and agrees that the Company has the right to deduct from payments of any kind otherwise due to the Participant any Withholding Taxes to be withheld with respect to the transactions contemplated by this Agreement, including the vesting of the Shares. The Participant may choose to execute Exhibit B to provide a method for satisfying the Withholding Taxes or any other instruments required from time to time under the Company's policies.

7. Securities Laws.

Notwithstanding any other provision of the Plan or this Agreement, the Company will not be required to issue, and the Participant may not sell, assign, transfer or otherwise dispose of, any shares of Common Stock received with respect to vested RSUs, unless (a) there is in effect with respect to the shares of Common Stock received as payment of the RSUs a registration statement under the Securities Act of 1933, as amended, and any applicable state or foreign securities laws or an exemption from such registration, and (b) there has been obtained any other consent, approval or permit from any other regulatory body that the Committee, in its sole discretion, deems necessary or advisable. The Company may condition such issuance, sale or transfer upon the receipt of any representations or agreements from the parties involved, and the placement of any legends on certificates representing Common Stock received as payment of the RSUs, as may be deemed necessary or advisable by the Company to comply with such securities law or other restrictions.

8. Adjustments.

In the event of any reorganization, merger, consolidation, recapitalization, liquidation, reclassification, stock dividend, stock split, combination of shares, rights offering, divestiture or extraordinary dividend (including a spin-off), or any other change in the corporate structure or shares of the Company, the Committee (or, if the Company is not the surviving corporation in any such transaction, the board of directors of the surviving corporation), in order to prevent dilution or enlargement of the rights of the Grantee, shall make equitable adjustments (which adjustments will be conclusive) as to the number and kind of securities or other property (including cash) covered by this grant of RSUs.

9. Provisions of the Plan.

This Agreement is subject to the provisions of the Plan, a copy of which is furnished to the Participant with this Agreement. Any capitalized terms used but not defined in this Agreement are defined in the Plan.

10. Miscellaneous.

(a) Section 409A. This Agreement is intended to comply with the requirements of Section 409A and shall be construed consistently therewith.

(b) Unsecured Creditor. This Agreement shall create a contractual obligation on the part of Company to make payment of the RSUs credited to the account of the Participant at the time provided for in this Agreement. Neither the Participant nor any other party claiming an interest in deferred compensation hereunder shall have any interest whatsoever in any specific assets of the Company. The Participant's right to receive payments hereunder shall be that of an unsecured general creditor of Company.

(c) Severability. The invalidity or unenforceability of any provision of this Agreement shall not affect the validity or enforceability of any other provision of this Agreement, and each other provision of this Agreement shall be severable and enforceable to the extent permitted by law.

(d) Waiver. Any provision for the benefit of the Company contained in this Agreement may be waived, either generally or in any particular instance, by the Board of Directors of the Company or the Committee.

(e) Binding Effect. This Agreement shall be binding upon and inure to the benefit of the Company and the Participant and their respective heirs, executors, administrators, legal representatives, successors and assigns, subject to the restrictions on transfer set forth in Section 5 of this Agreement.

(f) Notice. All notices required or permitted hereunder shall be in writing and deemed effectively given upon personal delivery or five calendar days after deposit in the United States Post Office, by registered or certified mail, postage prepaid, addressed to the other party hereto at the address shown beneath his or its respective signature to this Agreement, or at such other address or addresses as either party shall designate to the other in accordance with this Section 10(f).

(g) Entire Agreement. This Agreement and the Plan constitute the entire agreement between the parties related to the RSUs covered hereby, and supersede all prior agreements and understandings relating to such RSUs.

(h) Amendment. This Agreement may be amended or modified only by a written instrument executed by both the Company and the Participant.

(i) Governing Law. This Agreement shall be construed, interpreted and enforced in accordance with the internal laws of the State of Delaware without regard to any applicable conflicts of laws.

(j) Electronic Delivery. The Company may, in its sole discretion, decide to deliver any documents related to participation in the Plan, RSUs granted under the Plan or future RSUs that may be granted under the Plan by electronic means or to request the Participant's consent to participate in the Plan by electronic means. The Participant hereby consents to receive such documents by electronic delivery and, if requested, to agree to participate in the Plan through an on-line or electronic system established and maintained by the Company or another third party designated by the Company.

IN WITNESS WHEREOF, the parties hereto have executed this Agreement as of the date indicated below.

Blackboard Inc.

Dated: **October 15, 2009**

By:

/s/ Matthew Small

Matthew Small

Chief Business Officer

PARTICIPANT'S ACCEPTANCE

The undersigned hereby accepts the foregoing option and agrees to the terms and conditions thereof. The undersigned hereby acknowledges receipt of a copy of the Company's Amended and Restated 2004 Stock Incentive Plan.

PARTICIPANT:

/s/ Michael Chasen

Print Name:

Michael L. Chasen

Exhibit A

Special Vesting Schedule for Section 2(b)(ii)

Number of Full Months Elapsed	Shares	Number of Full Months Elapsed	Shares
1	102	25	33,163
2	306	26	35,816
3	612	27	38,571
4	1,020	28	41,428
5	1,530	29	44,387
6	2,142	30	47,448
7	2,857	31	50,612
8	3,673	32	53,877
9	4,591	33	57,244
10	5,612	34	60,714
11	6,734	35	64,285
12	7,959	36	67,959
13	9,285	37	71,734
14	10,714	38	75,612
15	12,244	39	79,591
16	13,877	40	83,673
17	15,612	41	87,857
18	17,448	42	92,142
19	19,387	43	96,530
20	21,428	44	101,020
21	23,571	45	105,612
22	25,816	46	110,306
23	28,163	47	115,102
24	30,612	48	120,000

Exhibit B Withholding Taxes

To satisfy all Withholding Taxes due with respect to Participant's RSUs, the Participant agrees to the following:

1. As a condition to receiving any Shares upon the Issuance Date, on the date of this Agreement, the Participant must execute the Irrevocable Standing Order to Sell Shares attached hereto, which authorizes the Company and a broker designated by the Company (the "**Broker**") to take the actions described in this Paragraph 1 (the "**Standing Order**"). The Participant authorizes the Company to transfer the Shares to the Broker to an account for the Participant's benefit (the "**Account**") and authorizes the Broker to sell, at the market price and on the Issuance Date the number of Shares that the Company has instructed Broker is necessary to obtain proceeds sufficient to satisfy the Withholding Taxes. The Participant agrees to execute and deliver such documents, instruments and certificates as may reasonably be required in connection with the sale of the Shares pursuant to this Exhibit A.
2. The Participant understands and agrees that the number of Shares that Broker will sell will be based on an estimate made by the Broker of the Shares required to be sold to satisfy the Withholding Taxes. The Participant agrees that the proceeds received from the sale of Shares pursuant to Paragraph 1 will be used to satisfy the Withholding Taxes and, accordingly, the Participant hereby authorizes Broker to pay such proceeds to the Company for such purpose. The Participant understands that to the extent that the proceeds obtained by such sale exceed the amount necessary to satisfy the Withholding Taxes, such excess proceeds shall be deposited into the Account and in the event of a shortfall, additional Shares may be sold and/or cash withholding may be required from the Participant. The Participant further understands that any remaining Shares shall be deposited into the Account.
3. The Participant acknowledges and agrees that (i) if there is not a market in the Common Stock or (ii) the Company determines in its sole discretion that the procedure described in Paragraph 1 is not advisable or sufficient, the Company will have the right to make other arrangements to satisfy the Withholding Taxes due upon issuance of the Shares with respect to the RSUs, including, but not limited to, the right to deduct amounts from salary or payments of any kind otherwise due to the Participant or withhold in Shares, provided that the Company only withholds the amount of Shares necessary to satisfy the statutory minimum withholding amount.
4. The Participant has reviewed with the Participant's own tax advisors the federal, state, local and foreign tax consequences of this grant and the transactions contemplated by this Agreement. The Participant is relying solely on such advisors and not on any statements or representations of the Company or any of its agents. The Participant understands that the Participant (and not the Company) shall be responsible for the Participant's own tax liability that may arise as a result of this grant or the transactions contemplated by this Agreement.
5. The Participant represents to the Company that, as of the date hereof, he is not aware of any material nonpublic information about the Company or the Common Stock. The Participant and the Company have structured this Agreement to constitute a "binding contract" relating to the sale of Common Stock pursuant to this Exhibit A, consistent with the affirmative defense to liability under Section 10(b) of the Securities Exchange Act of 1934 under Rule 10b5-1(c) issued under such Act.

IN WITNESS WHEREOF, the undersigned has executed this Exhibit B as of the last date indicated below.

PARTICIPANT:

/s/ Michael Chasen

Print Name:

Michael Chasen

Date: October 15, 2009

AMENDMENT TO EMPLOYMENT AGREEMENT

The Employment Agreement by and between Blackboard Inc. and Judy Verses, which took effect July 7, 2008 ("**Agreement**") is hereby amended pursuant to this Amendment to Employment Agreement ("**Amendment**"). This Amendment will take effect on November 14, 2008.

The parties, for good and valuable consideration, the sufficiency of which is hereby acknowledged, hereby agree as follows:

1. Section 5(c)(i) is hereby amended and restated as follows:

(i) For purposes of this Agreement, "**Good Reason**" shall mean (A) a material failure by Blackboard to perform its obligations under this Agreement; (B) your material relocation to more than 30 miles outside of the Washington, DC metropolitan area without your consent; or (C) a material diminution of your compensation, duties or responsibilities within three (3) months of (I) a sale or transfer of more than 50% of the total number of shares of the outstanding capital stock of Blackboard or all or substantially all of the assets of Blackboard to a single unrelated entity or group of affiliated entities (not related to Blackboard) in one or a series of closely related transactions, or (II) a merger or consolidation in which Blackboard is not the surviving entity or in which the shareholders in Blackboard prior to the merger or consolidation own less than 50% of the shares of outstanding capital stock of Blackboard.

2. Section 6(a) is hereby amended and restated as follows:

(a) Payments and Benefits. After the first six (6) months of your Initial Term have elapsed, if during the remainder of the Term Blackboard terminates your employment without Cause (as defined in Section 5(b)), or you resign for Good Reason and comply with the obligations set forth in Section 5(c), then Blackboard will pay you at the rate of your then current base compensation, less applicable taxes and withholdings, for six months ("**Severance Payments**"). If, following the end of a calendar year but prior to receiving your bonus for the completed calendar year, you are terminated without Cause or resign for Good Reason, you shall also receive your bonus, less taxes and withholdings, for the completed calendar year as part of the Severance Payments. The Severance Payments shall be made over a period beginning on the Termination Date and ending six months from such date (the "**Severance Period**"), to be paid on Blackboard's regular payroll cycle during the Severance Period; provided that your bonus for the completed calendar year, if any, shall be paid at such time in such next succeeding year as Blackboard deems appropriate, consistent with the payment of other executives' bonuses. If you timely apply and qualify for COBRA, Blackboard will pay your COBRA premiums, at your current level of coverage, for six months, unless you become covered by another employer's health insurance, in which case the COBRA coverage will be terminated when your new coverage commences. You agree to notify Blackboard immediately if you become covered by another employer's health insurance plan. To receive the Severance Payments and COBRA premiums you must sign a release of any and all claims in the form provided by Blackboard. Such Severance Payments and COBRA premiums shall begin at the later of (i) the first pay period following your Termination Date or (ii) ten (10) days after you deliver the signed release to Blackboard.

3. The word "your" is deleted from the last sentence in Section 6(b)(iii)(B).

4. Except as expressly provided herein, the terms and conditions of the Agreement remain unmodified. All capitalized terms not defined herein shall have the meaning set forth in the Agreement.

This Amendment shall be governed by the same provisions as set forth in Section 12(d) of the Agreement. If any part of this Amendment is held by a court of competent jurisdiction to be void or unenforceable, the remaining provisions shall continue with full force and effect. The headings in this Amendment are for convenience only and shall not effect the interpretation of this Amendment.

This Amendment has been agreed to and executed by the following parties on the dates set forth opposite their names:

/s/ Judy Verses
Judy Verses

November 14, 2008
Date

Blackboard Inc.

By: /s/ Justin Tan
Justin Tan
Senior Vice President

November 14, 2008
Date

Outside Director Compensation Plan

The following compensation shall be paid to non-employee directors of Blackboard's Board of Directors:

Cash Retainers

	<u>Amount per year</u>
Board member	\$ 50,000
Audit Committee chair	\$ 20,000
Audit Committee non-chair member	\$ 5,000
Compensation Committee chair	\$ 20,000
Compensation Committee non-chair member	\$ 5,000
Nominating & Corp Gov Committee chair	\$ 20,000
Nominating & Corp Gov Committee non-chair member	\$ 5,000
Non-Executive Chairman of the Board	\$ 20,000

- Paid quarterly in arrears at the beginning of each fiscal quarter for the prior quarter.
- New board members shall receive the pro-rated amount in the quarter in which they are first elected or appointed.

Meeting Fees

For a non-executive Chairman of the Board, the following meeting fees will be paid:

- \$4,000 per meeting day for in-person meetings of the Board of Directors
- \$2,000 per telephonic meeting of the Board of Directors

Equity Grants

Initial Grant

Each new outside director shall receive a stock option grant on the next regularly scheduled stock option grant date following the director's date of election or appointment. The terms of such grant shall be as follows:

Amount	12,000 stock options (as adjusted for stock splits or similar events)
Term	8 years (unless required under the relevant plan to be shorter)
Vesting period	3 years (one-third on each anniversary of grant)
Vesting start date	Date of election or appointment
Post-directorship exercise period	1 year
Change in Control	As provided in plan
Exercise Price	Most recent closing price of the stock as of the date of grant

Annual Grant

On June 15 of each year, each outside director who has served on the Board for at least six months shall receive a grant of stock options on the terms listed below.

Amount	6,000 stock options (as adjusted for stock splits or similar events)
Term	8 years (unless required under the relevant plan to be shorter)
Vesting period	100% vesting on May 1 st of the following year
Vesting start date	Date of grant
Post-directorship exercise period	1 year
Change in Control	As provided in plan
Exercise Price	Most recent closing price of the stock as of the date of grant

A director who represents an outside investor in Blackboard may elect to have the compensation payable and stock options issuable under this Plan paid to such outside investor.

Blackboard Inc.

Nonstatutory Stock Option Agreement Granted Under Amended and Restated 2004 Stock Incentive Plan

1. Grant of Option.

This agreement evidences the grant by Blackboard Inc., a Delaware corporation (the "Company"), on **[Date]** (the "Grant Date") to **[Name]**, an employee, consultant or director of the Company (the "Participant"), of an option to purchase, in whole or in part, on the terms provided herein and in the Company's Amended and Restated 2004 Stock Incentive Plan (the "Plan"), a total of **[Number]** shares (the "Shares") of common stock, \$0.01 par value per share, of the Company ("Common Stock") at **[\$Price]** per Share. Unless earlier terminated, this option shall expire at 4:00 p.m., Eastern time, on the eighth anniversary of the Grant Date (the "Final Exercise Date").

It is intended that the option evidenced by this agreement shall not be an incentive stock option as defined in Section 422 of the Internal Revenue Code of 1986, as amended, and any regulations promulgated thereunder (the "Code"). Except as otherwise indicated by the context, the term "Participant", as used in this option, shall be deemed to include any person who acquires the right to exercise this option validly under its terms.

2. Vesting Schedule.

This option will become exercisable ("vest") as to **[insert vesting schedule]**. The "Vesting Commencement Date" is **[Vesting Commencement Date]**.

The right of exercise shall be cumulative so that to the extent the option is not exercised in any period to the maximum extent permissible it shall continue to be exercisable, in whole or in part, with respect to all Shares for which it is vested until the earlier of the Final Exercise Date or the termination of this option under Section 3 hereof or the Plan. Without prior notice to the Participant, the Company's Board of Directors may accelerate the vesting hereunder upon a resolution of the Board of Directors duly passed and approved.

Upon the occurrence of a Reorganization Event or a Change in Control Event (as defined in the Plan), except to the extent specifically provided to the contrary in any other agreement between the Participant and the Company, the vesting hereunder shall be accelerated so that this option shall become immediately exercisable for the number of Shares subject to this option which otherwise would have first vested within 12 months following such Reorganization Event or Change in Control Event, and any remaining unvested shares subject to such Option shall continue to vest in accordance with the vesting schedule set forth herein as though such 12 month period had actually passed. If within 12 months of a Reorganization Event or a Change in Control Event, the Participant ceases to be an Eligible Participant due to termination by the Company of its relationship with the Participant without Cause (as defined below) or a Constructive Termination (as defined below) of the Participant, except to the extent specifically provided to the contrary in any other agreement between the Participant and the Company, the vesting hereunder shall be further accelerated so that this option shall become immediately

exercisable for the number of Shares subject to this option which otherwise would have first vested within 24 months following such termination or Constructive Termination ("Additional Acceleration"), provided that the acceleration periods under this Section 2 shall be cumulative, and any remaining unvested shares subject to such Option shall continue to vest in accordance with the vesting schedule set forth herein as though such additional 24 month period had actually passed.

For the purposes of this option, a "Constructive Termination" is deemed to have occurred if the Participant is relocated outside of the Participant's then residential area without his or her consent or there is a material diminution of the Participant's compensation, duties or responsibilities without his or her consent.

In the event that the Participant dies, becomes disabled (within the meaning of Section 22(e)(3) of the Code) or is terminated without Cause (as defined below), the vesting hereunder shall be accelerated so that this Option shall become immediately exercisable for the number of Shares subject to this option which otherwise would have first vested within 12 months following such termination; provided that this sentence shall not apply if Additional Acceleration has occurred.

3. Exercise of Option.

(a) Form of Exercise. Each election to exercise this option shall be in writing, signed by the Participant, and received by the Company at its principal office, or by other method authorized pursuant to the Plan, accompanied by this agreement and payment in full in the manner provided in the Plan. The Participant may purchase less than the number of shares covered hereby, provided that no partial exercise of this option may be for any fractional share.

(b) Continuous Relationship with the Company Required. Except as otherwise provided in this Section 3, this option may not be exercised unless the Participant, at the time he or she exercises this option, is, and has been at all times since the Grant Date, an employee, officer or director of, or consultant or advisor to, the Company or any other entity the employees, officers, directors, consultants, or advisors of which are eligible to receive option grants under the Plan (an "Eligible Participant").

(c) Termination of Relationship with the Company. If the Participant ceases to be an Eligible Participant for any reason, then, except as provided in paragraphs (d) and (e) below, the right to exercise this option shall terminate twelve months after such cessation (but in no event after the Final Exercise Date), provided that this option shall be exercisable only to the extent that the Participant was entitled to exercise this option on the date of such cessation. Notwithstanding the foregoing, if the Participant, prior to the Final Exercise Date, violates the non-competition or confidentiality provisions of any employment contract, confidentiality and nondisclosure agreement or other agreement between the Participant and the Company, the right to exercise this option shall terminate immediately upon such violation.

(d) Exercise Period Upon Death or Disability. If the Participant dies or becomes disabled (within the meaning of Section 22(e)(3) of the Code) prior to the Final Exercise Date while he or she is an Eligible Participant and the Company has not terminated such relationship

for "cause" as specified in paragraph (e) below, this option shall be exercisable, within the period of one year following the date of death or disability of the Participant, by the Participant (or in the case of death by an authorized transferee), provided that this option shall be exercisable only to the extent that this option was exercisable by the Participant on the date of his or her death or disability, and further provided that this option shall not be exercisable after the Final Exercise Date.

(e) Discharge for Cause. If the Participant, prior to the Final Exercise Date, is discharged by the Company for "cause" (as defined below), the right to exercise this option shall terminate immediately upon the effective date of such discharge. "Cause" shall mean willful misconduct by the Participant or willful failure by the Participant to perform his or her responsibilities to the Company (including, without limitation, breach by the Participant of any provision of any employment, consulting, advisory, nondisclosure, non-competition or other similar agreement between the Participant and the Company), as determined by the Company, which determination shall be conclusive. The Participant shall be considered to have been discharged for "Cause" if the Company determines, within 30 days after the Participant's resignation, that discharge for cause was warranted.

4. Withholding.

No Shares will be issued pursuant to the exercise of this option unless and until the Participant pays to the Company, or makes provision satisfactory to the Company for payment of, any federal, state or local withholding taxes required by law to be withheld in respect of this option.

5. Nontransferability of Option.

This option may not be sold, assigned, transferred, pledged or otherwise encumbered by the Participant, either voluntarily or by operation of law, except by will or the laws of descent and distribution, and, during the lifetime of the Participant, this option shall be exercisable only by the Participant.

6. Agreement in Connection with Public Offering.

The Participant agrees, in connection with an underwritten public offering of the Company's securities pursuant to a registration statement under the Securities Act, (i) not to sell, make short sale of, loan, grant any options for the purchase of, or otherwise dispose of any shares of Common Stock held by the Participant (other than those shares included in the offering) without the prior written consent of the Company or the underwriters managing such initial underwritten public offering of the Company's securities for a period of 90 days from the effective date of such registration statement, and (ii) to execute any agreement reflecting clause (i) above as may be requested by the Company or the managing underwriters at the time of such offering.

7. Provisions of the Plan.

This option is subject to the provisions of the Plan, a copy of which is furnished to the Participant with this option.

IN WITNESS WHEREOF, the Company has caused this option to be executed under its corporate seal by its duly authorized officer. This option shall take effect as a sealed instrument.

Blackboard Inc.

Dated: **[Grant Date]**

By:

Name:
Title:

PARTICIPANT'S ACCEPTANCE

The undersigned hereby accepts the foregoing option and agrees to the terms and conditions thereof. The undersigned hereby acknowledges receipt of a copy of the Company's Amended and Restated 2004 Stock Incentive Plan.

PARTICIPANT:

Print Name: _____

Address: _____

TIN/SSN: _____

BLACKBOARD INC.
Restricted Stock Agreement

Name of Participant: _____

Number of shares of restricted common stock awarded: _____

Grant Date: _____

Vesting Date: _____

Blackboard Inc. (the "Company") has selected you to receive the restricted stock award described above, which is subject to the provisions of the Company's 2004 Stock Incentive Plan (the "Plan") and the terms and conditions contained in this Restricted Stock Agreement. Please confirm your acceptance of this restricted stock award and of the terms and conditions of this Agreement by signing a copy of this Agreement where indicated below.

Blackboard Inc.

By: _____
Name:
Title:

Accepted and Agreed:

[Name of Participant]

BLACKBOARD INC.

Restricted Stock Agreement Granted Under 2004 Stock Incentive Plan

The terms and conditions of the award of shares of restricted common stock of the Company (the "Restricted Shares") made to the Participant, as set forth on the cover page of this Agreement, are as follows:

1. Issuance of Restricted Shares.

(a) The Restricted Shares are issued to the Participant, effective as of the Grant Date (as set forth on the cover page of this Agreement), in consideration of employment, director or other services rendered and to be rendered by the Participant to the Company.

(b) As promptly as practicable following the Grant Date, the Company shall cause the issuance by certificates or other form in favor of the Participant for the Restricted Shares. If certificates, such certificate(s) shall initially be held on behalf of the Participant by the Secretary of the Company or his/her designee. Following the vesting of any Restricted Shares pursuant to Section 2 below, the Secretary shall, if requested by the Participant, deliver to the Participant a certificate representing the vested Restricted Shares or issue such Restricted Shares in any other manner designated by the plan administrator.

2. Vesting.

(a) Vesting Schedule. Unless otherwise provided in this Agreement or the Plan, the Restricted Shares shall vest in accordance with the following vesting schedule:

[Insert vesting schedule]

Any fractional number of Restricted Shares resulting from the application of the foregoing percentages shall be rounded down to the nearest whole number of Restricted Shares.

(b) Certain Events. Notwithstanding the foregoing vesting schedule, upon the occurrence of a Reorganization Event or a Change in Control Event (as defined in the Plan), except to the extent specifically provided to the contrary in any other agreement between the Participant and the Company, the vesting hereunder shall be accelerated so that such additional number of Restricted Shares which otherwise would have first vested within 12 months following such Reorganization Event or Change in Control Event shall become immediately vested, and any remaining unvested Restricted Shares shall continue to vest in accordance with the vesting schedule set forth herein as though such 12 month period had actually passed. If within 12 months of a Reorganization Event or a Change in Control Event, the Participant ceases to be an Eligible Participant due to termination by the Company of its relationship with the Participant without Cause (as defined below) or a Constructive Termination (as defined below) of the Participant, except to the extent specifically provided to the contrary in any other agreement between the Participant and the Company, the vesting hereunder shall be further accelerated so that the number of Restricted Shares which otherwise would have first vested

within 24 months following such termination or Constructive Termination ("Additional Acceleration") shall become immediately vested, provided that the acceleration periods under this Section 2(b) shall be cumulative, and any remaining unvested Restricted Shares shall continue to vest in accordance with the vesting schedule set forth herein as though such additional 24 month period had actually passed. Without prior notice to the Participant, the Company's Compensation Committee may accelerate the vesting hereunder upon a resolution of the Compensation Committee duly passed and approved.

For the purposes of this agreement, a "Constructive Termination" is deemed to have occurred if the Participant is relocated outside of the Participant's then residential area without his or her consent or there is a material diminution of the Participant's compensation, duties or responsibilities without his or her consent.

In the event that the Participant dies, becomes disabled (within the meaning of Section 22(e)(3) of the Code) or is terminated without Cause (as defined below), the vesting hereunder shall be accelerated so that the number of Restricted Shares which otherwise would have first vested within 12 months following such termination shall become immediately vested; provided that this sentence shall not apply if Additional Acceleration has occurred.

3. Forfeiture of Unvested Restricted Shares Upon Employment Termination.

In the event that the Participant ceases to be for any reason or no reason, with or without cause (except as provided in Section 2(b) above), an employee, officer or director of, or consultant or advisor to, the Company or any other entity the employees, officers, directors, consultants, or advisors of which are eligible to receive grants under the Plan, all of the Restricted Shares that are unvested as of the time of such employment termination shall be forfeited immediately and automatically to the Company, without the payment of any consideration to the Participant, effective as of such termination of employment. The Participant shall have no further rights with respect to any Restricted Shares that are so forfeited. If the Participant is employed by a subsidiary of the Company, any references in this Agreement to employment with the Company shall instead be deemed to refer to employment with such subsidiary. Notwithstanding the foregoing, if the Participant violates the non-competition or confidentiality provisions of any employment contract, confidentiality and nondisclosure agreement or other agreement between the Participant and the Company, any unvested Restricted Shares shall terminate immediately upon notice by the Company to Participant of such violation.

4. Restrictions on Transfer.

The Participant shall not sell, assign, transfer, pledge, hypothecate or otherwise dispose of, by operation of law or otherwise (collectively "transfer") any Restricted Shares, or any interest therein, until such Restricted Shares have vested, except that the Participant may transfer such Restricted Shares: (a) to or for the benefit of any spouse, children, parents, uncles, aunts, siblings, grandchildren and any other relatives approved by the Compensation Committee (collectively, "Approved Relatives") or to a trust established solely for the benefit of the Participant and/or Approved Relatives, provided that such Restricted Shares shall remain subject to this Agreement (including without limitation the forfeiture provisions set forth in Section 3 and the restrictions on transfer set forth in this Section 4) and such permitted transferee shall, as a

condition to such transfer, deliver to the Company a written instrument confirming that such transferee shall be bound by all of the terms and conditions of this Agreement; or (b) as part of the sale of all or substantially all of the shares of capital stock of the Company (including pursuant to a merger or consolidation). The Company shall not be required (i) to transfer on its books any of the Restricted Shares which have been transferred in violation of any of the provisions of this Agreement or (ii) to treat as owner of such Restricted Shares or to pay dividends to any transferee to whom such Restricted Shares have been transferred in violation of any of the provisions of this Agreement.

5. Restrictive Legends.

All certificates representing Restricted Shares shall have affixed thereto a legend in substantially the following form, in addition to any other legends that may be required under applicable law:

"These shares of stock are subject to forfeiture provisions and restrictions on transfer set forth in a certain Restricted Stock Agreement between the corporation and the registered owner of these shares (or his or her predecessor in interest), and such Agreement is available for inspection without charge at the office of the Secretary of the corporation."

6. Rights as a Shareholder.

Except as otherwise provided in this Agreement, for so long as the Participant is the registered owner of the Restricted Shares, the Participant shall have all rights as a shareholder with respect to the Restricted Shares, whether vested or unvested, including, without limitation, any rights to receive dividends and distributions with respect to the Restricted Shares and to vote the Restricted Shares and act in respect of the Restricted Shares at any meeting of shareholders; provided, however, that if any dividends or distributions are paid in shares, or consist of a dividend or distribution to holders of Common Stock other than an ordinary cash dividend, the shares, cash or other property will be subject to the same restrictions on transferability as the Restricted Shares with respect to which they were paid.

7. Provisions of the Plan.

This Agreement is subject to the provisions of the Plan, a copy of which is furnished to the Participant with this Agreement. As provided in the Plan, upon the occurrence of a Reorganization Event (as defined in the Plan), the rights of the Company hereunder (including the right to receive forfeited Restricted Shares) shall inure to the benefit of the Company's successor and, unless the Board determines otherwise, shall apply to the cash, securities or other property which the Restricted Shares were converted into or exchanged for pursuant to such Reorganization Event in the same manner and to the same extent as they applied to the Restricted Shares under this Agreement.

8. Tax Matters.

(a) Acknowledgments; Section 83(b) Election. The Participant acknowledges that he or she is responsible obtaining the advice of the Participant's own tax advisors with respect to the acquisition of the Restricted Shares and the Participant is relying solely on such

advisors and not on any statements or representations of the Company or any of its agents with respect to the tax consequences relating to the Restricted Shares. The Participant understands that the Participant (and not the Company) shall be responsible for the Participant's tax liability that may arise in connection with the acquisition, vesting and/or disposition of the Restricted Shares. The Participant acknowledges that he or she has been informed of the availability of making an election under Section 83(b) of the Internal Revenue Code, as amended, with respect to the issuance of the Restricted Shares and that the Participant has decided not to file a Section 83(b) election.

(b) Withholding. The Participant acknowledges and agrees that the Company has the right to deduct from payments of any kind otherwise due to the Participant any federal, state, local or other taxes of any kind required by law to be withheld with respect to the vesting of the Restricted Shares. On each date on which Restricted Shares vest, the Company shall deliver written notice to the Participant of the amount of withholding taxes due with respect to the vesting of the Restricted Shares that vest on such date; provided, however, that the total tax withholding cannot exceed the Company's minimum statutory withholding obligations (based on minimum statutory withholding rates for federal and state tax purposes, including payroll taxes, that are applicable to such supplemental taxable income). The Participant may, at the option of the Participant, satisfy such tax withholding obligations by transferring to the Company, on each date on which Restricted Shares vest under this Agreement, such number of Restricted Shares that vest on such date as have a fair market value (calculated using the last reported sale price of the common stock of the Company on the NASDAQ National Market on the trading date immediately prior to such vesting date) equal to the amount of the Company's tax withholding obligation in connection with the vesting of such Restricted Shares. To effect such delivery of Restricted Shares, the Participant shall deliver a written notice to the Company that authorizes the Company to take any actions necessary or appropriate to cancel any certificate(s) representing such Restricted Shares and transfer ownership of such Restricted Shares to the Company; and if the Company or its transfer agent requires an executed stock power or similar confirmatory instrument in connection with such cancellation and transfer, the Participant shall promptly execute and deliver the same to the Company.

9. Miscellaneous.

(a) No Right to Continued Employment. The Participant acknowledges and agrees that, notwithstanding the fact that the vesting of the Restricted Shares is contingent upon his or her continued employment by the Company, this Agreement does not constitute an express or implied promise of continued employment or confer upon the Participant any rights with respect to continued employment by the Company.

(b) Governing Law. This Agreement shall be construed, interpreted and enforced in accordance with the internal laws of the State of Delaware without regard to any applicable conflicts of laws provisions.

(c) Agreement in Connection with Public Offering. The Participant agrees, in connection with an underwritten public offering of the Company's securities pursuant to a registration statement under the Securities Act, (i) not to sell, make short sale of, loan, grant any options for the purchase of, or otherwise dispose of any shares of Common Stock held by the

Participant (other than those shares included in the offering) without the prior written consent of the Company or the underwriters managing such initial underwritten public offering of the Company's securities for a period of 90 days from the effective date of such registration statement, and (ii) to execute any agreement reflecting clause (i) above as may be requested by the Company or the managing underwriters at the time of such offering.

(d) Participant's Acknowledgments. The Participant acknowledges that he or she has read this Agreement, has received and read the Plan, and understands the terms and conditions of this Agreement and the Plan.

[END OF AGREEMENT]

Blackboard Inc. Subsidiaries

<u>Entity</u>	<u>State/Country of Formation</u>
Blackboard Tennessee, LLC	Delaware
Bb Acquisition Corp.	Delaware
Blackboard International Holdings Inc.	Delaware
Bb Management Co. LLC	Delaware
Blackboard CampusWide of Texas, Inc.	Texas
Blackboard International LP	Bermuda
Blackboard International B.V.	Netherlands
Blackboard Japan KK	Japan
Blackboard (Beijing) Co., Ltd.	China
Blackboard (UK) Limited	United Kingdom
Blackboard Educational (Canada) Corporation	Canada
Blackboard (Australia) Pty Ltd.	Australia
Cerbibo Holding Co., Ltd.	Cayman Islands
Xythos Software, Inc.	Delaware
Xythos Czech s.r.o.	Czech Republic
Blackboard Connect Inc.	Delaware
Notification Technologies, Inc.	Delaware
Blackboard Singapore Pty Limited	Singapore
CERNET-Blackboard Information Technology (Beijing) Co., Ltd	China
ANGEL Learning, Inc.	Indiana

Consent of Independent Registered Public Accounting Firm

We consent to the incorporation by reference in the Registration Statements (Form S-8 No. 333-116612, Form S-8 No. 333-125777, Form S-8 No. 333-135995, Form S-8 No. 333-143797, Form S-8 No. 333-151652, and Form S-8 No. 333-160172) pertaining to the Amended and Restated 2004 Stock Incentive Plan of Blackboard Inc., and in the Registration Statement on Form S-3 No. 333-143715 and in the related Prospectus pertaining to the Convertible Senior Notes due 2027, of our reports dated February 17, 2010, with respect to the consolidated financial statements of Blackboard Inc. and the effectiveness of internal control over financial reporting of Blackboard Inc., included in this Annual Report (Form 10-K) for the year ended December 31, 2009.

/s/ Ernst & Young LLP

McLean, Virginia February 17, 2010

Certification Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002

I, Michael L. Chasen, certify that:

1. I have reviewed this annual report on Form 10-K of Blackboard Inc.;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15(d)-15(f) for the registrant and have:
 - a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
 - b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
 - c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
 - d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
 - a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
 - b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Dated: February 17, 2010

/s/ Michael L. Chasen
Michael L. Chasen
Chief Executive Officer

Certification Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002

I, Michael J. Beach, certify that:

1. I have reviewed this annual report on Form 10-K of Blackboard Inc.;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15(d)-15(f) for the registrant and have:
 - a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
 - b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
 - c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
 - d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
 - a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
 - b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Dated: February 17, 2010

/s/ Michael J. Beach
Michael J. Beach
Chief Financial Officer

Certification Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.

I, Michael L. Chasen, Chief Executive Officer of Blackboard Inc. (the "Company"), do hereby certify, under the standards set forth in and solely for the purposes of 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, that, to my knowledge:

1. The Annual Report on Form 10-K of the Company for the fiscal year ended December 31, 2009 (the "Annual Report") fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934 as amended; and
2. The information contained in the Annual Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

Dated: February 17, 2010

/s/ Michael L. Chasen
Michael L. Chasen
Chief Executive Officer

Certification Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.

I, Michael J. Beach, Chief Financial Officer of Blackboard Inc. (the "Company"), do hereby certify, under the standards set forth in and solely for the purposes of 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, that, to my knowledge:

1. The Annual Report on Form 10-K of the Company for the fiscal year ended December 31, 2009 (the "Annual Report") fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934 as amended; and
2. The information contained in the Annual Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

Dated: February 17, 2010

/s/ Michael J. Beach
Michael J. Beach
Chief Financial Officer
